

A. Achieving an Agile Infrastructure

This track explores how to apply web-scale approaches, incorporate containers and establish a software-defined infrastructure that enables the digital business.

B. Optimizing IT Operations for a Digital World

This track explains how to deliver a full range of IT services in both.

C. Devising and Implementing an Effective Cloud Strategy

This track explores what's needed for a robust cloud strategy.

D. Datacenter Infrastructure: The Heartbeat of Digital Business

This track examines hyperconvergence and software-defined architectures, and how the lines between traditional technology silos are blurring.

E. Leadership and Cost Optimization Imperatives for I&O

This track focuses on ways to drive cost out of infrastructure and identify value optimization opportunities whilst challenging traditional approaches or risk being bypassed by shadow IT.

Monday
28 NOVEMBER 2016

07:30 – 20:00	Registration, Information and Refreshments						
08:00 – 08:30	Tutorial: Understanding Gartner's Research Methodologies Andrew Butler and Nathan Hill ■ ▲ ●			Tutorial: Modernizing Backup and DR Strategy in an Era of Cloud and Big Data Robert Rhame ▲ ●			
08:45 – 09:00	Summit Opening and Welcome Presentation Andrew Butler and Nathan Hill						
09:00 – 09:45	Gartner Keynote: Signature Series: The Infrastructure and Operations Scenario: At the Core of Change Milind Govekar and Neil Rickard ▲ ●						
09:45 – 10:30	Guest Keynote: To Drive Success: Be the Change Boris Becker, Tennis Legend, Commentator, Businessman & Coach						
10:30 – 11:15	Refreshment Break in Solution Showcase						
TRACKS	A. Achieving an Agile Infrastructure	B. Optimizing IT Operations for a Digital World	C. Devising and Implementing an Effective Cloud Strategy	D. Datacenter Infrastructure: The Heartbeat of Digital Business	E. Leadership and Cost Optimization Imperatives for I&O	Analyst-User Roundtables	Workshops
11:15 – 12:00	Digital Infrastructure Scenario: Consolidate, Modernize, Agile? Philip Dawson ▲ ●	IT Operations 2021 Scenario Ian Head ▲ ●	The Evolution of Data Center and Cloud Strategies — Working Together to Drive Business Growth David Cappuccio ■ ▲ ●	The Future of Data and Analytics Infrastructure in the Data Center Donald Feinberg ■ ▲ ●	How to Cut Data Center Software Spending Victoria Barber ■ ▲ ●		
12:00 – 13:15	Lunch in the Solution Showcase						
13:15 – 13:45	Solution Provider Sessions					12:45 – 13:45 Roundtable: Container 101: Mastering the Fundamentals Thomas Bittman and Dennis Smith ▲ ●	
14:15 – 14:45	Information-Centric Mobile Security: Your Data Can Move Without Leaking John Girard ■ ▲ ●	The New IT Monitoring World Vivek Bhalla ■ ▲ ▲	The Impact of Brexit on DC, Colocation and Cloud Strategy Tiny Haynes ▲ ●	Data Center 2020 — The Infrastructure Strategies Roadmap Bob Gill ■ ▲ ●	Dissecting the TCO of Software-Defined and Hyperconverged Systems vs. Traditional Architectures Roger Cox ▲ ●	14:00 – 15:00 Roundtable: Making the Right Hana Platform Decision Philip Dawson and Donald Feinberg ▲ ●	14:00 – 15:30 Workshop: Focus on These Six Key Financial Metrics to Help Determine Vendor Viability Sanil Solanki ■ ▲ ●
15:00 – 15:30	Solution Provider Sessions						
15:30 – 16:00	Refreshment Break in Solution Showcase						
16:00 – 16:30	Case Study: Gatwick Airport: 24.7.365 Availability for 39 Million Passengers Sherif Darwish, Head of IT Infrastructure, Gatwick Airport	Case Study: How to Build a Mature IT Service Management With a Midmarket Budget? Danijel Božić, Head of Service Management, Intesa Sanpaolo Card	Case Study: Making the Critical Step to "as Service" World Giuseppe Genovesi, Head of Corporate IT, Interroll	Case Study: Hyperconvergence Makes Magic for Merlin Entertainments Sean Channon, Global Infrastructure Architect, Merlin IT		16:00 – 17:00 Roundtable: Software Defined Storage: Early Experiences and Lessons Learned Roger Cox and Valdis Filks ■ ▲ ●	16:00 – 17:30 Workshop: How to Negotiate With the Megavendors (IBM, Microsoft, Oracle, SAP) to Optimize Costs and Mitigate Risk Victoria Barber and Donald Feinberg ■ ▲ ●
16:45 – 17:15	Magic Quadrant and Critical Capabilities for Integrated Systems Andrew Butler and Philip Dawson ▲ ●	To the Point: The Impact of IoT on IT Operations and Bimodal Strategy Milind Govekar ▲ ●	To the Point: Workspace as a Service — The Journey to the Workspace in the Cloud Nathan Hill ■ ▲ ●	To the Point: SD-WAN: Smoke and Mirrors or a Better Way to WAN? Neil Rickard ■ ▲ ●	To the Point: Perform an I&O Skills Gap Analysis to Support a Bimodal and Digital Business Future Ed Holub ▲ ●		
17:30 – 18:00	To the Point: Bimodal IT and the Data Center — Renovate the Core While Enabling the Cloud Bob Gill ▲ ●	To the Point: Pay Up Or Else? No Way! Defend Yourself Against Ransomware! John Girard ▲ ●	To the Point: How to Select the Right Cloud Management Tools Dennis Smith ■ ▲ ▲	To the Point: Running Legacy Server Infrastructure? Migrate or Maintain: We Show You the Math Andrew Butler ▲ ●	To the Point: Top 10 Recommended IT Cost Optimization Ideas Sanil Solanki ▲ ●		
18:00 – 20:00	Networking Reception in the Solution Showcase						

Tuesday
29 NOVEMBER 2016

08:00 – 17:00	Registration						
08:30 – 09:15	Gartner Opening Keynote: Applications and Infrastructure & Operations: When Worlds Collide Philip Dawson and Donald Feinberg ▲ ●						
09:15 – 10:00	Guest Keynote						
10:00 – 10:30	Refreshment Break in Solution Showcase						
10:30 – 11:15	The Future of Containers and Virtual Machines in the Enterprise Thomas Bittman ■ ▲ ▲	Managing Software Asset Risks in Outsourced and Cloud Environments: Tools and Techniques Victoria Barber ■ ▲ ●	What Goes Where? Building an Enterprise Cloud Strategy That Works Bob Gill ▲ ●	The 2021 Storage Scenario: Planning for the Future While Deploying Today Roger Cox and Valdis Filks ▲ ●	Will the Cloud Save me Money? Or am I About to Waste a Lot? Tiny Haynes ▲ ●	10:15 – 11:15 Roundtable: My Network Isn't Software-Defined, Is Yours? Danilo Ciscato and Neil Rickard ■ ▲ ●	10:30 – 12:00 Workshop: Using Both ITIL and DevOps in Operations Ian Head and Chris Matchett ▲ ▲
11:30 – 12:00	Solution Provider Sessions						
12:00 – 13:15	Lunch in the Solution Showcase						
13:15 – 14:00	Mapping the Data Center Automation Landscape Paul Delory ▲ ●	Smart Automation: The Final Frontier for Infrastructure & Operations (I&O) Milind Govekar ▲ ●	Private Cloud and Bimodal IT Thomas Bittman ■ ▲ ▲	The Enterprise Network Scenario: Digital Business Requires Digital Plumbing Danilo Ciscato ▲ ●	Reflections on Dell/EMC Enterprise Rationalization Andrew Butler, Roger Cox, Philip Dawson and Valdis Filks ▲ ●	13:00 – 14:00 Roundtable: Cloud Strategy Roundtable Bob Gill ▲ ●	12:45 – 14:15 Workshop: Categorize IT Service Desk Interactions to Eliminate, Automate or Leverage Chris Matchett and Ian Head ▲ ●
14:15 – 14:45	Solution Provider Sessions						
15:00 – 15:30	Case Study: A Transformative Journey to Drive Operational Efficiency Through Centralized Enterprise Monitoring at Liberty Nick Truran, Head of IT Operations, Liberty	Case Study: Transforming IT Operations to Become a Customer Centric Engine Bo Svejstrup, Senior Vice President IT Operations, Danske Bank		Case Study: Delivering Advanced 3D Medical Applications as Zero Footprint Client Pietro Francescatti, Product Manager, Server Software Platforms, Brainlab AG			
15:30 – 16:00	Refreshment Break in Solution Showcase						
16:00 – 16:30		To the Point: To The Point: Managing and Monitoring Your Network in a Software-Defined World Vivek Bhalla and Danilo Ciscato ▲ ▲	To the Point: How to Navigate the Container Orchestration Market Dennis Smith ■ ▲ ▲	To the Point: What Will be IoT's Impact on the Data Center? David Cappuccio ▲ ●	To the Point: Rightsize and Justify Staffing for the I&O Organization Ed Holub ■ ▲ ●		16:00 – 17:30 Workshop: Datacenter Infrastructure Strategy Justification in a World of Megavendors, Hype and Choice Error Rasit and Scot MacLellan ▲ ●
16:45 – 17:30	Applying Lessons Learned From Amazon, Microsoft and Google's Cloud Thomas Bittman ■ ▲ ●	Embrace DevOps Product Teams to Turbocharge Your I&O Organization? Ian Head ▲ ●	Best Practices to Migrating From Your In-House Data Center Tiny Haynes ▲ ●	Evaluation Criteria for Hyperconverged Integrated Systems Appliances Paul Delory ■ ▲ ●		16:30 – 17:30 Roundtable: Successfully Deploying VDI, Desktop as a Service, and Hosted Applications Nathan Hill ▲ ●	
17:30	Summit Close						

Agenda Key

Each Gartner session has been identified with icons to help you locate the sessions that give you the most value.

MATURITY LEVEL

- F Foundational:** Offers the necessary understanding and first steps to those in the early stages of initiatives
- A Advanced:** Uses complex concepts requiring foundational knowledge and prior experience to take initiatives to the next level

FOCUS

- T Tactical:** Provides tactical information that can be used straightaway, with a focus on how-to's, do's and don'ts and best practices
- S Strategic:** Focuses on the strategic insight supporting the development and implementation of an action plan

PERSPECTIVE

- B Business:** Targets business leaders or IT professionals who need to understand the challenges and opportunities from a business, organizational or cultural perspective
- IT Technology:** Aids IT professionals who need to understand the challenges and opportunities from a technology perspective