

Agenda at a Glance

Agenda as of March 28, 2017, and subject to change

| | | | | | | | | | | |
|---------------------|---|--|---|--|--|--|--|---|--|---|
| Monday MAY 22 | 12:00 p.m. | Registration | | | | | | | | |
| | | Healthcare Value Exchange | | | Consumer-Retail Value Exchange | | High-Tech Manufacturing Value Exchange | | | |
| | 1:00 p.m. | HCX1. Patient Safety and the Healthcare Supply Chain Dr. David Mayer, Vice President, Quality and Safety, MedStar Health; Charles Miceli, C.P.M., Vice President, Network Chief Supply Chain Officer, the University of Vermont Health Network; Eric O'Daffer, Gartner | | | CRX1. Hot Topics for the Consumer Products and Retail Industries Now and Into the Future Thomas O'Connor | | HMX1. What's Next? Interactive Session on the Future of Supply Chain Mark Atwood, Mike Burkett, Simon F. Jacobson, Noha Tohamy (1:00 – 2:30 p.m.) | | | |
| | 1:45 p.m. | HCX2. Healthcare Supply Chain Innovators Awards 2017 Eric O'Daffer, Stephen Meyer | | | CRX2. Case Study: Unilever and Walmart Collaborate for Sustainability and Growth Kathryn Fair, Senior Supply Chain Director, Unilever; Dennis M. Hammen, Director, Customer Service, Unilever, for Walmart | | | | | |
| | 3:00 p.m. | Solution Provider Sessions | | | | | | | | |
| | 3:45 p.m. | HCX4a. Risk Management in Life Sciences Requires a Dual Response Adam Sheriff, Global Head, Clinical Supply Chain, Biogen, Inc.; Stephen Meyer, Gartner | HCX4b. The Patient-Centered Supply Chain: Developing an Organization Engaged to Deliver 21st-Century Outcomes Mark Welch, Senior Vice President, Supply Chain, Novant Health; Ken Chadwick, Gartner | CRX4a. Colgate Cost Management Through Funding the Growth Program Josue Munoz, Colgate-Palmolive | CRX4b. Supply Chain 2020: Three Capabilities for Retailer Growth and Ultimate Survival Mike Griswold | HMX4. Fostering Supply Chain Innovation Virginia Howard | | | | |
| | 4:45 p.m. | HCX5a. Barcodes and Data Capture Technologies: The Reality and the Potential Mike Rose, Vice President, Supply Chain Visibility, Johnson & Johnson; Andrew Stevens, Gartner | HCX5b. Launching Healthcare Supply Chain Benchmarking for IDNs Dewayne Rader, National Director, Field Operations and Logistics, Ascension Health; Eric O'Daffer, Gartner | CRX5. Multichannel Availability: Measuring and Managing Availability On-Shelf and Online Simon Bailey | | HMX5. HMX 2017 Chainnovation: The Finalists Present Virginia Howard | | | | |
| 5:45 p.m. | HCX6. ACT: Aspire, Challenge, and Transform in a Disruptive World of Healthcare and Neuromodulation Anita Vila-Parrish, Gartner | | | CRX6. Consumer-Retail Supply Chain Innovators Awards 2017 Thomas O'Connor | | HMX6. High-Tech Manufacturing Chaininnovator Awards Virginia Howard | | | | |
| 6:30 p.m. | Gartner Healthcare Supply Chain Innovators Awards Networking Cocktail Reception | | | Gartner Consumer-Retail Supply Chain Innovators Awards Networking Cocktail Reception | | Gartner High-Tech Manufacturing Supply Chain Innovators Awards Networking Cocktail Reception | | | | |
| Tuesday MAY 23 | 7:00 a.m. | Registration | | | | | | | | |
| | 7:30 a.m. | Attendee Breakfast | | | | | | | | |
| | 8:30 a.m. | K1. Gartner Keynote ACT: Aspire, Challenge and Transform in a Disruptive World Mike Burkett, Vice President and Distinguished Analyst, Gartner Research | | | | | | | | |
| | 9:15 a.m. | K2. Guest Keynote | | | | | | | | |
| | | TRACKS | A. Strategy and Leadership | B. Supply Chain Innovation | C. Supply Chain Planning | D. Customer Service and Logistics | E. Supplier Management and Manufacturing | Analyst-Led Roundtables | Workshops and Magic Quadrant Theaters | |
| | 10:30 a.m. | A1. Disrupt Your Approach to Change Management Ken Chadwick | B1. Case Study: How to Change the Wheels on a Moving Bus — Making Bimodal Work in Manufacturing Nate Arnold, GE Transportation; Simon F. Jacobson, Gartner | C1. Real Examples of Advanced S&OP and How S&OP Can Be Used to Create Value Matthew Spooner | D1. Case Study: From Concept to Reality: Designing Logistics Strategies to Conquer the Digital Age James Lisica | E1. From Virtual to Physical: The Impact of 3D on Your Supply Chain Pete Basiliere | R1. Roundtable: Developing and Cascading an Effective Supply Chain Strategy Jennifer Loveland (10:15 – 11:15 a.m.) | R2. Roundtable: It's 2017: Stop Searching for the Wrong Supply Chain Talent! Noha Tohamy (10:15 – 11:15 a.m.) | | |
| | 11:30 a.m. | Solution Provider Sessions | | | | | | | | |
| | 12:15 p.m. | Attendee Lunch and Solution Showcase Dessert Reception | | | | | | | | |
| | 2:15 p.m. | A2. Case Study: Analytics in Action — How J&J Uses Supply Chain Modeling to Optimize E2E Supply Chains Filip De Keersmaecker, Johnson & Johnson; Noha Tohamy, Gartner | B2. Managing Your Supply Chain Health Debra J. Hofman | C2. Case Study: Frucor S&OP Transformation Delivers Value Matt Cauchi, Frucor Beverages, Australia | D2. Value Creation Through Customer Collaboration: Journey to Excellence Beth Coppinger | E2. The Proviso for Contract Manufacturing Virginia Howard | R3. Roundtable: Is Forecast Bias More Important Than Forecast Accuracy? Matthew Spooner (2:00 – 3:00 p.m.) | R4. Roundtable: Customer Experience Is the New Measure of Supply Chain Excellence Lisa Callinan (2:00 – 3:00 p.m.) | W1. Workshop: Supply Chain Leaders' Practical Guide to Organization Design Ken Chadwick (2:30 – 4:00 p.m.) | W2. Workshop: Prepare for an S&OP Self-Assessment Andrew Downard (2:30 – 4:00 p.m.) |
| | 3:15 p.m. | Solution Provider Sessions | | | | | | | | |
| 4:15 p.m. | A3. Beyond the Hierarchy: The Future of Organizing Your Supply Chain Is Now Ken Chadwick | B3. Get Ready for IoT in Supply Chain Planning Andrew Downard | C3. Don't Manage Inventory: Make Design Choices, Situational Decisions and Operating Trade-Offs Paul Lord | D3. Who Are the New Generation 3PLs and How Will They Change the Global 3PL Landscape? David Gonzalez | E3. The IoT in Manufacturing: Are We There Yet? Simon F. Jacobson | R5. Roundtable: Designing the Supply Network to Meet the Needs of Multichannel Retailing Kamala Raman (4:15 – 5:15 p.m.) | R6. Roundtable: Supply Chain Merger and Acquisition Challenges and Best Practices Senior Supply Chain Leaders Must Be Ready For Stephen Meyer (4:15 – 5:15 p.m.) | MQ1. Market Guide to 3D Printer Manufacturers Pete Basiliere (12:30 – 12:50 p.m.) | MQ2. Present Gartner's S&OP System of Differentiation Magic Quadrant Tim Payne (12:30 – 12:50 p.m.) | |
| 5:00 p.m. | Networking Reception on the Solution Showcase | | | | | | | | | |
| 7:00 p.m. | Supply Chain Executive Conference Special Networking Event | | | | | | | | | |
| Wednesday MAY 24 | 7:00 a.m. | Registration | | | | | | | | |
| | 7:30 a.m. | "Birds of a Feather" Networking Breakfast | | | | | | | | |
| | 8:30 a.m. | K3. Guest Keynote Change Is Good: Making the Most of Unexpected Opportunities Troy Aikman, Former Quarterback, Dallas Cowboys; Television Sportscaster, Fox | | | | | | | | |
| | 10:00 a.m. | K4. Guest Keynote Leveraging the Links in Your Supply Chain Maj. Gen. Vincent ("Vinny") E. Boles, Chief Operating Officer for Logistics Operations, U.S. Army (Ret.) | | | | | | | | |
| | 10:45 a.m. | K5. Guest Keynote Setting the New Standard in Healthcare Kathy Wengel, Worldwide Vice President, Johnson & Johnson | | | | | | | | |
| | 12:00 p.m. | Solution Provider Sessions | | | | | | | | |
| | 12:45 p.m. | Attendee Lunch and Solution Showcase Dessert Reception | | | | | | | | |
| | 2:30 p.m. | A4. Future Supply Chains for the Digital Era and Beyond Tom Enright | B4. Customer Value Analytics for Supply Chain Strategy and Segmentation Beth Coppinger, Jennifer Loveland | C4. Range Planning: Close Enough Is Good Enough Marko Pukkila | D4. Imagining the Peopleless Warehouse of the Future C. Dwight Klappich | E4. Supplier and Brand Owner Collaboration to Mitigate Risk Laurel Lippay | R7. Roundtable: Aligning Supplier Performance and Corporate Objectives Ken Ruggles (2:15 – 3:15 p.m.) | R8. Roundtable: Localization and Its Impact on the Manufacturing and Supply Network Kamala Raman (2:15 – 3:15 p.m.) | W3. Workshop: Implementing the Concepts in the Hierarchy of SC Metrics Debra J. Hofman, Thomas O'Connor (2:30 – 4:00 p.m.) | W4. Exploring the Details of Supply Planning Maturity and Aligned Supply Orchestration Paul Lord (2:30 – 4:00 p.m.) |
| | 3:30 p.m. | Solution Provider Sessions | | | | | | | | |
| | 4:30 p.m. | A5. Case Study: Supply Chain Transformation Tips and Best Practices Michael Meagher, Ericsson; Michael Dominy, Gartner | B5. Lessons Learned From Gartner's 10th Annual Supply Chain Technology User Wants and Needs Study C. Dwight Klappich | C5. Winning the Business Case for Demand Management Investment Steven Steutermann | D5. Case Study: New Technologies in Transportation to Apply in a Disruptive World James Sembrot, Anheuser-Busch InBev; Bart De Muijnck, Gartner | E5. Case Study: The Digital Thread Requires Manufacturing Process Management and Model-Based Manufacturing Emory Hodges, Lockheed Martin; Rick Franzosa, Gartner | R9. Roundtable: Building an Inclusive and Diverse Supply Chain Organization Dana E. Stiffler (4:30 – 5:30 p.m.) | R10. Roundtable: Supply Chains Maximizing Life Cycle Value of Products and Solutions Mike Burkett (4:30 – 5:30 p.m.) | MQ5. Presenting the 2017 Transportation Management Systems Magic Quadrant Bart De Muijnck (1:00 – 1:20 p.m.) | MQ6. Presenting the 2017 Warehouse Management Systems MQ C. Dwight Klappich (2:00 – 2:20 p.m.) |
| 5:15 p.m. | Networking Reception on the Solution Showcase | | | | | | | | | |
| 7:15 p.m. | Gartner Supply Chain Top 25 Celebration Dinner Stan Aronow | | | | | | | | | |
| Thursday MAY 25 | 7:00 a.m. | Registration | | | | | | | | |
| | 7:30 a.m. | "Birds of a Feather" Hot Topic Attendee Breakfast | | | | | | | | |
| | 8:00 a.m. | Solution Provider Sessions | | | | | | | | |
| | 9:00 a.m. | K6. Guest Keynote Developing Supply Chain Talent for the Future Nicole Jefferies, Executive Director, WW Customer Fulfillment, Lenovo | | | | | | | | |
| | 10:15 a.m. | A6. Case Study: The Care and Feeding of Global, Multigenerational Supply Chain Talent Lori Osterback-Boettner, Cisco Systems, Inc.; Dana E. Stiffler, Gartner | B6. Applying Artificial Intelligence in the Supply Chain to Revolutionize Decision Making Noha Tohamy | C6. Exploring the Major Differences in SCP Technologies Between the Five Stages of Maturity Tim Payne | D6. The Journey to World-Class Customer Service Lisa Callinan | E6. Best Practices in Manufacturing and Supply Network Design to Drive Sustainable Value Kamala Raman | R11. Roundtable: How Supply Chain Can Partner for Improved Product Portfolio Performance Stan Aronow (10:00 – 11:00 a.m.) | R12. Roundtable: Strategic Outlook for Regulatory Affairs and Regulatory Business Intelligence Across Your Supply Chain Andrew Stevens (10:00 – 11:00 a.m.) | | |
| 11:15 a.m. | A7. Case Study: Translating Your Supply Chain Segments to Operational Capabilities Kim Britton, Cummins Inc.; Venkatesh Babu Kesavan, Cisco Systems, Inc.; Jennifer Loveland, Gartner | B7. Case Study: How a Leader Uses CTS Understanding to Differentiate Supply Chain and Improve Profitability Stan Aronow | C7. Use Change Management Discipline to Drive S&OP Transformation Andrew Downard | D7. Customer Service 2022: What Will the Future of Customer Service Be and How to Prepare for It? Simon Bailey | E7. Configured for Success: Empowering Supply Chains to Deliver Custom Products Scalably and Profitably Michelle Duerst | | | | | |