

# Gartner IT Infrastructure & Operations Management Summit 2018

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## Meet the Analysts

**Emil Berthelsen**  
Research Director



- Internet of Things
- Improve Vertical-Industry Go-to-Market Effectiveness
- Build and Market Data and Analytics Offerings

**Vivek Bhalla**  
Research Director



- IT Operations Transformation
- Infrastructure and Operations Leaders
- Planning, Sourcing and Managing Network Infrastructure

**Philip Dawson**  
Research VP



- Infrastructure and Operations Leaders
- Cloud Computing
- Accelerating Infrastructure Innovation and Agility
- Building and Sustaining Dependable Infrastructure

**Chirag Dekate**  
Research Director



- Data and Analytics Leaders
- Artificial Intelligence
- Infrastructure and Operations Leaders
- Building and Sustaining Dependable Infrastructure
- Accelerating Infrastructure Innovation and Agility

**Kenneth Gonzalez**  
Research Director



- IT Service Management Standards, Frameworks and Tools
- Customer Experience Management, Customer Satisfaction
- Major Incident Management, Response and Exercise Development
- Defining Metrics
- Service Desk Consolidation/Migration/Shared Services

**Milind Govekar**  
Managing VP



- Artificial Intelligence
- Accelerating Infrastructure Innovation and Agility
- Cloud Computing
- IT Operations Transformation
- Infrastructure and Operations Leaders

**David Groombridge**  
Research Director



- Services Sourcing Transformation
- Services Sourcing Execution
- Sourcing and Vendor Relationships Leaders

**Tiny Haynes**  
Research Director



- Accelerating Infrastructure Innovation and Agility
- Cloud Computing

**Ian Head**  
Research Director



- Delivering the Digital Banking Experience
- Infrastructure and Operations Leaders
- IT Operations Transformation
- Enabling the Bimodal Enterprise With DevOps Practices

**Nathan Hill**  
Research VP



- Infrastructure and Operations Leaders
- Mobile, Endpoint and Wearable Computing Strategies

**Scot MacLellan**  
Research Director



- Grow Agile Infrastructure Opportunities
- Exploit Data Center Infrastructure Market Disruption

**Chris Matchett**  
Principal Research Analyst



- Infrastructure and Operations Leaders

**Robert Naegle**  
Research VP



- Leading IT in a Midsize Enterprise
- Services Sourcing Execution
- Infrastructure and Operations Leaders
- IT Operations Transformation

**Sid Nag**  
Research Director



- Cloud Computing
- Build and Market Cloud-Based Offerings
- Cloud Computing
- Build and Market Cloud-Based Offerings

**Bettina Tratz-Ryan**  
Research VP



- Building and Expanding a Digital Business
- Transitioning to Digital Government

**Gilbert van der Heiden**  
VP Distinguished Analyst



- Market and Competitive Intelligence Management

**Roger Williams**  
Research Director



- IT Operations Transformation

3 ways  
to register

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