

Gartner IT Infrastructure & Operations Management Summit 2018

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Meet the Analysts

Emil Berthelsen
Research Director



- Internet of Things
- Improve Vertical-Industry Go-to-Market Effectiveness
- Build and Market Data and Analytics Offerings

Vivek Bhalla
Research Director



- IT Operations Transformation
- Infrastructure and Operations Leaders
- Planning, Sourcing and Managing Network Infrastructure

Philip Dawson
Research VP



- Infrastructure and Operations Leaders
- Cloud Computing
- Accelerating Infrastructure Innovation and Agility
- Building and Sustaining Dependable Infrastructure

Chirag Dekate
Research Director



- Data and Analytics Leaders
- Artificial Intelligence
- Infrastructure and Operations Leaders
- Building and Sustaining Dependable Infrastructure
- Accelerating Infrastructure Innovation and Agility

Kenneth Gonzalez
Research Director



- IT Service Management Standards, Frameworks and Tools
- Customer Experience Management, Customer Satisfaction
- Major Incident Management, Response and Exercise Development
- Defining Metrics
- Service Desk Consolidation/Migration/Shared Services

Milind Govekar
Managing VP



- Artificial Intelligence
- Accelerating Infrastructure Innovation and Agility
- Cloud Computing
- IT Operations Transformation
- Infrastructure and Operations Leaders

David Groombridge
Research Director



- Services Sourcing Transformation
- Services Sourcing Execution
- Sourcing and Vendor Relationships Leaders

Tiny Haynes
Research Director



- Accelerating Infrastructure Innovation and Agility
- Cloud Computing

Ian Head
Research Director



- Delivering the Digital Banking Experience
- Infrastructure and Operations Leaders
- IT Operations Transformation
- Enabling the Bimodal Enterprise With DevOps Practices

Nathan Hill
Research VP



- Infrastructure and Operations Leaders
- Mobile, Endpoint and Wearable Computing Strategies

Scot MacLellan
Research Director



- Grow Agile Infrastructure Opportunities
- Exploit Data Center Infrastructure Market Disruption

Chris Matchett
Principal Research Analyst



- Infrastructure and Operations Leaders

Robert Naegle
Research VP



- Leading IT in a Midsize Enterprise
- Services Sourcing Execution
- Infrastructure and Operations Leaders
- IT Operations Transformation

Sid Nag
Research Director



- Cloud Computing
- Build and Market Cloud-Based Offerings
- Cloud Computing
- Build and Market Cloud-Based Offerings

Bettina Tratz-Ryan
Research VP



- Building and Expanding a Digital Business
- Transitioning to Digital Government

Gilbert van der Heiden
VP Distinguished Analyst



- Market and Competitive Intelligence Management

Roger Williams
Research Director



- IT Operations Transformation

3 ways
to register

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