

Agenda at a glance

When attending this event, please refer to the [Gartner Events mobile app](#) for the most up-to-date session and location information

Agenda as of **22 January 2018** and subject to change

Tuesday
8 MAY 2018

07:30	Registration					
08:30 – 09:00	Tutorial: The 2022 Storage Scenario: Navigating Choices to Modernize the Storage Infrastructure Santanu Kumar Patro			Tutorial: I&O Cost Optimization Beyond the Data Center (Cloud) DD Mishra		
09:30 – 10:30	Welcome Presentation and Gartner Keynote: An Infrastructure and Operations Vision for 2018 and Beyond Milind Govekar and Rakesh Kumar					
10:30 – 11:00	Refreshment Break in the Solution Showcase					
TRACKS	A. IT Infrastructure: Modernize Your Infrastructure for Business Agility	B. IT Operations: Optimize IT Operations for the Digital Business	C. Digital Workplace: Transform the Digital Workplace Using Mobile and Endpoint Strategies	D. Strategy, Leadership and Culture: Influence Stakeholders, Articulate Business Value	Workshops	Analyst-User Roundtables and Ask the Analyst Sessions
11:00 – 11:45	Is "Serverless" the Future of Servers? Arun Chandrasekaran	What Comes Next — IT Monitoring Insight to Support your Business' High-Velocity Future Pankaj Prasad	The Future of Endpoint Management — Managing PCs and Mobile Devices Using the Same Toolset Leif-Olof Wallin	Agile Infrastructure and Operations in Five Steps Phil Dawson	10:45 – 12:15 Workshop: IT Score Maturity Model	10:45 – 11:45 Roundtable: Hyperconverged Systems Naveen Mishra
12:00 – 12:30	To the Point: Windows 10 Migration Strategy Manjunath Bhat	To the Point: The DevOps Toolchain Ed Holub	To the Point: How to Evaluate Google G Suite Versus Microsoft Office 365 Gavin Tay	To the Point: Use These Six Key Factors to Achieve Data Center and Cloud Outsourcing Deal Success DD Mishra		12:00 – 12:45 Ask the Analyst: Key Hardware Consideration for SAP HANA Implementation Phil Dawson
12:30 – 13:45	Lunch in the Solution Showcase		12:40 – 13:00 Magic Quadrant on Hyperconverged Systems Naveen Mishra		12:45 – 13:45 Senior Executive Circle Lunch and Welcome	
13:45 – 14:30	Gartner Essentials: The Impact of IoT on Infrastructure and Operations Santhosh Rao	Automate I&O to Drive Efficiency, Improve Reliability and Reduce Costs Milind Govekar	How to Prepare for a Perimeterless Work Environment Manjunath Bhat	Gartner Essentials: How to Create an Enterprise Cloud Strategy Sid Nag	13:45 – 15:15 Senior Executive Circle Workshop: IT Professional Development for the Digital Age Diane Berry	13:45 – 14:30 Ask the Analyst: Use Cases for AIOps Pankaj Prasad
14:45 – 15:15	Solution Provider Sessions					
15:30 – 16:15	Gartner Essentials: 2018 Top 10 Trends and Their Impact on I&O Rakesh Kumar	AI for I&O Pankaj Prasad	Eight Building Blocks You Need to Construct Your Digital Workplace Plan Gavin Tay	IoT Impact on Enterprise Networks Naresh Singh	15:30 – 16:30 Contract Negotiation Clinic: IaaS & PaaS DD Mishra	15:30 – 16:30 Roundtable: Developing an Organizational Structure for Cloud — Overcoming the Hurdles Milind Govekar
16:30 – 17:00	Solution Provider Sessions					
17:00 – 17:30	Refreshment Break in the Solution Showcase					
17:30 – 18:30	Guest Keynote					
18:30 – 20:30	Solution Showcase Reception and Dinner					

Wednesday
9 MAY 2018

08:00	Registration					
08:45 – 09:45	Guest Keynote					
09:45 – 10:15	Refreshment Break in the Solution Showcase					
10:15 – 10:45	Case Studies					
11:00 – 11:45	Top 10 Actions to Implement Cloud Successfully in India Naveen Mishra	IT Operations Five Year Scenario TBD	Ten Technologies Defining the Future of Mobility Leif-Olof Wallin	Reimagining Data Centers on the Edge — The Edge Computing Roadmap Santhosh Rao	10:15 – 11:45 Workshop: What I&O Leaders Need to Know About Containers Arun Chandrasekaran	11:00 – 11:45 Ask the Analyst: How to Plan the Migration From On-premise to Cloud Office Suites Gavin Tay
12:00 – 12:30	Solution Provider Sessions					
12:45 – 13:30	Gartner Essentials: The Enterprise Network Scenario — Taking Networks From Fragile to Agile Naresh Singh	The Five Year ITSM Scenario TBD	I&O Organizational Excellence Ed Holub	Creating the Future-Proof Digital Infrastructure Rakesh Kumar	12:45 – 13:30 Senior Executive Circle The CIO Leadership Challenge: Mastering Difficult Decisions Diane Berry	12:45 – 13:30 Ask the Analyst: Simplifying Mode1/Mode2 Workload Infrastructure Phil Dawson
13:30 – 14:45	Lunch in the Solution Showcase		13:40 – 14:00 Magic Quadrant for IT Service Management (ITSM) Siddharth Shetty		14:10 – 14:30 Magic Quadrant for Enterprise Mobility Management Suites Manjunath Bhat	
14:45 – 15:15	To the Point: Best Practices for Running Containers in Production Arun Chandrasekaran	To the Point: Examining the Promise and Progress of Digital Workplace Programs Globally Gavin Tay	To the Point: Future of Work: Trends That Will Impact Your Digital Workplace Leif-Olof Wallin	To the Point: The Future of Cloud-Based Recovery Services Between Now and 2020 Santhosh Rao	14:45 – 16:15 Workshop: Business Value Dashboard Ed Holub	14:30 – 15:15 Ask the Analyst: SD WAN Naresh Singh
15:30 – 16:00	To the Point: The Next Innovations in Hyperconvergence and How They Will Affect You Naveen Mishra	To the Point: The Service Desk in a Bimodal World Siddharth Shetty	To the Point: What are the Mobility Considerations When Migrating to Cloud Office Suites Manjunath Bhat	To the Point: The Why, What and How of Selecting a Cloud Broker Sid Nag		15:30 – 16:30 Roundtable: Organization Dynamics Across Resources versus Tooling TBD
16:00 – 16:30	Refreshment Break in the Solution Showcase					
16:30 – 17:30	Gartner Closing Keynote: CIO Agenda 2018 — Implications for I&O Leaders Arun Chandrasekaran and Partha Iyengar					