Drive Business Value With Leadership, People and Process Transformations

Session mapped to your top priorities

As digitalization redefines the future of business, I&O leaders are challenged to bring fresh thinking to IT operations, and top-to-bottom transformations of people and processes becomes crucial to success.

Attend Gartner IT Operations Strategies & Solutions Summit 2015 to benefit from sessions that address these key I&O challenges:

1. How does bimodal IT impact the enterprise, the IT organization and the infrastructure and operations team?
   - Bimodal IT: Being Digitally Agile Without Making a Mess
     Suzanne Adnams
   - The IT Operations Scenario: Preparing for the Bimodal Future
     Jeffrey M. Brooks
   - Top Six Strategies to Optimize Change Management
     George Spafford
   - To the Point: Colocation’s Critical Role in Migration to Bimodal IT and the Cloud
     Bob Gill

2. How do you build an I&O organization positioned for future success?
   - Flipping the Switch to Digital Leadership
     Diane Berry
   - To the Point: Having a Successful I&O Strategy
     John Rivard
   - What I&O Leaders Need to Know When Key Vendors Face Investor Pressures for Change
     Gary Spivak
   - Leadership and the New Principles of Influence
     Daniel Pink
   - Adapt and Ignite: Turning Change Into Opportunity
     Gary Bradt, Psy.D.

3. How does the emergence of agile and DevOps philosophies change the way we manage I&O?
   - How to Pursue DevOps
     George Spafford
   - Web-Scale IT and DevOps — Lessons Learned and Many Yet to Be Learned
     Cameron Haight
   - To the Point: Living the DevOps Dream of Continuous Delivery — Modernizing Release Management to Increase Agility
     Colin Fletcher

4. What and where is the role of automation in I&O?
   - To the Point: Smart I&O Automation — Think Heuristic!
     Ronni J. Colville
   - ITPA and Cloud Management Platforms Intersect at Orchestrations
     Dennis Smith
   - To the Point: A Market Guide to IT Process Automation
     Ronni J. Colville, Robert Naegle

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**How do you evaluate and control the position of private, public and hybrid cloud?**

- Why Private Clouds Keep Failing (And What to do About It) 
  Mark Lockwood
- The Cloud Management Scenario
  Dennis Smith
- Down to Earth: Bringing Clouds Together as a Broker 
  Thomas J. Bittman

**What should I&O be doing to reduce costs without compromising business value?**

- Significantly Reducing I&O Costs: The Next Round
  Jay E. Pultz
- To the Point: Three Things to Look for When Selecting an IT Financial Management Tool 
  Robert Naegle
- The Real Economic Keys to BYOD
  Bryan Taylor

**What impact does mobility have on creating a digital business strategy?**

- Empowering Users by Giving Them Access to What They Want, Where They Want It 
  Michael A. Silver
- What Are the Biggest Obstacles to Enterprise Mobility and How to Overcome Them? 
  Chris Silva
- The Mobile Application Scenario
  Jason Wong

**How is IT operations technology evolving, and how can I get quick ROI?**

- Sparking IT Operations Transformation With Analytics 
  Colin Fletcher
- Business Value Dashboards: Your Pathway to Business Impact Alignment 
  Robert Naegle, Gary Spivak
- Significantly Reducing I&O Costs: The Next Round
  Jay E. Pultz

**What are the security challenges and risks with digital business?**

- The Dark Side of the Digital Enterprise
  Neil MacDonald
- Securely Using the Public Cloud
  Neil MacDonald
- To the Point: Managing Shadow IT to Create Value 
  Suzanne Adnams

**How can I&O match the pace of digital business?**

- The Future of I&O in a Digital Business
  Ronni J. Colville
- To the Point: Enable the Digital Workplace With Mobile App Integration 
  Jason Wong
- To the Point: SLM in I&O and the Big Digital World Out There 
  Tapati Bandopadhyay

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**Analyst face-time**

Interact with Gartner analysts and peers at these analyst-user roundtables and Ask the Analyst sessions.

- R1. Digital Business and Automation
  Colin Fletcher
- R2. Skills and Competencies for the Changing IT Career
  Diane Berry
- R3. Exploring the Digital Workplace 
  Matthew W. Cain
- R4. Taking Metrics to the Next Level 
  Jeffrey M. Brooks
- R5. I&O Cost Savings Idea Exchange
  Jay E. Pultz
- R6. Early Digital Business Lessons 
  Chris Howard
- R7. Private Clouds: Triumphs and Challenges
  Mark Lockwood
- R8. Cloud Platform Management: Real-World Experiences
  Dennis Smith
- R9. Client Versus Mobile Style Management
  Kevin Knox
- R10. The Future of I&O in a Digital Business
  Bob Gill
- R11. Best Practices for Planning and Implementing Colocation
  Bob Gill
- R12. Understanding Vendor Financial Positions 
  Gary Spivak
- R13. Leading I&O at a time of transformation
  Tapati Bandopadhyay
- R14. Experiences From Putting a Mobility Center of Excellence in Place 
  Chris Silva
- R15. BYOD: What’s Working, What’s Not?
  Bryan Taylor
- R16. Web-Scale IT: Basis for Digital Enterprise 
  Cameron Haight
- R17. Experiences With Monitoring VoIP and Unified Communications 
  Vivek Bhalla
- R18. Service Desk: Triumphs and Challenges 
  Jeffrey M. Brooks, Katherine Lord

**AA1. Ask the Analyst: Getting Beyond the Hype of SDN**

Vivek Bhalla, Andrew Lerner

**AA2. Ask the Analyst: Significantly Reducing I&O Costs the Next Round**

Jay E. Pultz

**AA3. Ask the Analyst: How to Establish a Walk-Up IT Service Support Center**

Katherine Lord

*Preregistration for the sessions above, and for analyst one-on-ones, begins May 18, 2015.*

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3 ways to register

- **Web:** gartner.com/us/iom
- **Email:** us.registration@gartner.com
- **Phone:** 1 866 405 2511