Gartner IT Infrastructure, Operations & Data Center Summit 2017

4 – 5 May / Mumbai, India
gartner.com/in/datacenter

Discover how to:

• Drive an agile, effective I&O organization
• Build, enhance and secure leading-edge cloud solutions
• Align costs and articulate business value
• Transform I&O roles, skills and culture
• Align digital and end-point strategies
• Assess the impact of IOT on IT operations

Rakesh Kumar
Managing VP

@ the core of change
#GartnerDC
The Premier Destination for Infrastructure, Operations and Data Center Leaders.

Join us to be @ the core of change.

Enterprise transformation is the new imperative for the data center, infrastructure and operations, the impetus for business-driven strategies and investments. As a leader charged with delivering on the transformation promise, you must be an enabler — embracing agile deployment models that include cloud, containers and micro services, managing an explosion of data, and achieving ever-rising service levels. You must be an influencer — working in a collaborative culture built on new business relationships and financial acumen. Most of all, you must be a transformer — laying the foundation for the vast digital ecosystem and virtualized data center of the future.

GARTNER PREDICTS
By 2020, anything other than a cloud-only strategy for new IT initiatives will require justification at more than 30% of large-enterprise organizations.
Who should attend

- IT Infrastructure
- IT Application Management
- System Engineer and Administrator
- Application Architect
- Business Continuity and Disaster Recovery
- Capacity Planning
- Network/Communications
- Data Center Management
- Storage Management
- Enterprise and IT Architecture
- Facilities Management
- IT Vendor Management
- Mobility Management
- Application Management
- Quality Management
- Service Management
- IT Procurement and Sourcing

What’s new for 2017

- **Brand new track** focusing on leadership and cost optimization imperatives for I&O
- **Brand new research** including:
  - Digital Infrastructure Scenario: Consolidate, Modernize, Agile?
  - Bimodal IT and the Data Center: Renovate the Core While Enabling the Cloud
  - Data Center 2020: The Infrastructure Strategies Roadmap
  - Smart Automation: The Final Frontier for Infrastructure & Operations (I&O)
  - The Evolution of Data Center and Cloud Strategies — Working Together to Drive Business Growth
  - Best Practices to Migrating From Your In-house Data Center
  - Building a Hybrid Cloud That Actually Works
  - Organizations Can Benefit From ITIL and DevOps
- **New interactive Ask the Analyst Q&A sessions** — greater access to the analysts
- **All new “Strategic Scenario Series” sessions** giving latest Gartner assessment of the different I&O spaces
- **Additional emphasis** on: Bimodal IT, Containers, DevOps, Disaster Recovery
- **The I&O Leadership Program** for the most senior I&O executive, that provides access to exclusive leadership content, analyst interaction and networking opportunities
Gartner keynote

The Infrastructure and Operations Scenario: At the Core of Change
As the digital wave advances, I&O leaders must act quickly to create a strategy that’s agile, scalable and responsive to change. Automated, infinite and agile I&O technologies will need to replace a fragile, complex and static I&O environment. Come learn not just how to survive this environment, but how to thrive in this environment.

Keynote speakers

Milind Govekar
Research VP, Gartner

Naveen Mishra
Research Director, Gartner

Partha Iyengar
VP & Gartner Fellow

Rakesh Kumar
Managing VP, Gartner

Manoj Pradhan
CTO, Pernod Ricard, India

Devdatta Roy
Sr. Vice President – IT Infra, Tata Capital Limited

Jayaram S Govindaiah
Head of Infrastructure, Danske IT Support Services India Pvt Ltd Bangalore (IT an Facilities)

Viresh Shah
IT Country Head and Global Leader, Dana Holding Corporation

Sony A
Dy. General Manager, Dept. of Information & Communication Technology, South Indian Bank

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Viresh Shah
IT Country Head and Global Leader, Dana Holding Corporation

Sony A
Dy. General Manager, Dept. of Information & Communication Technology, South Indian Bank
Meet the analysts

Gartner has the largest base of IT research analysts and consultants in the world. Gartner's global research organization offers the combined brainpower of 1,280 research analysts and consultants who advise executives in 85 countries every day. Hear from the Gartner IT Infrastructure, Operations & Data Center Research community as they share their latest insight and advice.

Will Cappelli
Research VP
- Optimize IT Operations Using ITSM, ITIL and DevOps
- Infrastructure and Operations Leaders
- Data Center Modernization

Philip Dawson
Research VP
- Data Center Modernization
- Infrastructure Agility
- SDx: Build and Market Software-Defined Data Center Offerings
- Cloud Computing
- Infrastructure and Operations Leaders

Milind Govekar
Research VP
- Infrastructure and Operations Leaders
- Optimize IT Operations Using ITSM, ITIL and DevOps
- Cloud Computing
- Infrastructure Agility
- Smart Machines

Tiny Haynes
Research Director
- Cloud Computing
- Infrastructure Agility

Partha Iyengar
VP & Gartner Fellow
- IT Strategic Planning
- Shared Services
- Business Value of IT
- Competitive Advantage and Business Transformation
- IT Organizational Design

Neha Kumar
Sr Research Analyst
- Exploit Infrastructure Software Market Dynamics
- Exploit Data Center Market Dynamics
- Mobile Application Strategies
- Product Strategy
- Data Center Modernization

Rakesh Kumar
Managing VP
- Data Center Modernization and Consolidation
- IT Cost Optimization
- Infrastructure Agility
- Cloud Computing
- IT Strategic Planning

DD Mishra
Research Director
- Outsourcing Deals
- IT Strategic Planning
- Sourcing and Vendor Relationships Leaders
- Vendor Management
- Outsourcing Competencies

Naveen Mishra
Research Director
- Data Center Modernization and Consolidation
- Cloud Computing
- Infrastructure Agility
- Go-to-Market Planning
- Market & Competitive Intelligence Management

Pankaj Prasad
Principal Research Analyst
- Optimize IT Operations Using ITSM, ITIL and DevOps
- Infrastructure and Operations Leaders
- Data Center Modernization

Santhosh Rao
Principal Research Analyst
- Infrastructure and Operations Leaders
- Infrastructure Agility
- Go-to-Market Planning

Errol Rasit
Managing VP
- Infrastructure Agility
- Infrastructure and Operations Leaders

Naresh Singh
Research Director
- Market & Competitive Intelligence Management
- Product Strategy
- New Market Opportunities

Gavin Tay
Research Director
- Digital Workplace Program
- Office 365, Google Apps for Work or Other Cloud Office Initiatives

Vishal Tripathi
Research Director
- Mobile Application Strategies
- Mobile and Endpoint Strategies
- Infrastructure Agility
- Go-to-Market Planning

Roger Williams
Research Director
- Optimize IT Operations Using ITSM, ITIL and DevOps

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Plan your experience

Agenda tracks

A. Devising and Implementing an Effective Cloud Strategy
Devising and Implementing an Effective Cloud Strategy To stay relevant, your organization must be “cloud-savvy” — supporting the expansion of digital business initiatives that are agile, scalable and unpredictable in nature. This track explores what’s needed for a robust cloud strategy

Hot Topics:
• Choosing the most appropriate cloud vendor
• Best practices in cloud provisioning and management
• Container and Container Management
• Cloud based outsourcing

B. Achieving an Agile Infrastructure
As a transformer of the enterprise, you must rethink your infrastructure strategies from the ground up. This track explores how to apply webscale approaches, incorporate containers and establish a software-defined infrastructure that enables the digital business.

Hot Topics:
• Virtualization, containers and microservices
• DevOps and bimodal IT
• Software-defined infrastructure

C. Optimizing IT Operations for the Digital World
Optimizing IT Operations for a Digital World In the new digital reality, you must work in two distinct IT modes, managing traditional environments while supporting exploratory solutions at the same time. This track explains how to deliver a full range of IT services in both.

Hot Topics:
• IT operations management, IT infrastructure monitoring and IT service management tools
• Best practices to manage IT infrastructure
• Drive increased levels of I&O automation

D. Leadership and Cost Optimization Imperatives for I&O
Leadership and Cost Optimization imperatives for I&O Leadership and cost optimization are continuous disciplines designed to maximize stakeholder expectations and business value goals. I & O leaders must focus on ways to drive cost out of infrastructure and identify value optimization opportunities whilst challenging traditional approaches or risk being bypassed by shadow IT.

Hot Topics:
• Attracting, developing and retaining IT personnel
• Negotiation (and renegotiation) of contracts for hardware, software and services
• Automation and optimizing processes, resources and capacity

Virtual track

E. Digital Workplace: Optimizing the End-User Experience
Mobile and endpoint computing continue on paths of accelerated change, transforming the way organizations operate and compete, and forcing IT mobile and endpoint computing leaders to re-architect their strategies. This track helps workspace strategists and endpoint teams adapt their approach to end-user computing, refine their roadmap for future endpoint computing investments and align those plans with digital workplace initiatives.

Hot Topics:
• Mobile strategy and technology trends
• Enterprise mobility management
• IOT and the digital business
• End-user computing
GARTNER PREDICTS

By 2021, only providers offering a continuum of their own or affiliated IaaS, PaaS and SaaS will compete for overall cloud market leadership.

**Analyst interaction**

- **Analyst one-on-one meeting**
  A complimentary consultation with a Gartner analyst of your choice

- **Ask the analyst roundtables***
  In these interactive sessions, you will hear the analyst answer commonly asked questions, learn from questions from your peers, and ask your own question

- ** Analyst-user roundtable discussion***
  Moderated by Gartner analysts for exchanging ideas and best practices with your peers

- **Workshops***
  Small-scale and interactive; drill down on specific topics with a how-to focus

*Space is limited and pre-registration is required. Limited to end-user organizations only.

**Network with peers**

- **End-user case studies**
  Learn about recent implementations firsthand, with an opportunity for Q&A with the IT and business executives leading the initiative

- **Solution Showcase reception**
  Connect with peers in similar roles who face similar challenges, at the networking reception on the Solution Showcase designed to build relationships and facilitate the meaningful exchange of ideas and information

**Meet solution providers**

- **Solution Showcase**
  Explore cutting-edge IT solutions from top providers

- **Solution provider sessions**
  Exhibitors share their insights on the latest products and services

- **Vendor-user roundtable discussion***
  Moderated discussion and best practice sharing amongst attendees facilitated by a solution provider

**Customize your agenda**

**Gartner Events Navigator App**

Gartner Events Navigator App helps you organize, view and custom-create an agenda based on:

- Date and time
- Track
- Analyst/speaker profiles
- Session descriptions
- Key initiatives
- Vertical industries

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When attending this event, please refer to the Gartner Events mobile app for the most up to date session and location information.

**Thursday, May 4, 2017**

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<th>Time</th>
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<tbody>
<tr>
<td>07:30 – 18:30</td>
<td>Registration</td>
</tr>
</tbody>
</table>
| 08:30 – 09:00 | Orientation Session: How to Get the Most Out of Your Conference Experience  
Karthik Cariappa and Nicholas Tharakan |
| 09:30 – 10:30 | Welcome Presentation and Gartner Opening Keynote: Infrastructure and Operations (I&O) Scenario: At the Core of Change |

**Tracks**

<table>
<thead>
<tr>
<th>Time</th>
<th>A. Devising and Implementing an Effective Cloud Strategy</th>
<th>B. Achieving an Agile Infrastructure</th>
<th>C. Optimizing IT Operations for the Digital World</th>
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<td>10:30 – 11:00</td>
<td>Refreshment Break in the Solution Showcase</td>
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| 11:00 – 11:45 | The Evolution of Data Center and Cloud Strategies: Working Together to Drive Business Growth  
Rakesh Kumar | Hyperconverged Scenario  
Errol Rasit | IT Service Management Scenario: The Road Ahead  
Roger Williams |
| 12:00 – 12:30 | To the Point: How to Select the Right Cloud Management Tools  
Milind Govekar | To the Point: SD-WAN: Smoke and Mirrors or a Better Way to WAN?  
Naresh Singh | To the Point: Managing and Monitoring Your Network in a Software-Defined World  
Will Cappelli |
| 12:30 – 13:45 | Networking Lunch in the Solution Showcase | | |
Tiny Haynes | The Future of Containers and Virtual Machines in the Enterprise  
Phil Dawson | Supporting a Bimodal, Digital Business, and Platform Future: The I&O Skills Gap  
Roger Williams |
| 14:45 – 15:15 | Solution Provider Sessions | | |
| 15:30 – 16:15 | Digital Infrastructure Scenario: Consolidate, Modernize, Agile?  
Phil Dawson | The Enterprise Network Scenario: Digital Business Requires Digital Plumbing  
Naresh Singh | Top Ten Trends Impact on I&O  
Will Cappelli |
| 16:30 – 17:00 | Solution Provider Sessions | | |
| 17:00 – 17:30 | Refreshment Break in the Solution Showcase | | |
| 17:30 – 18:30 | Guest Keynote | | |
| 18:30 – 20:30 | Solution Showcase Reception and Dinner | | |

**Friday, May 5, 2017**

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<th>Time</th>
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<tbody>
<tr>
<td>08:00 – 17:30</td>
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| 10:15 – 11:00 | Data Center 2020 — The Infrastructure Strategies Roadmap  
Tiny Haynes | The 2021 Storage Scenario: Planning for the Future While Deploying Today  
Santhosh Rao | Automate I&O to Drive Efficiency, Improve Reliability and Reduce Costs  
Milind Govekar |
| 11:15 – 11:45 | Solution Provider Sessions | | |
| 12:00 – 12:30 | Case Study | Case Study | Case Study |
| 12:45 – 13:30 | Will the Cloud Save Me Money? Or Am I About to Waste a Lot  
Tiny Haynes | Magic Quadrant for Integrated Systems  
Naveen Mishra | Monitoring Scenario: What Comes Next?  
IT Monitoring Insight to Support Your Businesses’ High-Velocity Future  
Pankaj Prasad |
| 13:30 – 14:45 | Networking Lunch in the Solution Showcase | | |
| 14:45 – 15:15 | To the Point: The Primary Use Cases for Software-Defined Data Centers  
Rakesh Kumar | To the Point: What Will be IoT’s Impact on the Data Center and Networks?  
Naresh Singh and Santhosh Rao | To the Point: DevOps Scenario: The Gartner DevOps Toolchain Methodology  
Milind Govekar |
| 15:30 – 16:00 | Moving to the Cloud? Beware of the Visibility Gaps!  
Tiny Haynes | To the Point: Active/Active — Do I Need It and Can I Afford It?  
Neha Kumar | Raise Your IT Operations IQ With Smart-Machine Technology  
Will Cappelli |
| 16:00 – 16:30 | Refreshment Break in the Solution Showcase | | 15:55 – 16:15 | Digital Infrastructure Hypecycle |
| 16:30 – 17:30 | Gartner Closing Keynote  
Partha Iyengar and Rakesh Kumar | | |
<p>| 17:30 | Conference Close | | |</p>
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<td>To the Point: How to Select the Right</td>
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<td>What Goes Where? Building an Enterprise</td>
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<td>Digital Infrastructure Scenario: Consolidate, Modernize, Agile?</td>
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<td>15:55 – 16:15</td>
<td>Visibility Gaps!</td>
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**Topics Covered**

- **D. Leadership and Cost Optimization**
  - Imperatives for I&O
- **Workshops and Contract Negotiation Clinics**
  - 10:45 – 12:15 Workshop: How to Build I&O Metrics That Matter and Communicate Value to the Business
    - Teacher: Jeff Brooks
- **Analyst-User Roundtables and Ask the Analyst Sessions**
  - 10:45 – 11:45 Roundtable: Public Cloud Vs Private Cloud, Pros and Cons
    - Teacher: Tiny Haynes

**Speaker List**

- Phil Dawson
- Gavin Tay
- Milind Govekar
- Neha Kumar
- Pankaj Prasad
- Santhosh Rao
- DD Mishra
- Milind Govekar and Naveen Mishra
- Errol Rasit
- Tiny Haynes
- Naveen Mishra
- Vishal Tripathi
- DD Mishra
- Vishal Tripathi
- Phil Dawson
- Santhosh Rao
- DD Mishra
- Pankaj Prasad
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- DD Mishra

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- Analyst-user roundtables*
- Workshops*
- Solution Showcase
- Networking lunches and receptions

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4 – 5 May / Mumbai, India
gartner.com/in/datacenter

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GARTNER PREDICTS
Through 2020, public cloud infrastructure as a service (IaaS) workloads will suffer at least 60% fewer security incidents than those in traditional data centers.

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Gartner IT Infrastructure, Operations & Data Center around the globe

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