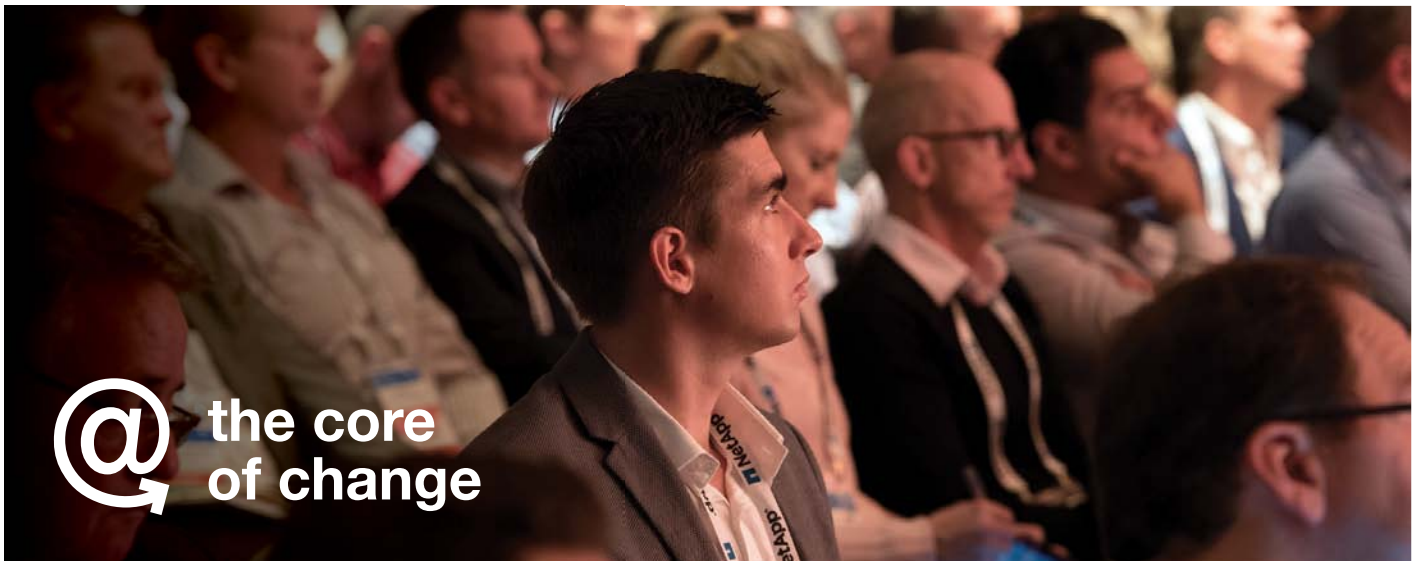


# Gartner IT Infrastructure, Operations & Data Center Summit 2017



15 – 16 May / Hilton Sydney / [gartner.com/ap/datacenter](http://gartner.com/ap/datacenter)



## I&O is no longer “IT support” — it’s the engine that drives digital business

Digital is transforming more than just the enterprise. It’s making traditional infrastructure and operations models obsolete, challenging I&O leaders to bring fresh ideas that deliver business outcomes. In addition, data vulnerabilities in mobile environments and DevOps require I&O leaders to collaborate with other teams.

Join us at the **Gartner Infrastructure, Operations & Data Center Summit 2017, 15-16 May in Sydney**, and reinvent your I&O role to become a key driver in the transformation of your organization and position yourself **@ the core of change**:

- Find and support new organizational capabilities, skills, roles and competencies as an I&O Leader
- Optimize IT performance to deliver a full range of IT services with agile infrastructure
- Develop a robust cloud infrastructure strategy and address cloud application needs
- Address Internet of Things (IoT) business value, architecture, risks, technology and skill sets
- Reduce I&O “run” expenses to free up funds for growth and transform initiatives such as digital business

### GARTNER PREDICTS

“By 2019, IT service desks utilizing machine-learning-enhanced technologies will free up to 30% of support capacity”

“By 2019, 80% of IT I&O services that utilise DevOps approaches will be subject to regulatory compliance, up from 42% in 2015”

“Through 2017, 70% of I&O leaders will fail to effectively communicate how I&O contributes to business value”

“By 2020, a corporate ‘no cloud’ policy will be as rare as a ‘no internet’ policy today”

### Hot Topics

- Cloud Management Strategies
- Optimizing IT Operations
- The Impact of IoT on I&O
- End-user Computing Strategies
- Leadership and Team Management
- Infrastructure Agility

### What’s New for 2017

- Contract Negotiation Clinics for cloud and virtualization to help you drive meaningful negotiations with solution providers
- Spotlight on DevOps to help build capabilities and invest in skills, technologies and processes
- Focus on containers and the benefits that they can bring to I&O teams
- Ask the Analyst sessions to give wider access to analysts and peers addressing specific questions
- Increased number of Gartner Analysts, including dedicated analysts for Financial Services and Public Sector, bringing wider capabilities

**3 ways to register** Web: [gartner.com/ap/datacenter](http://gartner.com/ap/datacenter) Email: [apac.registration@gartner.com](mailto:apac.registration@gartner.com) Phone: +61 2 8569 7622

## Agenda Tracks

- A. Leading in the Era of Digital Business
- B. Optimizing IT Operations for Today and Tomorrow
- C. Charting a Course for Your Core Infrastructure
- D. Developing Your Strategic Roadmap for Endpoint Computing

### Value in Attending

- Transform I&O roles, skills and culture for the digital business environment
- Apply a bimodal strategy that delivers both core services and enables agility
- Develop a “cloud-first” organization, be it public, private or a hybrid of the two
- Determine the role of containers, hyperconvergence and software-defined networks
- Develop strong leadership capabilities that minimize the risk of “shadow” IT
- Drive cost out of infrastructure in innovative new ways and bring added value
- Stay apprised of markets trends in I&O, mobility, networks and new technologies

## Guest Keynote Speakers



**Richard de Crespigny**  
Captain of Qantas Flight 32



**Kitty Chiller**  
Olympian and former  
Chef de Mission of 2016  
Australian Olympic Team  
in Rio

## Who Should Attend

- **IT Strategy & Planning**
  - IT Operations Leaders
  - Data Center Leaders
  - Cost Optimization Strategists
  - Vendor Management Leaders
  - Organization and Staffing Management
- **IT Operations & Service Delivery**
  - IT Operations Management
  - Service Delivery Management
  - Cloud Service Management
- **IT Infrastructure & Data Center Management**
  - Data Center Management
  - IT Infrastructure Management
  - Network Services Management
  - Servers & Storage Management
  - Data Center Architecture
  - Business Continuity & Recovery Management
- **Mobile, Cloud & Desktop Virtualization**
  - End-User Computing
  - Client Computing Operations
  - Mobile Computing Solutions
  - Desktop Engineering & Operations

## Gartner Analysts at the Summit

### Summit Chair

**Michael Warrilow**  
Research Director



- Stewart Buchanan
- Michele Caminos
- Neville Cannon
- Paul Delory
- Sanjit Ganguli
- Ian Head
- Kyle Hilgendorf
- Nathan Hill
- Stephen Kleynhans
- Katherine Lord
- DD Mishra
- Alistair Newton
- Julia Palmer
- Andy Rowsell-Jones
- Joe Skorupa
- Alan Waite
- Evan Zeng

