Gartner

to Develop Digital Dexterity in your Workplace

What is Digital Dexterity?

Digital Dexterity is the ability and desire to exploit existing and emerging technologies for better business outcomes.

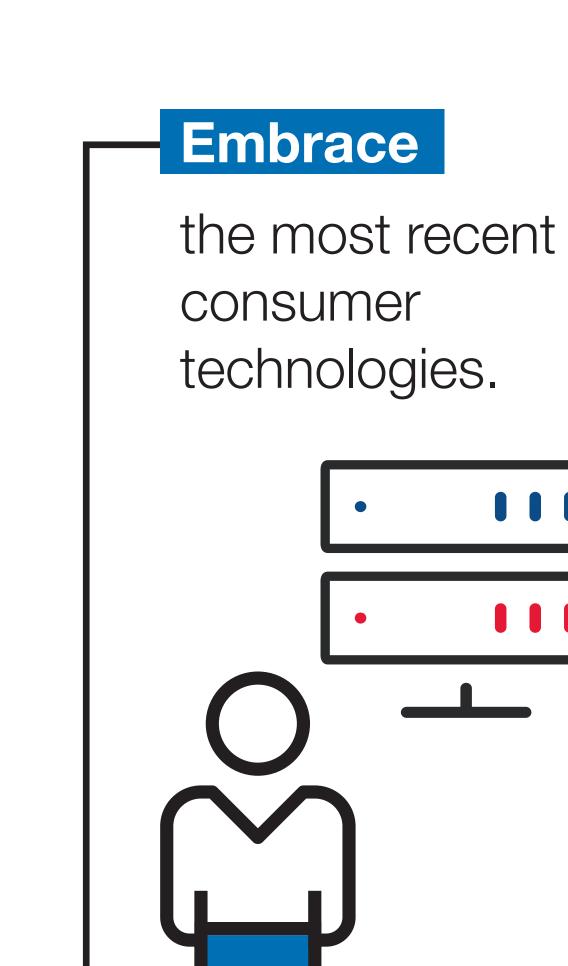


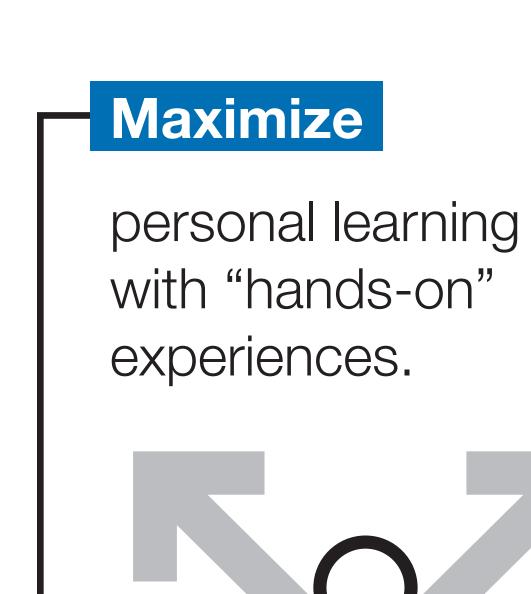
## STEP 1

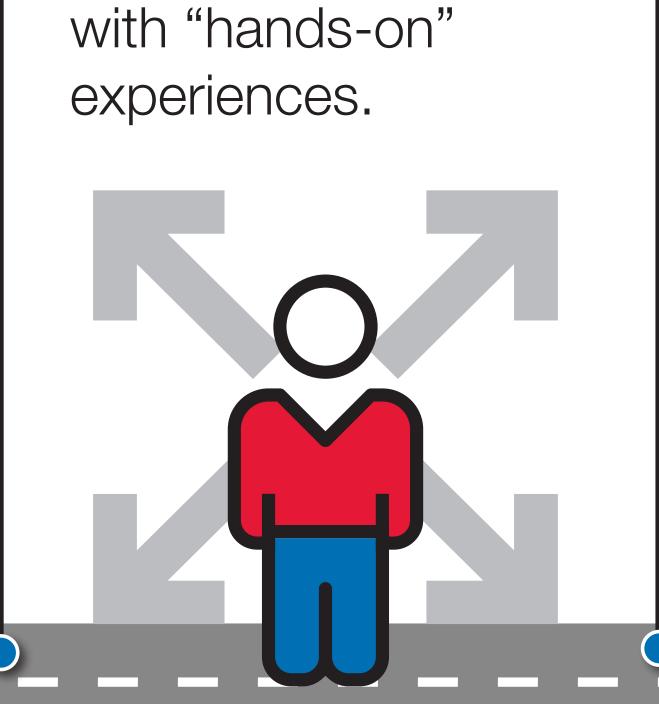
### BE THE CHAMPION

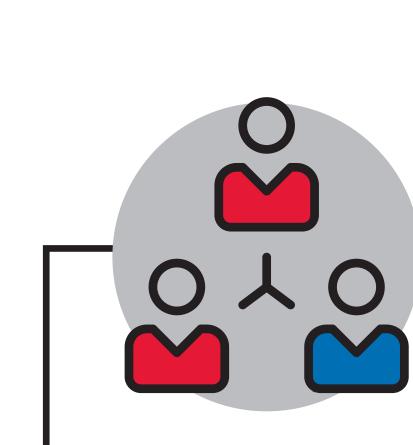
Digital Dexterity must be a priority in order to succeed. Get ahead of the talent challenge by re-framing your role to make Digital Dexterity in people your highest priority.











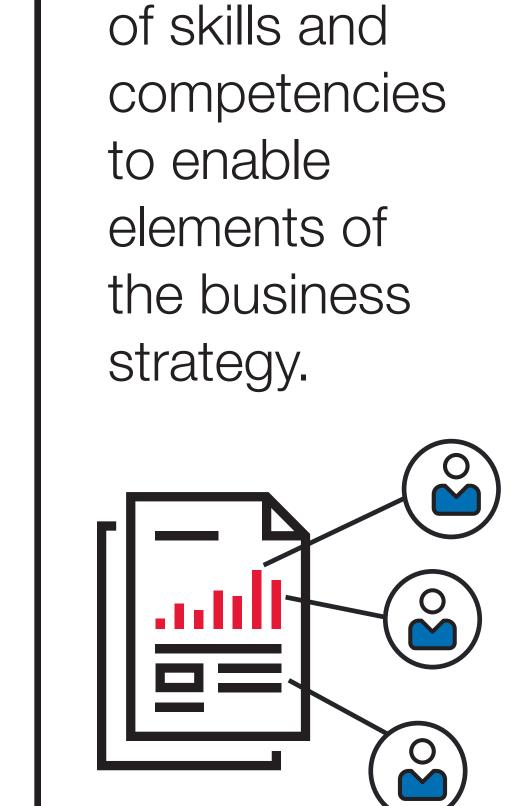
# **Promote**

diversity at every opportunity in your initiatives and decisions.

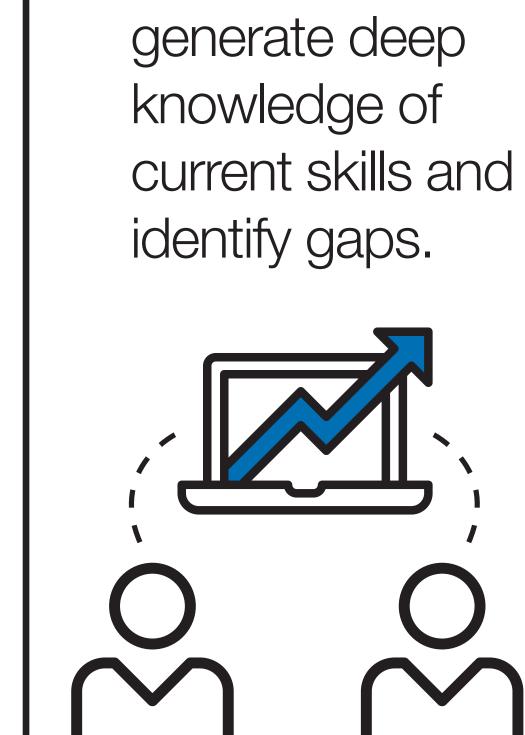
## STEP 2

### MODEL IT!

Your organization must succeed in keeping pace in a world that's going digital - don't get left behind. IT can be positioned as a microclimate to incubate Digital Dexterity in the wider enterprise.



an evolving list



in workforce

analytics to

### Partner

with HR to develop and acquire the right skillsets.





**Familiarize** 

yourself with

behavioural

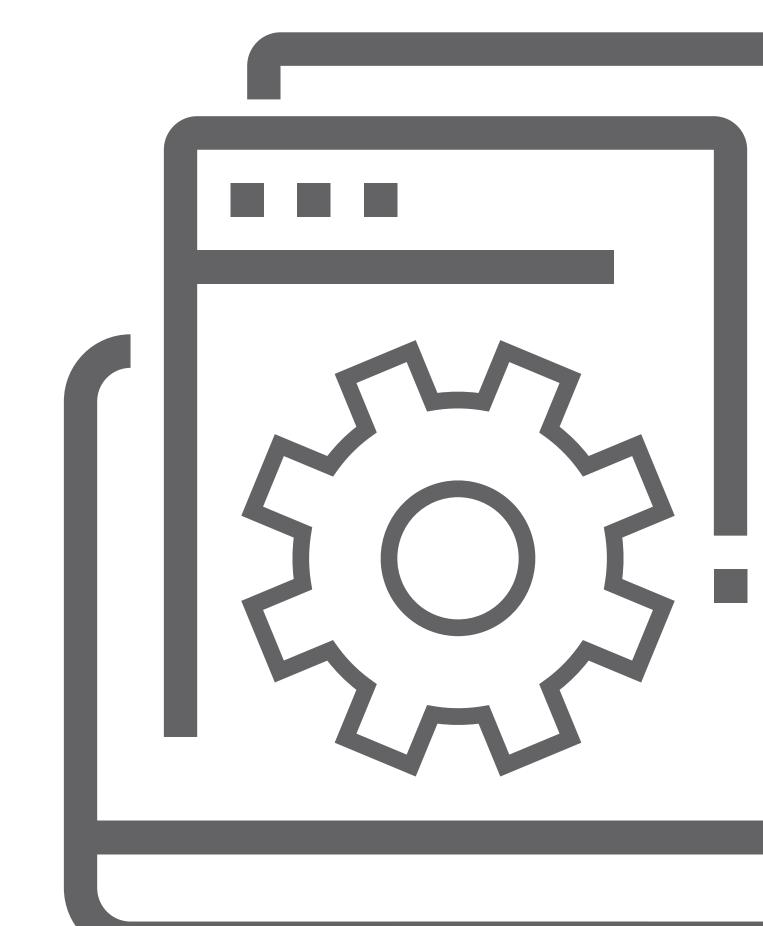
What drives

your workforce?

sciences.

#### Lead

a Growth Mindset culture- thrive on challenge, learn from setbacks, build on ideas and embrace learning.



## STEP 3

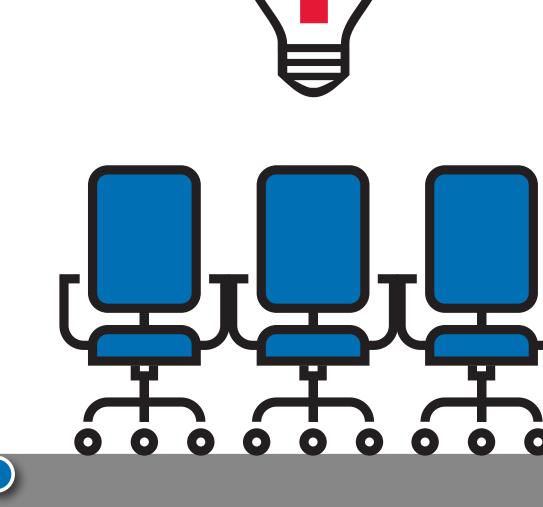
# **COLLABORATE WITH THE BUSINESS**

Partner with your business peers and co-develop a workplace program and strategy for Digital Dexterity.





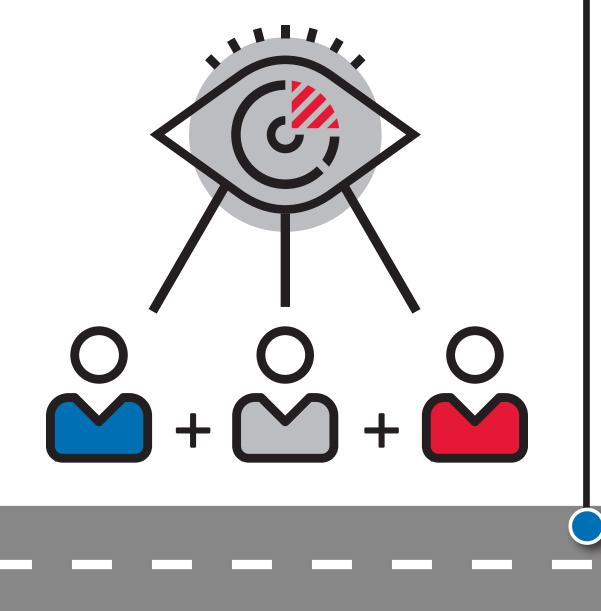


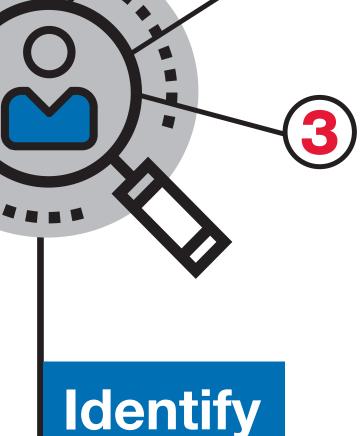


## Co-develop

strategy with your business partners.

a digital vision and





# skills that

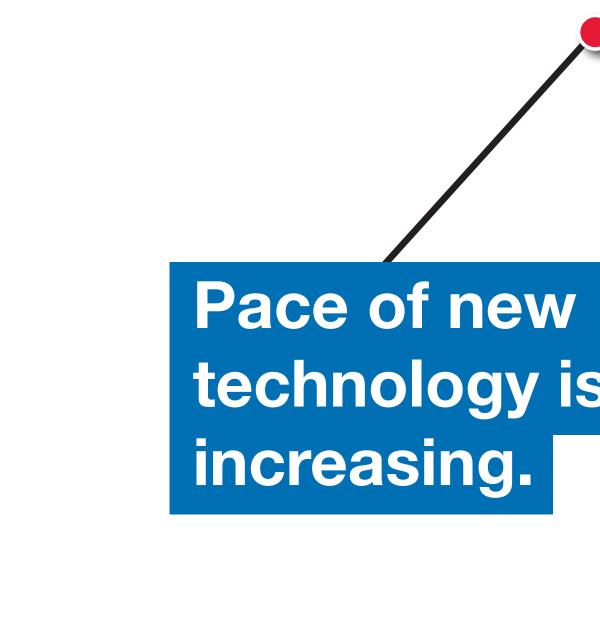
leaders will need to execute your digital business strategy and realize business benefits.

Digital in

every job is

increasing.

STEP 4. UNLEASH DIGITAL DEXTERITY IN THE WORKFORCE



. DIGITAL Front line workers

changing rapidly.

The nature of

work is

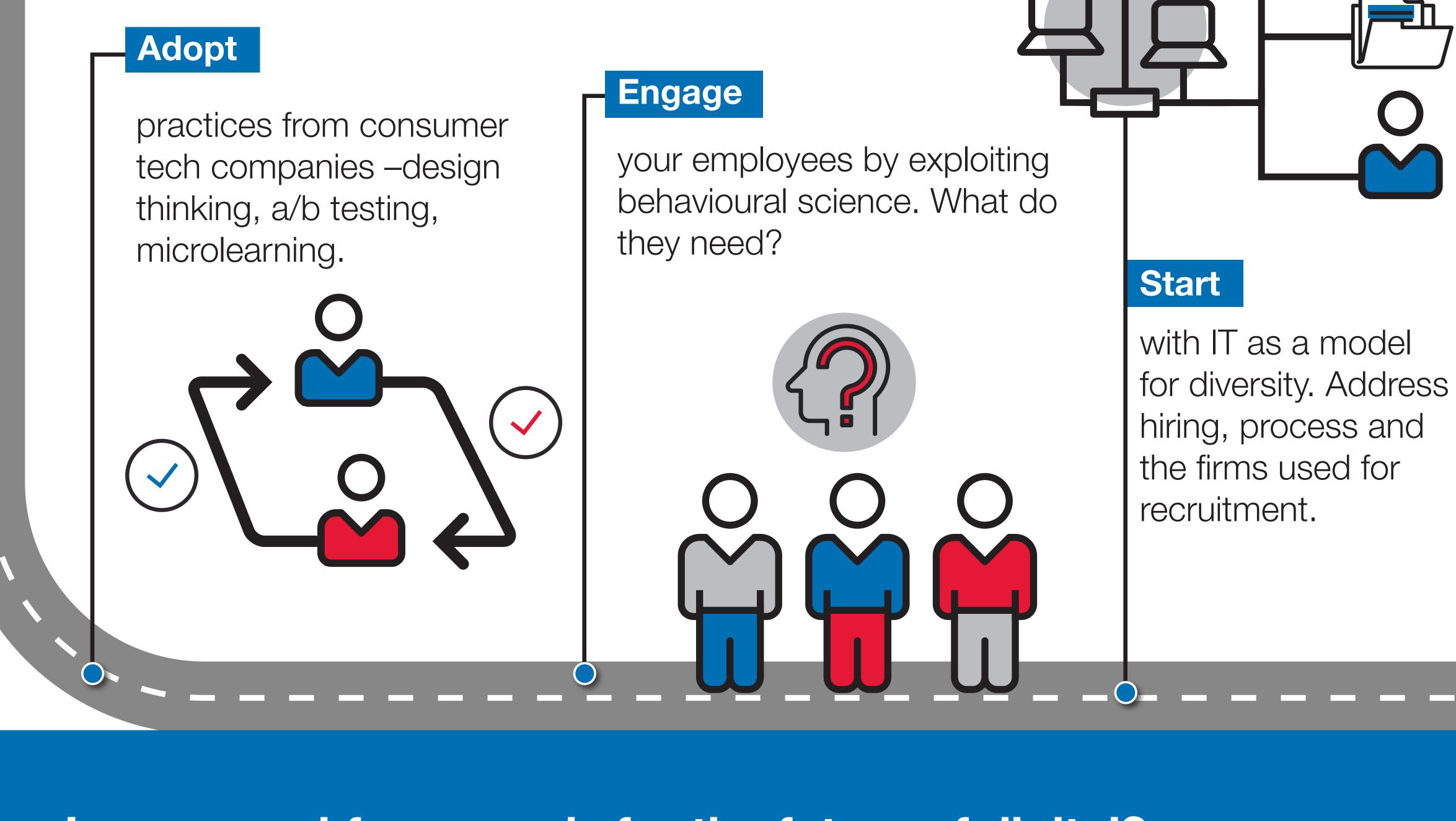
technology is

into this digital state through powerful devices to make their jobs more efficient.

are being woven

cycles are accelerating.

Digital business



recruitment.



Is your workforce ready for the future of digital? Visit www.gartner.com/eu/workplace for more advice and best practices for getting the most out

#GartnerDWS

#GartnerFutureofWork

of your workforce.

Gartner is a registered trademark of Gartner, Inc. or its affiliates.

For more information, email info@gartner.com or visit gartner.com