

Gartner Supply Chain Executive Conference

20 – 21 September 2017 / London, UK / gartner.com/eu/supplychain



Agenda at a Glance

When attending this event, please refer to the [Gartner Events mobile app](#) for the most up to date session and location information

Agenda as of 17 August 2017 and subject to change.

TRACKS	A. Leadership and Innovation	B. Planning and Manufacturing	C. Customer Experience and Logistics	Workshops	Roundtables	
	Wednesday 20 SEPTEMBER 2017					
07:30 – 19:30 Registration and Information						
09:00 – 09:45 Gartner Opening Keynote: ACT: Aspire, Challenge and Transform in a Disruptive World Mike Burkett and Lisa Callinan						
09:45 – 10:30 Guest Keynote: Schneider Electric's Tailored Supply Chain Digital Journey Mourad Tamoud, Executive Vice President, Schneider Electric						
10:30 – 11:15 Refreshment Break in the Solution Showcase			10:40 – 11:00 Mastering the Supply Chain Enabling Technology Hype Cycle Toolkit Christian Titze			
11:15 – 11:45 Solution Provider Sessions						
12:00 – 12:45	Future Supply Chains for the Digital Era and Beyond Tom Enright	Winning the Case for Demand Management Investment Steven Steutermann	From Concept to Reality: Designing Logistics Strategies to Conquer the Digital Age James Lisica	11:15 – 12:45 Workshop: Start Using Your Forecast Accuracy Metric in Supply Chain and Business Decision Making Marko Pukkila	11:30 – 12:30 Roundtable: Designing the Supply Network to Meet the Needs of Multichannel Retailing David Gonzalez	11:30 – 12:30 Roundtable: It's 2017: Stop Searching for the Wrong Supply Chain Talent! Noha Tohamy
12:45 – 14:00 Lunch Break in the Solution Showcase						
12:50 – 13:10 The 2017 Transportation Management Systems Magic Quadrant Bart De Muynck						
13:35 – 13:55 Gartner's S&OP System of Differentiation Magic Quadrant Tim Payne						
14:00 – 14:45	Case Study: P&G's Evolution from Cost Management to Driving Business Outcomes Stan Aronow and Gianluca Branda, P&G	Kill the Spreadsheet and Reinvent Your Manufacturing Intelligence Strategy Simon Jacobson	Imagining the Peopleless Warehouse of the Future C. Dwight Klappich		13:15 – 14:15 Roundtable: Developing and Cascading an Effective Supply Chain Strategy Ken Chadwick	13:15 – 14:15 Roundtable: Building an Inclusive and Diverse Supply Chain Organization Dana Stiffler
15:00 – 15:30 Solution Provider Sessions				15:00 – 16:30 Workshop: Assess Your Logistics Capabilities With Gartner's 5-Stage Maturity Model and Define Your Strategic Roadmap for Logistics Excellence James Lisica		
15:30 – 16:00 Refreshment Break in the Solution Showcase						
16:00 – 16:45	Applying Artificial Intelligence in Supply Chain Decision Making Noha Tohamy	Get Ready for Digital Business and IoT in Supply Chain Planning Mike Griswold	Adapting Customer Service to Support the Digital Business of Tomorrow Simon Bailey		16:30 – 17:30 Roundtable: Evaluating and Improving Inventory Health Marko Pukkila	14:30 – 15:30 Roundtable: Customer Experience Is the New Measure of Supply Chain Excellence Chris Poole
17:00 – 17:30	To the Point: Disrupt Your Approach to Change Management Ken Chadwick	To the Point: From Hype to Reality: 3D Printing Mythbusters Pete Basiliere	To the Point: Are You Ready for the Collaboration Revolution? Chris Poole			14:30 – 15:30 Roundtable: Identify Best Practices in Improving New Product Introduction Success Mike Griswold
17:30 – 19:30 Networking Reception in the Solution Showcase						
19:30 – 21:30 The Gartner EMEA Supply Chain Top 25 Dinner: Top EMEA Supply Chains Revealed! Stan Aronow and Tom Enright						
Thursday 21 SEPTEMBER 2017						
08:15 – 17:30 Registration and Information						
08:30 – 09:30 Guest Keynote: Bits and Bytes That Will Disrupt Your Supply Chain John Phillips, Senior Vice President Customer Supply Chain & Global Go-to Market, PepsiCo						
09:30 – 10:15 Guest Keynote: Talent as a Cornerstone of Corporate Resilience Dr. Lynda Gratton, Author and Professor of Management Practice, London Business School						
10:15 – 11:00 Refreshment Break in the Solution Showcase				10:20 – 10:40 Market Guide: A Match Game: MES Vendors and MES Service Providers Rick Franzosa		
11:00 – 11:30	To the Point: Block Chain: What Supply Chain Leaders Really Need to Know Andrew Stevens	To the Point: S&OP — Aligning Planning and Execution Provides the Key to Multichannel Success Mike Griswold	To the Point: Choosing the Right Visibility Software for Your Organization Christian Titze and Bart De Muynck		11:15 – 12:15 Roundtable: Localization and Its Impact on the Manufacturing and Supply Network Simon Jacobson	11:15 – 12:15 Roundtable: Optimizing Supply Chain Costs Michael Dominy
11:45 – 12:15 Solution Provider Sessions						
12:15 – 13:30 Lunch Break in the Solution Showcase						
12:20 – 12:40 Market Guide to 3D Printer Manufacturers Pete Basiliere						
13:10 – 13:30 Presenting the Warehouse Management Systems Magic Quadrant C. Dwight Klappich						
13:30 – 14:15	Case Study: Digital Supply Chain Transformation Michael Dominy and Peter van Duijvanbode, Heemskerk	Manufacturing in the Cloud: Reality Check Rick Franzosa	Case Study: New Technologies in Transportation to Apply in a Disruptive World Bart De Muynck	13:30 – 15:00 Workshop: Implementing the Concepts in the Hierarchy of SC Metrics Mike Griswold and Javier Olmos	13:45 – 14:45 Roundtable: Strategic Outlook for Regulatory Affairs and Regulatory Business Intelligence Across Your Supply Chain Andrew Stevens	13:45 – 14:45 Roundtable: Identifying and Implementing Metrics That Drive the Right Behaviors John Dixon
14:30 – 15:00 Solution Provider Sessions						
15:00 – 15:30 Refreshment Break in the Solution Showcase						
15:30 – 16:15	Beyond the Hierarchy: The Future of Organizing Your Supply Chain Is Now Ken Chadwick	Case Study: How the Implementation of S&OP Created a Sustained Improvement in Business Performance at Elix Polymers Marko Pukkila and Narcis Vidal, Elix Polymers	Customer Experience Management: Time for Supply Chain to Lean In Lisa Callinan			
16:30 – 17:15 Gartner Closing Keynote: The Future of Supply Chain Kevin O'Marah						
17:15 Conference Close						