

EARLY BIRD SAVINGS



Register by 8 January 2010
and save €300

The 4th Annual
**Gartner Identity & Access
Management Summit 2010**

3 – 4 March 2010 | Lancaster London, UK
europe.gartner.com/iam

Security
Access Management
Identity
Risk Network Access Control
DATA LOSS PREVENTION

Prepare for the Best: The IAM-Enabled Business

THOUGHT LEADERS AND SUMMIT CO-CHAIRS



Ant Allan
Research VP
Gartner



Ray Wagner
Managing VP
Gartner

KEYNOTE ADDRESS



Earl Perkins
Research VP
Gartner

A GARTNER FOR IT LEADERS SUMMIT

Gartner
Identity & Access
Management
Summit 2010

3 – 4 March | London



Introduction

CONTENTS SUMMARY

- Page 4
Gartner Research:
Meet the Analysts
- Page 5
Keynote Sessions
- Page 6
Track 1 Sessions
- Page 7
Track 2 Sessions
- Page 8
End-User Case Studies
- Page 9
The Summit Experience
- Page 10
Solution Showcase
- Page 11
How to Register

Who Should Attend

- Chief Information Security Officers
- Chief Security Officers
- Chief Risk Officers
- VPs, Directors and Managers of IT Security
- Heads of IAM
- IAM Program/Project Managers
- IT Quality and Compliance Officers
- IT Security, Audit, Risk Managers and Specialists
- Enterprise and Solution Architects
- Senior Business Analysts
- Technical Architects

Prepare for the Best: The IAM-Enabled Business

As businesses and institutions mature, they must be able to manage volatile, rapid change; to establish effective formal governance; and to provide accountability through transparency. IAM has the potential to enable this evolution, but must itself evolve. Thus it's time to ensure that your IAM program is firmly founded on business priorities and principles, to construct a sound IAM architecture, and to identify how IAM practices and processes can be improved to unlock the true engine of success — people.

The Gartner Identity & Access Management Summit will help you to exploit the full potential of new and future IAM investments and to fully realize their risk-management and governance benefits and their direct business value.

Advisory Board

The Gartner Identity & Access Management Summit benefits from the advice and support of end-user representatives who help us ensure that the content angle and approach meets the needs of you, our audience.

- Paul Abou Khalil, *Assistant Transversal Officer, Group IS, AXA Group*
- David Allin, *Director Security & Audit, European Patent Office*
- Guy Andersson, *Head of IAM, Nordea*
- Mark Jaroski, *Systems Architect — Identity, World Health Organization*
- Roland Mueller, *Technical Architect, AXA Technology Services*
- Vegard Skaret, *DBA Security, Statens Innkrevingsentral*

HOT TOPICS

- Architecture
- Authentication
- Authorization Management
- Business Case Support
- Compliance and Regulation
- Enterprise Single Sign-On
- Entitlements
- Governance, Risk and Compliance
- Identity Federation
- Integration
- Network Access Control
- Outsourced/Third Party Challenges
- Password Management
- Policies
- Privilege Management
- Program Governance
- Role Management
- Stakeholder Engagement and Support
- User Provisioning
- Web Access Management



NEW AGENDA: Refreshed and Redesigned for 2010

Attending the IAM Summit gives you up-to-the-minute access to the unbiased technology insights that allow you to deliver best-case business outcomes to your organization.



1 EXPANDED FOCUS ON DIRECT INTERACTION:

The 2010 Summit has been significantly developed with workshops and maturity assessment sessions giving you a suite of information tailored to your individual development needs. Save yourself hefty consulting expenses and weeks of work via our new sessions:

- **Gartner Reinforcement Workshops** Following Gartner track sessions join the analysts for further practical advice and development on key issues from the 2010 agenda:
 - Leveraging Your IAM Investment
 - Comprehensive Single Sign-On
 - Best Practices in User Authentication.
- **Gartner IAM Program Maturity Assessment Workshop** Exclusive to the 2010 Summit, join Gartner analysts to assess your organization's maturity level and what you need to do to advance to the next level.
- **Gartner Best Practice Council Workshop and Panel** Take part in a combined CISO panel and workshop focused on "IAM Business Alignment, Design and Deployment Challenges" under the guidance of a seasoned Gartner Security Council Director.

2 ENHANCED DISCUSSIONS AND DEBATE:

Leverage the views of your end user peers, of industry authorities, and of our keynote speaker from ENISA; a one-stop shop for 360° coverage of the latest IAM intelligence:

- **Keynote Thought Leader Roundtable** Dr Wainer Lusoli, Summit keynote speaker, will take your questions in a private discussion on day one.
- **End User Peer Conversation Roundtables** To enhance your learning opportunities on-site the case study speakers are available to take your questions and to engage in wider discussions arising from the topics of their case study sessions.
- **Industry Roundtables** For delegates from manufacturing, utilities, financial services and the public sector meet with your peers to discuss industry-specific challenges.

• Accreditation Partner Meet and Greet in the Solution Showcase

Key authorities in the security/IAM space have been invited to the Summit allowing you to discuss your professional development and accreditation needs.

• European Commission Identity Perspective

Dr Wainer Lusoli of the eID team at the EC Joint Research Centre will explore the latest regulatory thinking and direction during our keynote on day one prior to his afternoon roundtable.

3 FOUNDATION SESSIONS: UPDATES ON IAM CORE KNOWLEDGE:

A new development for the 2010 agenda, begin your Summit experience with our Foundation Sessions giving you a clear health check on the essential topics on which you must have a grip for IAM to succeed. Designed with those who need a rapid update on the most up-to-date core issues or newcomers to the field.

- Creating a Business Enabled IAM Program
- Choosing Risk-Appropriate Authentication Methods

4 PRACTICAL GUIDANCE ON ESSENTIAL IAM TECHNOLOGY:

Gartner will furnish you the when, where and how of successful IAM technology deployments reinforced by case studies of projects in action. You will also receive clear guidance on which vendors could be the best-fit for your organizational needs.

• Gartner Rapid Fire Sessions

The latest updates on four key technologies delivered in 15 minute best practice downloads covering user centric identity frameworks, identity-proofing, managing shared account passwords, managing super-user privileges.

• Best Practices for Vendor Selection

Extended to incorporate contributions from eight of the Gartner analysts this session will cover the latest IAM specific Magic Quadrants AND the 2009-2010 Marketscopes to lend clarity to your technology decisions.

Key Benefits

With all-new content and a completely rebuilt agenda the 2010 Gartner Identity & Access Management Summit is the only fast-track two-day download giving the up-to-the-minute battle-tested answers that will save you months of expensive consultancy and personal research.

- **Make the business case:** explain precisely where and how IAM can deliver advantage and why it is worth every penny
- **Win over colleagues and management:** get comprehensive answers and arguments to help you gain the support you need to move forward
- **Benchmark against the competition:** support each measure with key examples and comparisons from across your industry and others
- **Minimize expenditure, maximize value:** learn what you need and what you already have that will serve your objectives before you need to buy new
- **Quick wins, optimized results:** use Gartner resources to find the low-hanging fruit that will show you where to place your time, energy and money
- **Strengthen your key resource — yourself:** emerge from the office for two days and immerse yourself in an environment designed to let you grow as a professional in the company of your peers from across Europe.

Your guaranteed takeaways from the Gartner IAM Summit 2010: a validated strategy and future-proof roadmap for IAM.

Agenda Guidance for the IAM Leader:

Steer a course through the 2010 agenda aimed at IAM leaders focused on how to advance their strategies and bring senior support on board. Gartner can help you defend and enhance your usefulness to the organization. Throughout the agenda look for sessions tagged as follows:



Gartner Research

**WORLDWIDE EXPERTISE AT YOUR FINGERTIPS —
YOUR QUESTIONS ON IDENTITY & ACCESS MANAGEMENT
ANSWERED!**

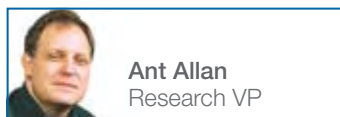
Gartner Analyst One-on-Ones



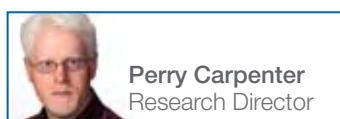
You have the opportunity at the Summit to spend 30 minutes privately discussing a topic of your choice with a Gartner analyst who specializes in that area.

Gartner analysts draw constantly from the real-life challenges and solutions experienced by more than 45,000 clients worldwide. The value of resource, combined with our deep analysis of technology vendors, is unrivalled.

Meet the Analysts



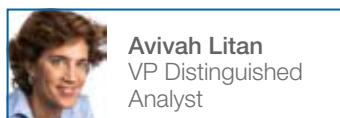
Focus Areas: User authentication; Shared-account password management; Superuser privilege management; Other IAM technologies; IAM program management



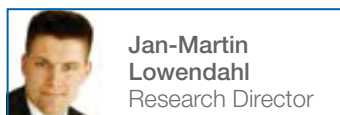
Focus Areas: Compliance and risk — related technologies and processes; Cost optimization strategies for access management; Identity administration; User provisioning; Verification on enterprise single sign on



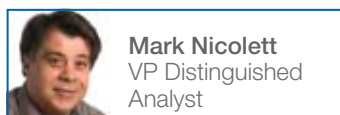
Focus Areas: Enterprise single sign-on (ESSO); Electronic signature; Security architecture; Federation and personal identity frameworks (PIFs); Other IAM



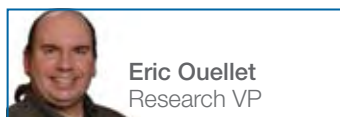
Focus Areas: Identity theft related fraud; Online banking and credit card fraud detection systems; Transaction anomaly detection systems; Anti-phishing solutions; Consumer authentication applications; B2C Web-payment software and payment gateways



Focus areas: public sector IAM technology strategies, Open Source Software (including IAM), governance, strategy and emerging trends in the public sector and higher education



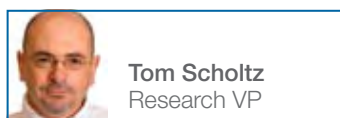
Focus Areas: Security information and event management (SIEM); Patch management; Vulnerability management; Network access control



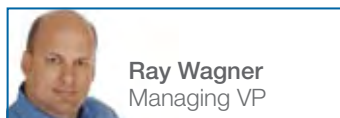
Focus Areas: Resource and access audits; PKI/PKO integration; Other IAM



Focus Areas: Identity management products and services; IAM processes; Identity and privacy issues; Oracle and SAP security and identity frameworks; Web services, SOA and SaaS security and identity issues; Virtualization infrastructures



Focus Areas: Security strategy; Security architecture; Security organization; Investment justification; Secure outsourcing; BCP/DRP



Focus Areas: Web access management; Identity federation; Rights management

Gartner for IT Leaders

Getting information is easy, but is it insightful and relevant? Your time is scarce. Spend less time searching for information and more time applying relevant insight to your IT initiatives that need effective solutions — right now.

Ensure your success as an IT leader. Get the insight you need — when you need it. With instant Web access to exclusive Gartner research that's relevant, insightful and tailored for IT leaders in security and risk management.

Your Role. Your Event.

Insightful and relevant events aligned to your role, your priorities and your challenges.

- Applications
- Business Intelligence & Information Management
- Business Process Improvement
- Enterprise Architecture
- IT Infrastructure & Operations
- Program & Portfolio Management
- Security & Risk Management
- Sourcing & Vendor Relationships

Interested in our role-based events? Visit gartner.com/events for further information.

Sign up to our monthly Events Insider newsletter at www.gartnerinfo.com/eventsinsider



Keynote Sessions



Gartner Keynote: The Evolution of the IAM-Enabled Business

As business and institutions mature, they must manage volatile and rapid change, establish effective formal governance, and provide accountability through transparency. IAM can enable these evolutionary steps, but must itself evolve. It's time for your IAM program to grow up and display the right foundation, architecture, governance, and organization for delivering real value.

- What does an active and valuable relationship between IAM, IT and the enterprise look like?
- What role does sound organizational principles play in delivering world-class IAM?
- What does the future hold for IAM as it evolves and matures?

Earl Perkins, Research VP, Gartner

Thought Leader Keynote: Regulating Identity amidst the Turbulence of Web 2.0

Definitions of identity and the personal identity data are in a period of significant change; identity is evolving and the challenges are around it are moving with it. Web 2.0 has altered the way people manage their identity and it is becoming harder to trust, to ensure privacy, when faced with IDENTITY 2.0. User-centric identity managements is increasingly converging with architecture interoperability. The "economics of identity" of a new breed of identity management systems are today unclear. So far regulators have barely begun to address social, personal and systemic consequences — something the eID team at the European Commission JRC is tackling.

Dr Lusoli will take you on a journey through the technology trends in IAM, the complex value networks now developing around identity, the ways in which design solutions are playing a role in plugging the holes in the regulatory framework. He will illustrate what you may expect to see as the EC addresses this at several levels from high standard procurement, through soft regulation, moral suasion and direct regulation. His presentation will discuss the major challenges and opportunities for enterprise IAM professionals and where social computing, unclear legal boundaries, cloud computing and ever increasing lack of control over user generated identity data is going to raise questions for governing ID.

Dr Wainer Lusoli, European Commission Joint Research Centre, Institute for Prospective Technological Studies

Alternative Keynote: "It Wasn't Me, It Was Bennett Arron"

Eight years ago, award-winning writer and stand-up comedian Bennett Arron was in serious debt. He owed thousands of pounds to mobile phone companies, catalogs and department stores. Only it wasn't him.

Bennett was a major victim of identity theft, which resulted in he and his pregnant wife becoming penniless and homeless. Years later, Bennett wrote a comedy show about his experience. The show was critically acclaimed at the Edinburgh Festival and led to Bennett being asked to direct and present a documentary for Channel 4. The documentary, "How to Steal an Identity," was Pick of The Week in The Guardian and The Telegraph and was called "fascinating and disturbing" by the TV Times. It went on to be short listed for a BAFTA.

Bennett has been called...

"A Welsh Seinfeld" by The Guardian

"Genuinely original and funny" by The Times and

"Case number 2477419" by The Metropolitan Police.

Bennett Arron

Gartner Closing Locknote: A 2020 Vision for IAM

The Gartner analyst team of the future takes an informal look back over the last 10 years...from 2020.

Ant Allan, Perry Carpenter, Gregg Kreizman, Avivah Litan, Mark Nicolett, Eric Ouelett, Earl Perkins and Ray Wagner

Your Summit — Your Agenda!

With a wealth of sessions, it is helpful to have a tool to build your own agenda focusing on your own needs. The **online Agenda Builder** helps you select the sessions most relevant to you and add them to your calendar, and to build in networking and reflection time into your schedule.

Go to ab.gartner.com/iam4 to view the full agenda and plan your on-site activities.



"The most comprehensive view into IAM I've experienced."

VP of Information Technology, HDS Retail North America



Summit Sessions

Track 1: BUILD FIRM FOUNDATIONS

This track focuses on the fundamental building blocks of IAM programs, on the pressing business needs, on the core IAM technologies, and on the ways that existing technologies across the enterprise can meet IAM needs (sweat your assets!).

Gartner Foundation Session: Creating a Business-Enabling IAM Program

IAM can deliver real business value beyond its contributions toward efficient and effective security, risk management and compliance. However, realizing that value demands sound program management. To build an IAM infrastructure that will meet your needs, you must orchestrate a variety of different technologies.

- What are the drivers for and benefits from IAM?
- What are the key elements of an IAM program?
- What is the range of IAM technologies: which are core and which fringe, which tactical and which strategic?

Ray Wagner

Gartner Rapid Fire Session: Managing Shared Account Passwords/Managing Superuser Privileges/Synergies and Evolution

This Rapid Fire session covers two different kinds of IAM technologies and then explores the synergies between them and their future evolution.

- What are the most effective technologies and best practices for managing shared superuser and firecall accounts?
- What are the most effective technologies and best practices for managing superuser privileges?
- What are the most efficient and effective ways of combining these technologies? How will vendors address future needs?

Ant Allan and Perry Carpenter

A Comprehensive Approach to Password Management and Single Sign-On Delivers Value

Enterprises continue to grapple with simplifying their internal environment for password management and SSO. Increased use of SaaS adds complexity. This session highlights solutions for the most common requirements and use cases.

- What are the most common goals of enterprises considering or implementing password management and SSO solutions?
- What factors do you need to consider when evaluating solutions?
- Which technologies are available that can provide password management and SSO?

Gregg Kreizman

Gartner Workshop: IAM Program Maturity Assessment

Following on from session T1, this interactive workshop session allows participants to work together, facilitated by a Gartner analyst, to assess their organizations' IAM program maturity using the Gartner IAM Program Maturity Model and IT Leaders IAM Program Maturity Evaluation Toolkit.

Ant Allan and Tom Scholtz

Innovative Plumbing: Five Out-of-the-Box Ideas for Leveraging Your IAM Investment in Unexpected Ways

New IAM problems do not necessarily demand new IAM technologies to solve them. Many organizations can innovate to exploit the untapped potential of incumbent IAM — and other — technologies.

- What capabilities of your existing IAM investment are unused or underused?
- How can you best exploit your IAM investment?
- Not every problem is a nail: how do you determine when you really need to put the hammer aside?

Perry Carpenter

Report to the Board: Practical Tips to Link IAM to Corporate Performance

CIOs, CISOs and IAM leaders struggle to link efforts in IAM to the value they provide at line-of-business and executive levels. A handful of companies have figured it out and these practical tips can help you solve this challenge.

- How can you develop a framework for linking security and IAM strategy to business strategies?
- How can you best articulate the business value of IAM programs?
- How do you link IAM indicators to IT key risk indicators and key performance indicators?

Tom Scholtz

Your Password Alone is Not Enough, Not Enough, Not Enough: Best Practices in External User Authentication

Passwords alone are not enough for any but the lowest-risk use cases: higher-assurance authentication methods are often determined to be necessary — but are not themselves sufficient. More is required to address new threats and the successful approaches developed for consumer-facing use cases can work well for all kinds of users outside the organization.

- What threats can compromise or circumvent even the strongest authentication method?
- What complementary safeguards have been developed and implemented by banks and others?
- How can organizations exploit these technologies in other use cases?

Avivah Litan and Ant Allan

Massifs, Stone Circles and Pebbles: A Public Sector Perspective on Three IAM Paradigms

Different patterns for IAM implementation, with different strengths and limitations, can each offer value in different government and higher education scenarios. Real-world IAM implementations provide models that others can exploit.

- What is the value of organization-centric IAM?
- What is the value of federated IAM?
- What is the value of user-centric IAM?

Jan-Martin Lowendahl

Best Practices for Vendor Selection: The Gartner IAM Magic Quadrant and MarketScopes

This presentation introduces and discusses the latest Gartner Magic Quadrants and MarketScopes covering a range of technologies.

- What trends and product differentiators contribute to market positioning in each technology?
- What is the future of the technologies presented?
- Do single-vendor suites provide the best approach to an enterprise IAM solution?

Ant Allan, Perry Carpenter, Gregg Kreizman, Avivah Litan, Mark Nicolett, Eric Ouellet, Earl Perkins, Ray Wagner



Summit Sessions

Track 2: ANTICIPATE FUTURE OPPORTUNITIES

This track focuses on the emerging role of IAM as a business-focused discipline and the potential direct business value of IAM, on the emerging IAM technologies (cool vendors and hot products!), and on the inter-relationships between IAM and other processes and technologies.

Gartner Foundation Session: Choosing Risk-Appropriate Authentication Methods

The best authentication method is not simply “the strongest” — you must consider requirements for assurance and accountability and balance these against other needs and constraints. However, the broad range of technologies now available makes it easier to find the one that is “just right.” And, at the same time, harder.

- What authentication methods are available today?
- How do you establish your needs for authentication methods?
- How can you evaluate new authentication methods?

Ant Allan

Gartner Rapid Fire Session: User Centric Identity Frameworks/Identity Proofing/Synergies and Evolution

This Rapid Fire session covers two different kinds of IAM technologies and then explores the synergies between them and their future evolution.

- What are the most effective technologies and best practices for user-centric identity frameworks?
- What are the most effective technologies and best practices for identity proofing?
- What are the most efficient and effective ways of combining these technologies? How will vendors address future needs?”

Avivah Litan and Gregg Kreizman

Yin & Yang: Content-Aware DLP Enables IAM: IAM Enables Content-Aware DLP

Content-aware data loss prevention (DLP) is the dynamic application of policy at the time of an operation based on the presence of sensitive data. Identity information can influence DLP policies, and DLP policies can enhance identity and access management (IAM) controls. This session explores the emerging integration of these two critical technologies.

- What is content-aware DLP?
- How can IAM data influence DLP policies?
- How can content awareness enhance IAM processes?

Eric Ouellet

Security Information and Event Management Enables IAM Intelligence

SIEM technology can be used to consolidate and analyze events from virtually any source that produces log, event, transaction or report data. Come and learn how SIEM monitoring complements point identity-intelligence technologies and how to integrate SIEM and IAM to achieve exception monitoring.

- What are the capabilities and limitations of IAM audit functions?
- How can SIEM technology be used to fill IAM audit gaps?
- How should organizations select SIEM vendors and deploy SIEM technology?

Mark Nicolett

Gartner Workshop: Comprehensive Single Sign-On

Following on from session G3, this interactive workshop session allows participants to work together, facilitated by a Gartner analyst, to assess their organizations’ needs and identify which technologies will provide most value.

Gregg Kreizman

Pattern Discovery with Security Monitoring and Fraud Detection Technologies

As the threat environment continues to evolve, risk reduction and mitigation require technologies that can monitor user activity and resource access in order to discover the weak signals of ever more stealthy and targeted attacks. Pattern recognition and discovery of the weak signals of abnormal activity are now critical components of an organization’s overall data protection and security strategy.

- What are the most effective technologies to discover inappropriate use of entitlements?
- What are the most effective technologies to discover inappropriate access to and movement of sensitive data?
- What are the most effective technologies to discover and prevent fraudulent activities?

Mark Nicolett and Avivah Litan

Visioneering Your IAM Program

Visioneering is not about technology, vendors, regulatory requirements or projects — but it is not to be ignored. Visioneering is about dreaming what identity and access management (IAM) can do for your organization, setting goals and picking a destination. This session focuses on that 50,000-foot view that will help create a successful IAM program.

- Programs perish due to a lack of vision!
- Okay, so what’s “vision” and “visioneering”?
- How do I “visioneer” in the real world?

Perry Carpenter

IAM-Enabled Cloud Architectures

Much has been said about securing cloud computing, but what role does identity play in that effort and beyond? If some predictions come true, cloud computing-based solutions will increasingly be the customer’s choice for solving IT application concerns in the coming years. Some means of providing consistent authentication, authorization and administration of access is necessary.

- What are the differences between traditional IAM and cloud computing IAM in terms of drivers and requirements?
- How are solution providers addressing cloud IAM needs?
- What are the short-term and long-term implications and demands of increased cloud computing use on IAM architecture and solutions?

Earl Perkins

Gartner Workshop: Best Practices in User Authentication

Following on from sessions T2 and G11, this interactive workshop session allows participants to work together, facilitated by Gartner analysts, to assess their organizations’ needs and identify which technologies will provide most value.

Avivah Litan and Ant Allan



End-User Case Studies

The Summit features several end-user case study presentations, with senior IT and business executives from leading organizations from a range of industries and countries designed as use cases you can compare against your own approaches and as benchmarks for your thinking.

Multi Environment User and Access Provisioning at Banc Sabadell

This best practice case study will give one example of how to deploy user and access provisioning for all of the main systems and applications, including ActiveDir, Exchange, UNIX, Oracle, LDAP, SAP and RACF. It will cover key performance indicators and requirements for success as well as future trends including CMDB integration and dynamic access provisioning.

Xavier Serrano Cossio, Director of Security Technology, Banc Sabadell

Be Fast: Business Driven Identity Management Within Magyar Telekom

Business changes fast and needs the right IT support; including IAM. Delays can easily deteriorate the value of an IAM project. How to select the right IAM vendor to be fast enough? Which implementation strategy is the most suitable for a company merger? Is it possible to go live in three months? Follow Magyar Telekom's journey through vendor selection, implementation, challenges and strategies to meet business requirements.

Gerencser Laszlo, Head of IT Security, Magyar Telekom

Global Strategy in a Complex Legacy Landscape: Rationalizing IAM at Zurich Financial Services

Zurich Financial Services is forging a single global strategy covering employees, customers and partners tackling each element from authentication, authorization, federation, provisioning and permissions management whilst resolving outstanding legacy challenges.

- Roles and permission management challenges
- Customers and employees on a single directory?
- One ID: holy Grail or just common sense?
- Moving authorization out of the application: future proofing using a service based approach.

Russell Wing, Head of IT Risk Strategy, Zurich Financial Services

Creating the Illusion of SSO

The benefits of single sign-on are well known, especially in healthcare. But is SSO practical and achievable when you have 600 autonomous organizations, 800,000 users and an extensive mix of service providers? This presentation explores the challenges, issues and practical steps being taken to create the "illusion" of single sign-on across the NHS in England.

Mark Ferrar, Director of Technology Strategy, Department of Health Informatics Directorate

Accreditation Partner Session: Identity and Access Management — A Converged Response

Effective IAM is important to the security stance of an organization and impacts on its asset protection strategy. Physical and digital threats to business assets have become blurred as the technologies have converged. A holistic approach is crucial to ensure a single view of threats and require a point of response which understands both worlds. This session will discuss converged risk assessments as a response preventing breaches and consequences for assets.

James Willison, Convergence Lead, ASIS UK and Sarb Sembhi, London Chapter President, ISACA

Implementing Role and User Management in a Complex Business Environment: the Teliasonera Example

The processes supporting role and user management are often not well understood and thus IAM projects are often started around pure technical issues. However, well defined processes are key in understanding the roles and responsibilities of different parties and how role and user management perform end-to-end. This presentation shows how processes were defined in this complex environment and the lessons learnt.

Veli Kokkonen, Access Rights Controller, Teliasonera

Toward Access Management Excellence: BNPP-Fortis Use Case

BNPP-Fortis has launched an initiative to structurally improve the management of logical access rights. The strategy will deliver on four business objectives and here we will explore the approach, solution, success factors and lessons learnt:

- Risk posture — improving control while strengthening compliance
- Efficiency — reducing costs and implementing automated end-to-end provisioning
- Effectiveness — improving quality by aligning people, process and technology
- Flexibility — supporting organizational changes and application evolution

Yvan Pierenne, Head of Information Security and Risk Management, BNPP-Fortis

"Great event! Thought provoking and relevant."

**Head of Information Security,
Carphone Warehouse**



Maximize Your Summit Experience



Gartner Analyst-User Roundtables

Gartner Analyst-User Roundtables are your chance to network with a Gartner analyst and a group of your peers; to get ideas and answers from organizations experiencing similar challenges.

- User Activity Monitoring and Reporting
Mark Nicolett
- Web Access Management and Federated Identity Management
Ray Wagner
- Key IAM Initiatives in Manufacturing and Utilities
Earl Perkins
- Key IAM Initiatives in Government and Higher Education
Jan-Martin Lowendahl
- Key IAM Initiatives in Financial Services
Avivah Litan
- Role Management and Entitlements Management
Earl Perkins
- Data Encryption and Data Loss Prevention
Eric Ouellet

Gartner Best Practice Council

The Best Practices Council for Information Security and Risk Management Executives combines the best of:

- Practical advice from an exclusive community of peers working together to validate ideas and approaches
- Advice and coaching from a seasoned council director and aligned Gartner security summits
- Three council meetings a year in EMEA and an annual strategic forum meeting with cross-council interaction with other councils

Gartner Best Practices Council Workshop and Panel: IAM Business Alignment, Design and Deployment Challenges



According to the vendors, this IAM product suite will be deployed in no time and work like a charm — right? Wrong! Hear real world experiences, best and worst practices in identity and access management alignment, expectation, strategy, design and development shared by Gartner Best Practices Council for Information Security and Risk Executives. This panel discussion will help you avoid common pitfalls as these brave members have been there and done that.

Ash Ahuja, Leadership Partner, Gartner Best Practice Council for Information Security & Risk Executives

Depth, Discipline, Decisiveness

Gartner Summits are unique in the experience that they bring to attendees. A mixture of session formats brings extended opportunities to interact with Gartner analysts, with fellow attendees and focused solution providers.

Networking at the Summit

Connecting with your peers is a key element of your Summit experience. Take advantage of the networking opportunities to meet fellow delegates, Gartner analysts and sponsors to share ideas, best practices and future plans.

Personalize Your Experience



Your Summit — your agenda! With a wealth of sessions, it is helpful to have a tool to build your own agenda focusing on your own needs.

The online **Agenda Builder** helps you select the sessions most relevant to you and add them to your calendar, and to build in networking and reflection time into your schedule.

Visit ab.gartner.com/iame4 and build your agenda today!

Gartner Analyst One-on-One Meetings



Don't you think you deserve a little private and focused time?

Meeting face-to-face with a Gartner analyst is one of the key benefits for attending this Summit. 10 Gartner analysts specializing in various aspects of business intelligence and performance management will be at the Summit. Bring your issue, select the relevant analyst, set the agenda and walk away with invaluable, tailor made advice.

Solution Provider Session

Selected technology providers will give their advice on the latest technologies and best practices. The providers, and in many cases their clients, will explore best practices, key learnings and future trends and technologies. These sessions give you a unique opportunity to learn from the organizations that will shape the future of technology and to benefit from the real-life experiences of their clients.

Connect with LinkedIn and twitter

Join our online community. Get the latest Summit updates and network with fellow delegates — visit europe.gartner.com/iam for more details and sign-up.





Solution Showcase

MEET THE TECHNOLOGY AND SERVICE PROVIDERS AT THE FOREFRONT OF IDENTITY & ACCESS MANAGEMENT

The Summit helps you develop a “short list” of technology providers who can meet your particular needs. We offer you exclusive access to some of the world’s leading technology and service solution providers in a variety of settings. Visit the Solution Showcase, attend the Solution Provider Sessions and join in the Networking Reception for informal relationship building.

SPONSORSHIP OPPORTUNITIES

If your organization is interested in sponsoring this event, please contact Dordi Blekken for further details:

Telephone:
+44 1784 267442

E-mail:
dordi.blekken@gartner.com

Premier



CA Inc. is the world’s leading independent IT management software company. We help companies manage IT to better perform, compete, innovate and grow their businesses. With our Enterprise IT Management vision and technology, customers can unify IT and simplify the management of complex computing environments, whether distributed or mainframe, across the enterprise. CA software works with customers’ existing infrastructure to better manage risk and costs, improve service and ensure IT is supporting the business.

<http://ca.com/security>

Platinum



Leader in Privileged Identity Management

The Privileged Identities within your enterprise often provide the highest level of access with the minimum levels of audit or control. Cyber-ark’s market-leading Privileged Identity Management (PIM) Suite allows you to manage, control and monitor the use of these accounts whilst effectively minimizing the impact on vital support staff.

www.cyber-ark.com



A Bull Group Company

Evidian is the European leader and one of the major worldwide vendors of IAM software.

Evidian’s solutions include IAM Suite, SafeKit for high availability and OpenMaster for network and system management.

Evidian software helps over 700 organizations in the world to improve their agility, enhance security and comply with laws and regulations, while reducing costs.

www.evidian.com

Silver



Courion’s Access Assurance solutions are used by over 9 million users worldwide to quickly and easily solve their most complex identity and access management, risk and compliance challenges.

www.courion.com



Trusted IAM PortWise, provides a comprehensive, integrated and secure software platform protecting the integrity of employee, partner, or consumer interactions with corporate applications and data across the Internet.

www.portwise.com



SailPoint offers award-winning identity governance solutions that strengthen internal controls, reduce compliance costs, and manage risks associated with user access to enterprise resources.

www.sailpoint.com



Völcker Informatik AG is one of the leading vendors for integrated Identity Management, User Provisioning and IT Compliance solutions.

www.voelcker.com

“The content was at a very good high level.”

Infrastructure Manager, NHS National Services



Registration

How to Register

Online: europe.gartner.com/iam

Telephone: +44 20 88792430

E-mail: emea.registration@gartner.com



Pricing

Early Bird Price

€1,895 + UK VAT

(offer ends 8 January 2010)

Standard Summit Price

€2,195 + UK VAT

Public Sector Price

€1,695 + UK VAT

Eligibility for the Public Sector Price will be verified, proof of public sector status will be required. Price cannot be applied retrospectively.



Why Register Early?

- Save €300 on the standard price
- Priority Gartner Analyst One-on-One booking with the analyst of your choice



Refer a Colleague

If you know of a colleague who would benefit from this Summit experience and direct access please forward this brochure to them.

Gartner Clients

A Gartner ticket covers both days of the Summit.

If you are a client with a query about tickets, please contact your Account Manager or e-mail emea.events@gartner.com

Bring the Team: Divide and Conquer!

Teams that attend a Gartner Summit together gain a much richer experience of the event. Not only can they divide and conquer, attending all the sessions to maximize their learning, but they also have the added benefit of inviting a Gartner analyst to a team meeting — to facilitate a discussion or advise them on strategic initiatives and key projects. For this reason, organizations often take the opportunity to hold offsite team meetings and incorporate Gartner Events as part of their training programs.

Gartner Events has designed an experience that will help teams of 4 to 25 maximize their Summit experience while on-site and long after the event concludes.

Team Benefits:

- 1 Team meeting with a Gartner analyst (end-users only)
- 2 Optional team meeting(s) with select executives from vendor organizations
- 3 Advice and support on building personalized agendas for your team
- 4 10+ free audio sessions from the Gartner Events Multimedia On Demand product
- 5 Complimentary team lounge and meeting space (based on team size)
- 6 Concierge service pre-event and on-site
- 7 Discounts on registration rates

Summit Team Discount Offers*:

- 4 for the price of 3
- 6 for the price of 4
- 10 for the price of 7

** For full terms and conditions visit europe.gartner.com/iam*

To register a team please e-mail EMEA.TeamSend@eventreg.com or contact your Gartner Account Manager. Please note that teams must be registered at the same time and we can only guarantee availability of team benefits if the team is registered at least three weeks in advance of the event.

Media Partners



Supporting Association



Return address: Gartner, PO Box 754, North Shields, NE29 1EJ, United Kingdom

Visit europe.gartner.com/iam

Register now for **Early Bird** saving!
(offer ends 8 January 2010)



Build your own agenda online now at
ab.gartner.com/iam4



Book a 30-minute **Gartner Analyst One-on-One Meeting** with your preferred analyst



Access the documentation and presentations
after the event



Gartner
Identity & Access
Management
Summit 2010

3 - 4 March | London



Gartner UK Ltd. is a company registered in England & Wales with the registration number 2266016.
The registered office is Tamesis, The Glanty, Egham, Surrey, TW20 9AW, United Kingdom.