The Power of Connection: Leadership, Partnership and Technology

Your New 2018 Agenda

Agenda Tracks

A  Leading in the Era of Digital Business

“Leadership insights to align to organizational strategy, engage senior stakeholders and maximize the business impact of your I&O strategy”

Digital business requires you to find and support new organizational capabilities, skills, roles and competencies — or risk being bypassed. This track focuses on becoming a confident, skillful and visible leader as well as maximizing the contributions of every individual in your organization.

Track Highlights

NEW: Senior Executive Circle
Content, designed exclusively for the most senior I&O executive within the organization. Connect with Peers facing the same challenges as you and understand approaches you could use to drive your I&O organization.

NEW: Digital Leadership, High Performance Teams and Culture
Hear Bard Papegaaij’s insights into digital leadership, high performance teams and cultures to drive organizational change. Prepare your leadership for the future and understand how to get the most out of your team.

NEW: Microsoft Contract Negotiation Clinics
Leave the Summit with an action plan to realize immediate savings.

B  Optimizing Operations and Sourcing

“Best practices for right-sourcing, infrastructure and operations management, service delivery and IT automation”

Organizations require rapid delivery of new services and business outcomes, all provided in a continuous and iterative fashion. I&O must rise to meet this new challenge and therefore work in two distinct modes of IT service delivery — managing traditional environments while simultaneously supporting exploratory solutions. This track explains how to deliver a full range of IT services to optimize IT performance. It includes topics such as process improvement, bimodal operations, automation and IT service delivery.

Track Highlights

NEW: Automation
Acquire the insights needed to leverage multiple automation technologies to improve reliability and reduce costs.

NEW: Security
The insights you need to identify potential risks, do the basics well, and prioritize infrastructure protection. Leave with a plan to mitigate risks, articulate security priorities and safeguard your team and their processes.

NEW: Cloud Centre of Excellence
Improving operational capability for managing cloud environments is a new priority for 2018. Get the processes, platforms and strategies to effectively harness new cloud opportunities.

NEW: DevOps, Microservices and Containers
Supporting DevOps, microservices and containers in your I&O strategy, understand what the best organizations are doing well, and that the future operating models will look like.

Hot topics

- Attracting, developing and retaining IT personnel
- Changing the IT culture
- Cost Optimization
- Building business acumen

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Charting a Course for Your Core Infrastructure

“Guidance on accelerating infrastructure innovation and agility — what and who to choose, when and why”

As IT responds to changing business requirements, it will be pressured to support rapid innovation to help pursue new opportunities. At the same time, legacy infrastructure must be modernized to reduce operational costs and gain sufficient flexibility to provide back-end support for new initiatives. This track examines how the lines between traditional technology silos are blurring, and how to respond. It includes topics such as hyperconvergence, edge computing, AI, cloud computing and software-defined.

Track Highlights

NEW: Cloud implementation framework
Adopt a cloud implementation framework to develop, implement and advance cloud strategy. Return to the office in the driving seat for multi-provider architecture, frameworks to increase business agility and manage scale for the digital era.

NEW: AI for I&O
Prepare for AI for I&O and understand how to test, adopt and manage AI solutions that realize new efficiencies and cost savings.

NEW: Cloud Wars
Get the answers you need to understand your choices for Google Cloud, Amazon Web Services and Microsoft Azure along with multi-sourcing strategies that drive business agility and innovation.

NEW: Future Enterprise Network Scenarios
Future Enterprise Network Scenarios outlines the people, process and technologies required to create future proof, highly agile network infrastructure that supports digital business.

Developing Your Strategic Roadmap for Endpoint Computing

“Maximizing personal technology platforms to shape user experiences; developing system technologies for digital transformation”

End-user computing and the digital workplace are critical to the success of digital business. Trends span a range of user, location and system scenarios including mobility, IoT, edge computing, augmented / virtual reality and wearables. This track helps endpoint teams adapt their approach to end user computing, refine the roadmap for future investments and align those plans with digital workplace initiatives.

Track Highlights

NEW: Enterprise mobility management
How to control traditional and new devices using the same toolset.

NEW: Cloud Office Suites
Transforming operations and support for cloud office suites.

Senior Executive Circle

This forum is exclusively available to the most senior Infrastructure and Operations leader from each organization attending the Gartner Infrastructure, Operations Management & Data Center Summit.

This exclusive program provides an opportunity to network and collaborate with peers and learn current trends and best practices along with leadership insights to lead your Infrastructure and Operations team and strategy.

The Gartner Infrastructure & Operations Senior Executive Circle features exclusive roundtables, peer to peer sessions, networking opportunities as well as access to all programming in the main summit agenda.