

## Gartner Customer Relationship Management Summit 2009

Attendee List by Company (Partial List Only)
AARP
ACS
AECOM
Allegiance, Inc.
Allianz Life Insurance Company of NA
Alticor Inc
American Express
American Family Insurance
Anboto Europe S.L.
APPIRIO
Army & Air Force Exchange Service
Astea International Inc
Astute Solutions
AVANADE - WA
Banco de Credito BCP
Bank of New York Mellon
Baycare Health System
Becton-Dickinson
Bell Aliant Regional Communications LP's
BigMachines, Inc.
Boeing- Seattle
Calabria
Callidus Software
CANADA BORDER SERVICES AGENCY
Canadian Tire Corp
CAPGEMINI - NY
CGI - Toronto
Chordiant Software, Inc.
Cigna
Cisco Systems, Inc.
CITY OF ALEXANDRIA - VA
City of Tempe
Clarabridge
ClickFox
CNA INSURANCE - IL
Cognizant Technology Solutions
Commonwealth of Kentucky
Comptroller of the Currency
Computer Sciences - VA
Consona Corporation
CONVERGYS CORPORATION-OH
Corning
Defense Finance & Acctg/Wash
Deloitte
DIREXXIS
DISCOUNT TIRE CO
Disney Worldwide Services
DYNAMIC FUNDS
Eloqua
ENKATA
Envision Telephony
Equifax Database Services
Ernst & Young
Excellus
F5 Networks
FAA MMac

Federal Reserve Bank of Richmond
Fifth Third Bank
FM Global
GE Energy Services
Genesys Telecommunications Lab
GMC Software AG
Gordon Food Service Inc.
Harleysville Insurance
HERTZ CORPORATION
Honeywell, Inc.
Humana, Inc.
IBM Corporate Headquarters
Informatica Corp
Inforte Corporation
Inquire Inc
Intel Online Services
Internal Revenue Service
Iron Mountain
IRS - MD
Johnson & Johnson
Kaidara Software Inc.
KANA, INC.
KXEN Inc USA
LES SCHWAB
Liberty Mutual Insurance Co
LITHIUM TECHNOLOGIES
Lockheed Martin
Loto Quebec
Mastercard International
Microsoft
Microsoft Business Solution APS
Microsoft Corporation
MINDSHARE TECHNOLOGIES
MVP HEALTHCARE
NAPERSOFT
NATIONAL BUSINESS CENTER
National Geospatial-Intelligence Agency
NATL DEFENSE UNIVERSITY
NCO Group, Inc
Neolane Inc.
NETEZZA - MA
New York Life Insurance
nGenera
Nice Systems - NJ
NOAA
Northwestern Mutual Life Insurance
Nu Skin Intl
ON24 News Inc
Onenck IT Services
Oracle America, Inc.
Orbitz
Oregon DAS
Pacific Gas & Electric
Panduit, Corp.
Pearson Government Solutions
Pegasystems
Pemco Corp
Pfizer, Inc.
Pitney Bowes Software, Inc.
Press Ganey Associates, Inc.

Procter & Gamble U.K.
Prudential Insurance
PUBLIC WORKS & GOVT SER - PO
QVC Network
Reed Elsevier
Reliance Home Comfort
RightNow Technologies
Rio Tinto Alcan
RITE AID CORPORATION
SAEPIO TECHNOLOGIES - MO
SAGE IRELAND
SalesForce.com
SAP
SAP America, Inc.
SAP GLOBAL MARKETING
SAS INSTITUTE - NC
Scottsdale Insurance
Sealed Air
Siemens IT Solutions & Services
SRA International
Standard Life
Sun Life of Canada
Sungard SCT
Sutherland Group - NY
Sword UK Limited
TDCI
TeaLeaf Technology
TERADATA
Terasen Gas
The Procter & Gamble Company
The TAS Group
The Walt Disney Company
Thunderhead
Time Inc., New Media
TriWest Healthcare Alliance
TSYS ACQUIRING SOLUTIONS
Ulta
Unica Corporation
United Launch Alliance
UNITED STATES OLYMPIC COMMITTEE
US ARMY - ACCESSIONS COMMAND
US Army Fort Dix
US Cellular Corp
US Cellular Corp
US Coast Guard
US DEPT OF AGRICULTURE - DC
US Dept Of Energy
US DEPT OF INTERIOR - VA
US Social Security Administration
USAA
Varolii Corporation
VERINT SYSTEMS INC
Verizon
Vertafore
Vertical Solutions, Inc.
Virtual Hold Technology, LLC
Visa Inovant LLC
Vovici - MA
Wärtsilä Corporation
ZOHO CORPORATION