

SUNDAY DECEMBER 3								
4:00 p.m.	Registration							
4:45 p.m.	Conference Orientation: How to Get the Most Out of Your Conference Experience							
5:30 p.m.	Mitigate Business Risk — Use These Key Contract Terms and Conditions							
	Containers 101 — Mastering the Fundamentals <b>E</b>							
	Workshop: Recovering Your Business After a Targeted Cyberattack <b>Sec</b>							
	Workshop: IT Professional Development for the Digital Age							
	Workshop: How to Build I&O Metrics That Matter and Communicate Value to the Business							
MONDAY DECEMBER 4								
7:00 a.m.	Registration and Attendee Breakfast							
8:15 a.m.	<b>Gartner Keynote</b> <b>An Infrastructure and Operations Vision for 2018 and Beyond</b> Milind Govekar, Vice President, and Dave Russell, Vice President and Distinguished Analyst, Gartner Research							
9:00 a.m.	<b>Gartner CIO Interview</b> <b>Schlumberger's Digital IT Transformation</b> Eric Abecassis, CIO, Schlumberger							
10:15 a.m.	<b>Guest Keynote</b> <b>Altered Realities and Trust</b> Chris Riddell, Global Futurist							
11:00 a.m.	<b>Welcome Address</b> Conference Co-Chairs Mike Chuba, Managing Vice President, and Dave Russell, Vice President and Distinguished Analyst, Gartner Research							
TRACKS	A. Cloud Strategies	B. Multisource, Multilocation Data Center	C. Reinvigorating the Core	D. Infrastructure Agility	E. IT Operations and DevOps	F. Business Continuity, Recovery and Governance	G. Cost Optimization	H. Leadership and Cultural Transformation
11:45 a.m.	Gartner Essentials: How to Create an Enterprise Cloud Strategy	The Journey to the Mix: Private Cloud, Public Cloud and Edge	Gartner Essentials: The Enterprise Network Scenario — Taking Networks From Fragile to Agile	Gartner Essentials: The Role of Integrated Systems in the Era of Agile Infrastructure <b>SDx</b>	Gartner Essentials: IT Operations 2022 Scenario	The Future of Cloud-Based Recovery Services Between Now and 2020 <b>M</b>		Gartner Essentials: 2018 Top 10 Trends and Their Impact on I&O <b>E</b>
11:45 a.m.	Roundtable: What I&O Leaders Need to Know About Containers		Roundtable: Data Center Networking in the Real World		Roundtable: Developing a DevOps Culture in I&O — Overcoming the Hurdles		Roundtable: Augmenting Software Asset Management for the Cloud	Roundtable: Best Practices in Communicating the Business Value of I&O
12:30 p.m.	Attendee Lunch				Senior Executive Circle: 2018 CIO Agenda — Implications for I&O <b>X</b>			
2:00 p.m.	Solution Provider Sessions				Diversity in IT Lunch: Diversity in the I&O Organization <b>D</b>			
3:00 p.m.	The Need for Speed and Agility: Ensuring Application Performance in the Cloud and Mobile Age	Evaluating Micro Data Centers <b>E</b>	Security Considerations and Best Practices for Securing Containers <b>Sec</b>	Technical Insights: From Fragile to Agile — DevOps, SDDC and Infrastructure as Code <b>SDx</b>	Gartner Essentials: The DevOps Scenario: Delivering Business Value Through Continuous Product Delivery	Hybrid IT: Rethinking Systems Resiliency and DR Exercising in Bimodal Environments	Gartner Essentials: Beyond the Data Center — Best Practices for I&O Cost Optimization	Gartner Essentials: Supporting a Bimodal and Digital Business Future — The I&O Skills Gap
4:00 p.m.	Solution Provider Sessions							
5:00 p.m.	Living on the Edge: How IoT and Immersive Technologies Will Change Computing	The Business Case for Software-Defined Data Centers (SDDCs) <b>SDx</b>	Is "Serverless" the Future of Servers? <b>E</b>	Gartner Essentials: What Comes Next? IT Monitoring Insight to Support Your Business's High-Velocity Future	NetOps 2.0: Transform With Automation and Analytics or Become Irrelevant	Deploying an Information Life Cycle Management Strategy	Practical and Actionable Realities of Cost Optimization for Midsize Enterprises <b>M</b>	Reinventing the Culture of I&O for the Bimodal Enterprise: Cosmetic Surgery or Heart Transplant?
5:00 p.m.	Roundtable: Cloud Security Best Practices <b>Sec</b>	Roundtable: Colocation Selection, Negotiation and Optimization	Roundtable: Hyperconverged Systems <b>SDx</b>		Roundtable: DevOps in the Real World	Ask the Analyst: Hybrid IT — Rethinking Systems Resiliency and DR Exercising in Bimodal Environments		
6:00 p.m.	Solution Showcase Reception				Gartner Theater Session: Magic Quadrant for Solid-State Arrays			
7:00 p.m.					Gartner Theater Session: Magic Quadrant for Network Performance Monitoring and Diagnostics			

TUESDAY  
DECEMBER 5

TRACKS	A. Cloud Strategies	B. Multisource, Multilocation Data Center	C. Reinvigorating the Core	D. Infrastructure Agility	E. IT Operations and DevOps	F. Business Continuity, Recovery and Governance	G. Cost Optimization	H. Leadership and Cultural Transformation
7:00 a.m. Registration and Attendee Breakfast								
8:15 a.m. <b>Guest Keynote Predictably Irrational</b> Dan Ariely, Co-Founder and Partner, Irrational Innovations								
8:15 a.m.	Ask the Analyst: Creating a One-Page Cloud Strategy for a Midsize Enterprise <b>M</b>	Roundtable: Best Practices in Data Center Consolidation or Migration		Roundtable: How Can I&O Leaders in Financial Services Find Talent to Nurture a Mode 2 Culture?	Roundtable: How Do You Do Mode 2 in the Public Sector?		Ask the Analyst: Best Practices for I&O Cost Optimization	
9:30 a.m.	Data Center 2020: Infrastructure Strategies Roadmap	There Must Be 50 Ways to Lose Your (Mobile) Data <b>Sec</b>	Gartner Essentials: Evolving Storage Infrastructures to Support the Digital Business Model	How to Select the Best Software-Defined Storage Solution for Hyperconverged and Hyperscale <b>SDx, M</b>	Gartner Essentials: The Five-Year Automation Scenario — Automate I&O to Drive Efficiency, Improve Reliability and Reduce Costs	The State of Business Continuity Management for Business Resilience, 2017	Cost Optimization Using Cloud Computing	Building a Prescriptive Organizational Change Plan
10:30 a.m. Solution Provider Sessions								
11:30 a.m.	Securing Workloads and Information in Amazon Web Services <b>Sec</b>	Colocation State of the Union <b>M</b>	Magic Quadrant for Enterprise Mobility Management Suites	How to Navigate Public Cloud Container Services	How Seven Top IT Operations Teams Are Succeeding With AIOps Technologies <b>E</b>	Magic Quadrant for Data Center Backup and Recovery Solutions	Top 10 Best Practices to Lower Azure Cloud IaaS Costs	
12:00 p.m. Attendee Lunch and Solution Showcase Dessert Reception				Gartner Theater Session: Magic Quadrant for Application Release Automation <b>(12:15 p.m.)</b>			Senior Executive Circle Lunch: Reinventing the Culture of I&O for the Bimodal Enterprise <b>X</b>	
1:45 p.m.				Gartner Theater Session: Magic Quadrant for Public Cloud Storage				
2:00 p.m.	Is Cloud Computing Building or Destroying Your Infrastructure and Operations?	Technical Insights: Developing a Cloud Implementation Framework	How to Get the Most From Your IBM Mainframe Investment	Technical Insights: Selecting a Storage Approach for Stateful Application Containers <b>E</b>	Gartner Essentials: The IT Service Management Scenario	Backup and Recovery: Time to Tame the Beast	Use These Six Key Factors to Achieve Data Center and Cloud Outsourcing Deal Success <b>M</b>	Workshop: Staff Competencies for the High-Performing I&O Organization (CEB, now Gartner)
2:00 p.m.	Ask the Analyst: Creating an Edge and Cloud Strategy <b>E</b>		Roundtable: Top Concerns of I&O Organizations in the World of Education		Roundtable: AIOps in the Real World <b>E</b>		Roundtable: Data Center Optimization and Retrofits — Getting the Most for Your Capital	Roundtable: Diversity in the Data Center
3:00 p.m.	How to Select the Right Cloud Management Tools	What You Need to Know When Comparing Costs of Build, Colocation and Cloud	Rage Against Traditional Storage: Future Storage Technologies <b>E</b>	Top Recommendations for Storage and Backup for Midsize Enterprises <b>M</b>	Best Practices for Running Containers in Production		Stretch Your Storage Capabilities, Not Your Budget	Motivating the Unmotivated
3:45 p.m. Solution Provider Sessions								
4:45 p.m.			Roundtable: State of Dell EMC Storage One Year Later	Roundtable: Top 5 Trends Impacting Midsize IT Teams and Data Center Environments <b>M</b>	Roundtable: I&O Automation Roadblocks and How to Remove Them	Roundtable: Backup/Recovery Modernization		Roundtable: Senior Executive Circle Exclusive Roundtable: Organizing Bimodal I&O in the Era of Digital Business
5:00 p.m. <b>Guest Keynote How the IoT Creates Digital Ecosystems</b> Tom Koulopoulos, President and Founder, Delphi Group								
5:45 p.m. Solution Showcase Reception				Gartner Theater Session: Magic Quadrant for Cloud Infrastructure as a Service (IaaS) <b>(6:00 p.m.)</b>				
7:00 p.m.				Gartner Theater Session: Magic Quadrant for Public Cloud Infrastructure Managed Service Providers				

WEDNESDAY  
DECEMBER 6

TRACKS	A. Cloud Strategies	B. Multisource, Multilocation Data Center	C. Reinventing the Core	D. Infrastructure Agility	E. IT Operations and DevOps	F. Business Continuity, Recovery and Governance	G. Cost Optimization	H. Leadership and Cultural Transformation	
7:00 a.m.	Registration and Attendee Breakfast		To the Point: Diversity and Inclusion in IT: Tactics to Improve Gender Balance (CEB, now Gartner) (7:30 a.m.) <b>D</b>		Senior Executive Circle Breakfast: 10 Absolute Truths About Talent Management in Digital Business (7:30 a.m.) <b>X</b>				
8:15 a.m.	Technical Insights: Developing a Multiprovider Governance and Management Strategy for Public Cloud	Reimagining Data Centers on the Edge — The Edge Computing Roadmap <b>E</b>	Gartner Essentials: The Compute Scenario — A Perfect Storm of Shifting Market, Technology and Delivery Models	Now You See It, Now You Don't: How to Monitor Increasingly Dynamic IT Environments	When Will AI Replace Your IT Service Desk?	Risk Management: How to Develop an Exercise Management Strategy <b>Sec</b>	Managing Software Asset Risks in the Cloud	Create and Execute an Innovative I&O Strategy	
9:15 a.m.	Solution Provider Sessions								
10:15 a.m.	Gartner-Invited Case Study: Kick-Starting Innovation Change in Large Organizations <b>Mark Brown, Senior Vice President, U.S. Bank Technology Strategy</b>			Town Hall: Software-Defined: Hype or Hope? <b>SDx</b>	Gartner-Invited Case Study: Transforming Infrastructure for a Cloud-First Strategy <b>Ty Mallard, Vice President, Infrastructure Services, AmerisourceBergen</b>		Gartner-Invited Case Study: Implementing and Managing Hyperscale Cloud-Based Recovery <b>Jayne Williams, Senior System Engineer, TenCate</b>		
11:15 a.m.	Solution Provider Sessions								
11:45 a.m.	Attendee Lunch and Solution Showcase Dessert Reception			Gartner Theater Session: Magic Quadrant for Wired and Wireless LAN Infrastructure (12:00 p.m.)			Senior Executive Circle: Reinventing the Culture of I&O for the Bimodal Enterprise <b>X</b>		
1:30 p.m.	Gartner Theater Session: Magic Quadrant for IT Service Management Tools								
1:45 p.m.	<b>Guest Keynote Sailing the Cyber-Sea: The New Realities of 21st Century Security</b> <b>Admiral James Stavridis, US Navy (Ret.)</b>								
1:45 p.m.	Roundtable: Private Cloud Versus Public Cloud, Pros and Cons		Roundtable: All Things Flash Storage	Roundtable: It's Not the Network! (And How to Prove It)		Roundtable: Efficiency in Information Governance: Align Optimization, Risk and Data Value Initiatives <b>Sec</b>		Roundtable: Senior Executive Circle Exclusive Roundtable: I&O Leadership Vision in the Digital Age <b>X</b>	
3:00 p.m.	Solution Provider Sessions								
3:45 p.m.	Visibility Gaps Can Imperil Your Cloud Initiatives	The Five Technology Trends Impacting the Midsize Enterprise <b>M</b>	If You Think SDN Is the Answer, You're Asking the Wrong Question <b>SDx</b>	How High-Performance Compute Will Impact Your Digital Business Strategies			Practical and Actionable Realities of Cost Optimization	Succession Planning for Leadership in the Age of Digital Transformation	
3:45 p.m.	Town Hall: Cloud								
4:30 p.m.	The State of Cloud Storage <b>M</b>		Technical Insights: Hyperconvergence Today — A Technical Market Guide <b>SDx</b>	Technical Insights: Docker Containers in the Windows World <b>E</b>	DevOps Requires Faster Organizational Learning			Workshop: Staff Competencies for the High-Performing I&O Organization (CEB, now Gartner)	
4:30 p.m.	Technical Insights: Networking in the Cloud: Amazon Virtual Private Cloud and Microsoft Azure Virtual Network Best Practices		Simplify Bimodal Delivery With Commercial Off-the-Shelf Infrastructure	The Business Impact of IoT					
4:30 p.m.	Roundtable: Data Center and Cloud Strategies — Making Them Real		Ask the Analyst: Creating a Strategy for Storage and Backup for a Midsize Enterprise <b>M</b>		Roundtable: I&O Automation Reality Check	Roundtable: Recovery Tiering Best Practices and Lessons Learned		Roundtable: Negotiate Your Service Desk Deal With Confidence	
5:30 p.m.	How to Navigate On-Premises and/or Hybrid Container Frameworks	Magic Quadrant for Data Center and Infrastructure Utility Services Outsourcing, North America	Magic Quadrant for Global Network Service Providers	Take These Four Steps Now to Transform Your Network to Support Digital Business	DevSecOps: Seamlessly Integrating Security Into DevOps <b>Sec</b>	Magic Quadrant for Disaster Recovery as a Service (DRaaS)	Considerations for Successful SDS Deployments <b>SDx</b>	Agile Infrastructure & Operations in Five Steps	
6:00 p.m.	Hospitality Suites								

THURSDAY  
DECEMBER 7

TRACKS	A. Cloud Strategies	B. Multisource, Multilocation Data Center	C. Reinvigorating the Core	D. Infrastructure Agility	E. IT Operations and DevOps	F. Business Continuity, Recovery and Governance	G. Cost Optimization	H. Leadership and Cultural Transformation
7:00 a.m. Registration and Attendee Breakfast								
8:15 a.m. <b>Gartner Keynote</b> Conference Wrap-Up: Interactive Polling Results From the Event								
9:00 a.m.	Cloud IoT: What Is So Special About It?	IoT Impact on Enterprise Networks <b>E</b>	Four Key Server Virtualization Decisions	Technical Insights: Managing the Containers Ecosystem Requires a Platform	I&O Leaders Should Stop Trying to Build the Perfect CMDB (and Do This Instead)	The Current State of Business and IT Operations Resilience: What Can Be Done to Improve It <b>Sec</b>	How and Where to Deploy Hybrid Cloud Storage to Improve Agility and Contain Cost	The Emerging App Trends That Will Impact I&O in the Future
9:00 a.m.	Roundtable: Developing an Organizational Structure for Cloud: Overcoming the Hurdles		Roundtable: Hyperconvergence Adoption in Sub-400 Server Environments <b>M</b>	Roundtable: Better Ways to WAN				
10:00 a.m.	Transform IT Operations to Support Office 365, Google G Suite and the Digital Workplace	Are Cloud Strategies for Backup for Real?	Magic Quadrant for Data Center Networking	Preparing Data Center Strategies for Artificial Intelligence <b>E</b>	Major Incident Management Made Easy	An I&O Leader's Guide to Protecting Against Future Ransomware and Cyberattacks <b>Sec</b>	Top Best Practices for Improving Enterprise Data Center Efficiency	Drive Business Value: Midsize Enterprise IT Leaders Must Demonstrate Contribution to Business Outcomes <b>M</b>
10:45 a.m.	Defining and Implementing Your Enterprise Cloud Strategy <b>M</b>	Gartner Essentials: The Impact of IoT on Infrastructure and Operations <b>E</b>	Creating the Future-Proof Digital Infrastructure	The Next Innovations in Hyperconvergence and How They Will Affect You <b>SDx</b>	From the Fire to the Frying Pan: The State of Endpoint and Mobile Security, 2017 <b>Sec</b>		How to Successfully Complete Your Data Center Modernization Project	
10:45 a.m.			Extend Mode 1 to Compare More Favorably With Cloud Alternatives	Emerging In-Memory Computing Trends and Directions				
10:45 a.m.			Roundtable: Is Object Storage's Moment Now?	Roundtable: Use and Business Cases for Software-Defined Data Centers <b>SDx</b>	Ask the Analyst: Organizational Learning and DevOps for the Data Center			
11:45 a.m.	Should I Outsource My Network Given the Rise of Cloud and IoT?	Resilient Infrastructure Delivery in Hybrid IT Environments	A Glimpse Into the Future of the Enterprise Data Center: 2022 and Beyond	The Service Desk in a Bimodal World	Creating and Optimizing an IT Service Catalog <b>M</b>	Information Governance Analytics: Coming to an Application Near You <b>Sec</b>	Three Steps to Create an Effective Software Asset Management Tool Strategy for I&O	
						Magic Quadrant for Business Continuity Management Planning Software		