Sessions mapped to your top priorities

Amid persistent change, IT operations leaders are facing increasingly complex demands from the business. How do you deliver on these expectations? By rethinking traditional paradigms and saying no to “business as usual.”

Attend Gartner IT Operations Strategies & Solutions Summit 2017 to benefit from sessions that address your infrastructure and operations (I&O) key challenges.

1 How can IT operations forge new strategies to become more agile?
   B4. Successful DevOps Requires Solid Marketing  
      George Spafford
   C3. How to Develop and Implement DevOps Processes  
      Ian Head
   TTP11. To the Point: Five Steps Toward Agile Infrastructure and Operations  
      Hank Marquis
   TTP18. To the Point: DevSecOps — Seamlessly Integrating Security Into DevOps  
      Neil MacDonald

2 What tactics can be used to create better business alignment and demonstrate business value?
      Theresa Payton, Author, Cybersecurity Expert and Former White House CIO
   D5. Convey the Business Value of I&O in Terms That Will Generate Support, Funding and Improved Perception of the Organization  
      Gary Spivak
      Milind Govekar
   TTP17. To the Point: Creating and Optimizing an IT Service Catalog  
      Ed Holub

3 What cloud strategies best support IT operations moving toward 2020?
   A1. The Cloud Computing Scenario: Cloud — The Last 10 and the Next 10 Years  
      Milind Govekar
   E3. Town Hall: All Things Cloud  
      David J. Cappuccio
   R3. Roundtable: Private Cloud Versus Public Cloud — Pros and Cons  
      Dennis Smith
   TTP10. To the Point: The Future of Containers and Virtual Machines in the Enterprise  
      Thomas J. Bittman

4 In terms of talent management, how can IT operations leaders best prepare for the skills required in the future?
   C5. Ten Absolute Truths About Talent Management in Digital Business  
      Diane Berry
   K2. Gartner Keynote: Digital Business Platforms — The I&O Perspective  
      Milind Govekar, Hank Marquis
   A2. The Mobile Scenario: Beyond Mainstream — The New Frontiers of Mobile  
      Chris Silva
   TTP17. To the Point: Creating and Optimizing an IT Service Catalog  
      Ed Holub

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5 How does I&O maintain existing infrastructure while keeping up with a rapidly evolving business and technology environment?

A4. Now You See It, Now You Don’t: How to Monitor Increasingly Dynamic IT Environments  Cameron Haight
C4. The Need for Speed: Improving Application Performance and Network Agility  Ted Corbett
TTP1. To the Point: How Seven Top IT Operations Teams Are Succeeding With AI/OPs Technologies Today  Sanjit Ganguli
TTP8. To the Point: Service Desk in a Bimodal World  Rich Doheny

6 Where should IT operations start when it comes to introducing a DevOps culture?

B4. Successful DevOps Requires Solid Marketing  George Spafford
B3. Making Sense of DevOps Using the Gartner DevOps Toolchain Methodology  David Paul Williams
TTP8. To the Point: The Service Desk in a Bimodal World  Rich Doheny
R4. Roundtable: Building a DevOps Culture — Overcoming the Hurdles — Part 1  Katherine Lord, Hank Marquis
R17. Roundtable: Building a DevOps Culture — Overcoming the Hurdles — Part 2  Katherine Lord, Hank Marquis