Monday 6 June 2016

07:30 – 09:15 Registration and Information

08:30 – 09:15 Tutorial: Five Key Areas That Can Make or Break Your Outsourcing Deal
  Gianluca Tramacere

09:30 – 10:30 Welcome and Gartner Opening Keynote: The Digital Future Is Now: Transforming Sourcing to Accelerate Agility, Innovation and Performance
  Chris Ambrose (Host), Ruby Jean and Frank Ridder (Keynote)

10:30 – 11:15 Guest Keynote: Leading Innovation: Lessons from Wine, Food and Football
  Charles Leadbeater, Renowned Author, Thinker and Strategic Adviser on Innovation

11:15 – 11:45 Refreshment Break in the Solution Showcase

12:30 – 13:45 Lunch in the Solution Showcase

13:45 – 14:30 Case Study
  Adding Speed and Agility to the Vendor Evaluation Process When Sourcing Traditional, Cloud and Digital Services
  Neil Barton

14:45 – 15:15 Solution Provider Sessions

15:15 – 16:00 Refreshment Break in the Solution Showcase

16:00 – 16:45 Going Bimodal: A Practical Guide to IT Services Deal Management at Digital Speed
  Claudio Da Rold and Gianluca Tramacere

17:00 – 17:45 Roles and Responsibilities – What to Keep Versus Outsource?
  Kris Doering

17:45 – 19:45 Networking Reception in the Solution Showcase

Agenda at a Glance

When attending this event, please refer to the agenda handout provided or the Gartner Events mobile app for the most up to date session and location information.

Agenda as of 25 February 2016 and subject to change