

# Gartner IT Operations Strategies & Solutions Summit 2017

May 8 – 10 / Orlando, FL  
[gartner.com/us/iom](http://gartner.com/us/iom)

## Sessions mapped to your top priorities

Amid persistent change, IT operations leaders are facing increasingly complex demands from the business. How do you deliver on these expectations? By rethinking traditional paradigms and saying no to “business as usual.”

Attend Gartner IT Operations Strategies & Solutions Summit 2017 to benefit from sessions that address your infrastructure and operations (I&O) key challenges.

### 1 How can IT operations forge new strategies to become more agile?

**B4.** Successful DevOps Requires Solid Marketing  
George Spafford

**C3.** How to Develop and Implement DevOps Processes  
Ian Head

**TTP11.** To the Point: Five Steps Toward Agile  
Infrastructure and Operations Hank Marquis

**TTP18.** To the Point: DevSecOps — Seamlessly  
Integrating Security Into DevOps Neil MacDonald

### 2 What tactics can be used to create better business alignment and demonstrate business value?

**K1.** Guest Keynote: IT Operations 2020 — Breaking All  
the Rules — How Should You React? Theresa Payton,  
Author, Cybersecurity Expert and Former White House CIO

**D5.** Convey the Business Value of I&O in Terms That Will  
Generate Support, Funding and Improved Perception of  
the Organization Gary Spivak

**R18.** Roundtable: I&O Leadership Vision — Changes  
Afoot in the Digital World Milind Govekar

**TTP17.** To the Point: Creating and Optimizing an IT  
Service Catalog Ed Holub

### 3 What cloud strategies best support IT operations moving toward 2020?

**A1.** The Cloud Computing Scenario: Cloud — The Last 10  
and the Next 10 Years Milind Govekar

**E3.** Town Hall: All Things Cloud David J. Cappuccio

**R3.** Roundtable: Private Cloud Versus Public Cloud — Pros  
and Cons Dennis Smith

**TTP10.** To the Point: The Future of Containers and Virtual  
Machines in the Enterprise Thomas J. Bittman

### 4 In terms of talent management, how can IT operations leaders best prepare for the skills required in the future?

**C5.** Ten Absolute Truths About Talent Management in Digital  
Business Diane Berry

**K2.** Gartner Keynote: Digital Business Platforms — The I&O  
Perspective Milind Govekar, Hank Marquis

**A2.** The Mobile Scenario: Beyond Mainstream — The New  
Frontiers of Mobile Chris Silva

**TTP17.** To the Point: Creating and Optimizing an IT Service  
Catalog Ed Holub

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3 ways to  
register

**Web** [gartner.com/us/iom](http://gartner.com/us/iom) **Email** [us.registration@gartner.com](mailto:us.registration@gartner.com) **Phone** 1 866 405 2511

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## 5 How does I&O maintain existing infrastructure while keeping up with a rapidly evolving business and technology environment?

**A4.** Now You See It, Now You Don't: How to Monitor Increasingly Dynamic IT Environments **Cameron Haight**

**C4.** The Need for Speed: Improving Application Performance and Network Agility **Ted Corbett**

**TTP1.** To the Point: How Seven Top IT Operations Teams Are Succeeding With AIOps Technologies Today **Sanjit Ganguli**

**TTP8.** To the Point: Service Desk in a Bimodal World **Rich Doheny**

## 6 Where should IT operations start when it comes to introducing a DevOps culture?

**B4.** Successful DevOps Requires Solid Marketing **George Spafford**

**B3.** Making Sense of DevOps Using the Gartner DevOps Toolchain Methodology **David Paul Williams**

**TTP8.** To the Point: The Service Desk in a Bimodal World **Rich Doheny**

**R4.** Roundtable: Building a DevOps Culture — Overcoming the Hurdles — Part 1 **Katherine Lord, Hank Marquis**

**R17.** Roundtable: Building a DevOps Culture — Overcoming the Hurdles — Part 2 **Katherine Lord, Hank Marquis**

### 2017 agenda tracks

- A.** Emerging Trends in IT Operations
- B.** Leadership and Strategy
- C.** DevOps and Agile in IT Operations
- D.** Optimize IT Operations
- E.** Cloud and Virtualization

#### Spotlight tracks

These tracks include sessions from across the agenda that center around one of these hot topics:

- Security in IT Operations
- Digital Workplace
- Bimodal IT
- Cost Optimization



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