

What is your level of BPM experience?

Help facilitate better networking with your peers by self-identifying your BPM experience level. On-site at the conference registration desk, pick up a BPM level flag to attach to the bottom of your conference registration badge.

1	Are you aware of business process bottlenecks, inefficiencies, redundancies, or inconsistencies in your organization?	Beginner
2	Do you need to measure and monitor your current business processes and activities?	
3	Are you principally measured based on the performance of functional activities (vs. activities that span multiple functions)?	
4	Have you identified who owns business process owners AND business process performance metrics?	
5	Have you set up a business process governance structure?	
6	Have you begun to model your business processes?	Intermediate
7	Are business analysts or business users using business process modeling to help define and improve business processes?	
8	Have you established business performance metrics for processes that span multiple functional areas or business units?	
9	Have you automated or improved business processes that span multiple departments or groups within your organization?	
10	Have you established a Business Process Competency Center?	
11	Do you use process simulation to do "what if analysis" on process alternatives?	Advanced
12	Have you automated or improved business processes that are supported within your enterprise as well as by solutions provided by partners/suppliers or external service providers?	
13	Have you implemented process-centric solutions that allow business managers and business users to change process steps, rules or user interfaces for frequently changing business processes?	
14	Have you established process agility metrics for key processes?	
15	Have you established SLAs with your partners/suppliers or external service providers around process performance and process agility?	
16	Is your process documentation/business process model always in sync with process implementations?	
17	Have you established a culture of continuous process improvement within your organization?	

Please Note: This graph is designed to help you get a baseline gauge of where you fall in the business process management space. Any assertions or assessments made herein based on the answers you provide do not in any way constitute a claim by Gartner or Gartner Events as to your organization's actual level of expertise.