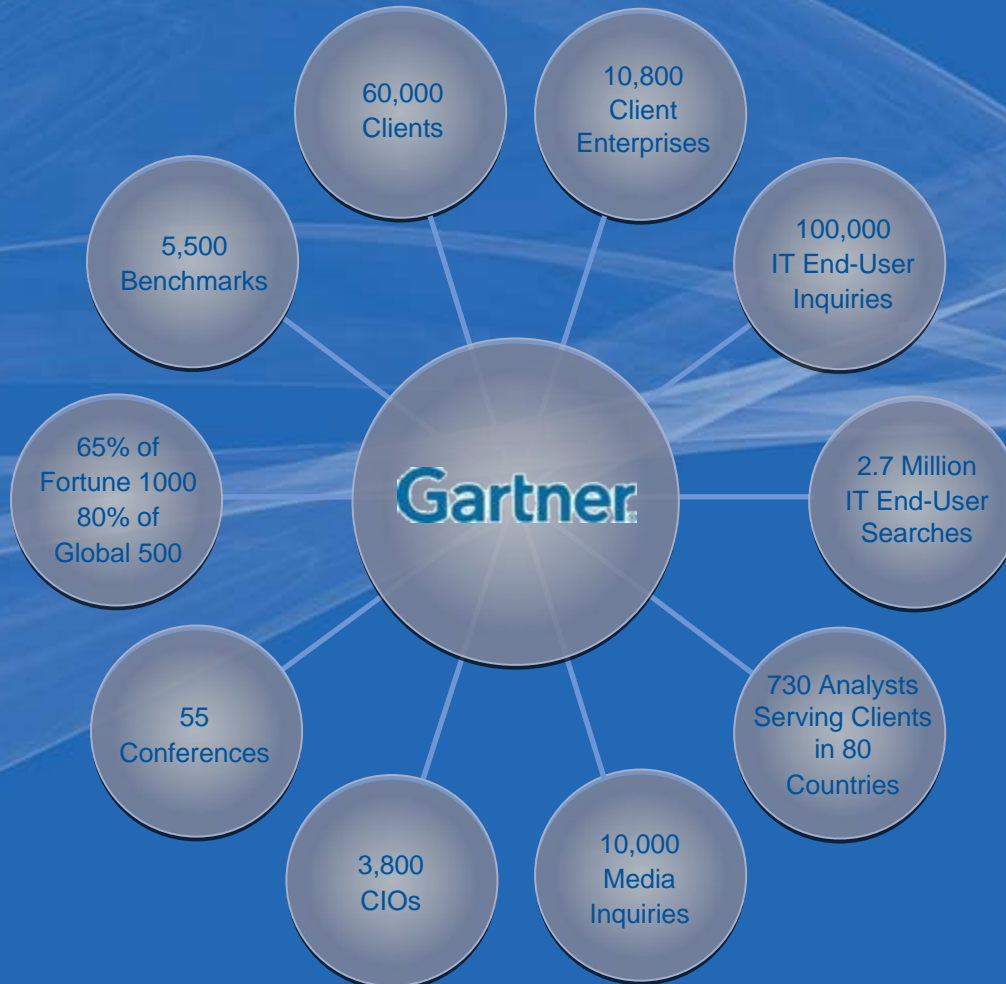


Emerging Technology Hype Cycle 2010: What's Hot and What's Not

Jackie Fenn

Welcome!

Thank you for joining us on today's Gartner webinar.

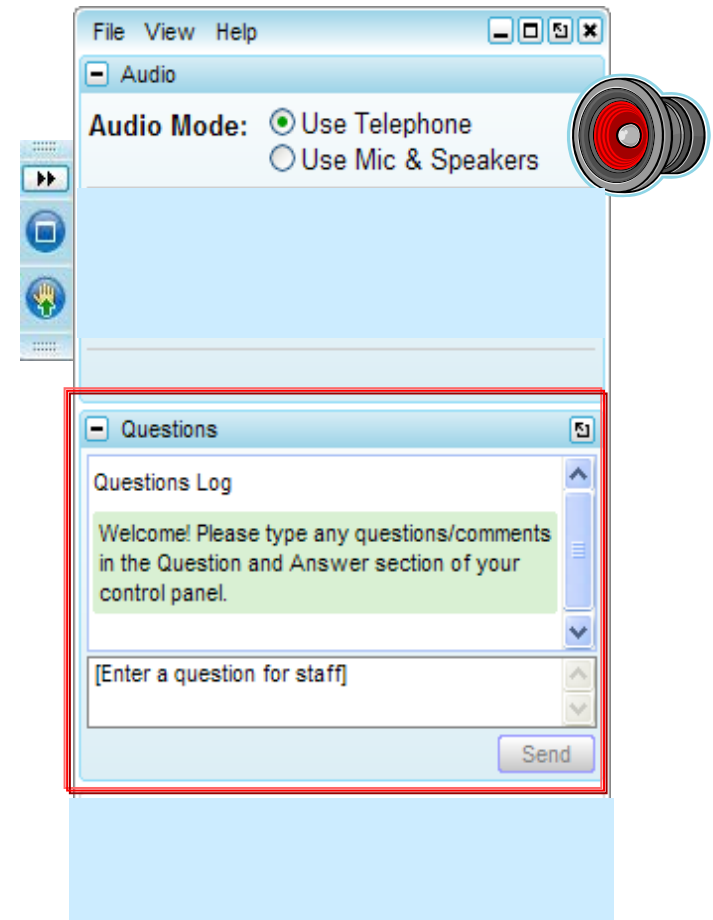


Emerging Technology Hype Cycle 2010: What's Hot and What's Not

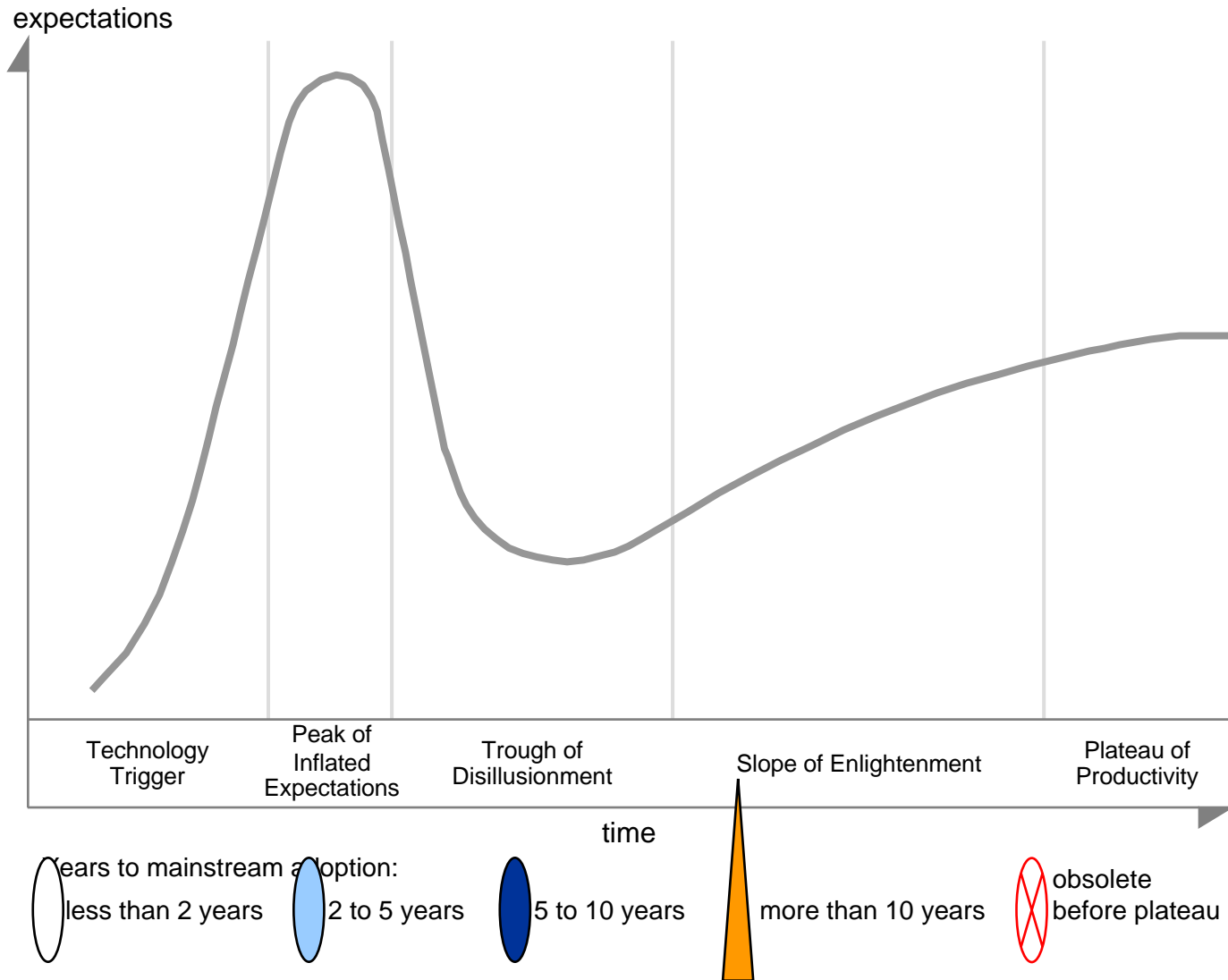
Jackie Fenn

Here's how to participate in today's webinar

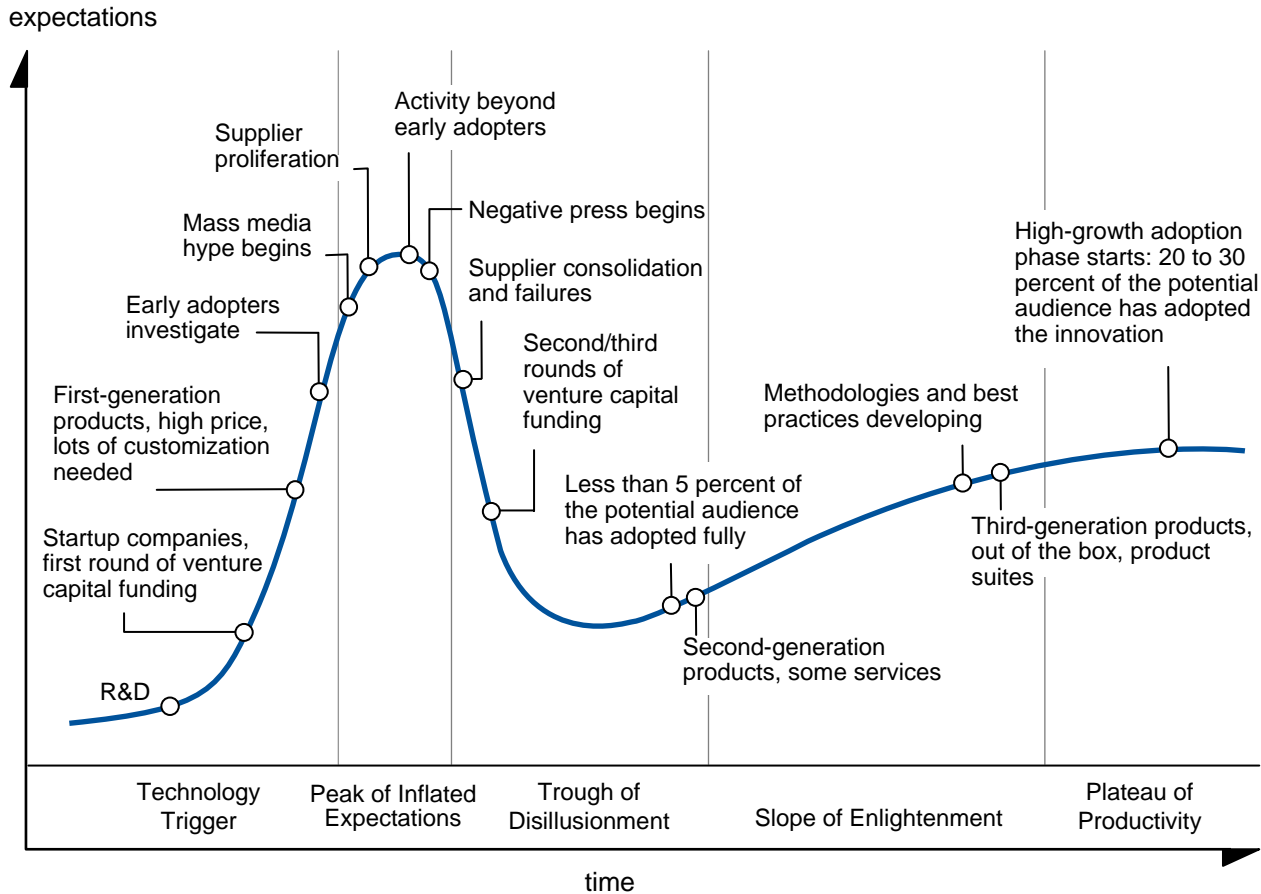
- You can listen to the presentation using your computer's speaker system as the default (VoIP).
- Or dial the conference line by selecting Use Telephone in the webinar audio pane.
- Have a question for the presenter(s)? Type it into the Questions pane—we will answer as many as time permits.
- A recording of this presentation will be sent to you within 48 hours.
- If you would like a copy of today's presentation, contact your Gartner Account Executive or gartner.com/webinars.



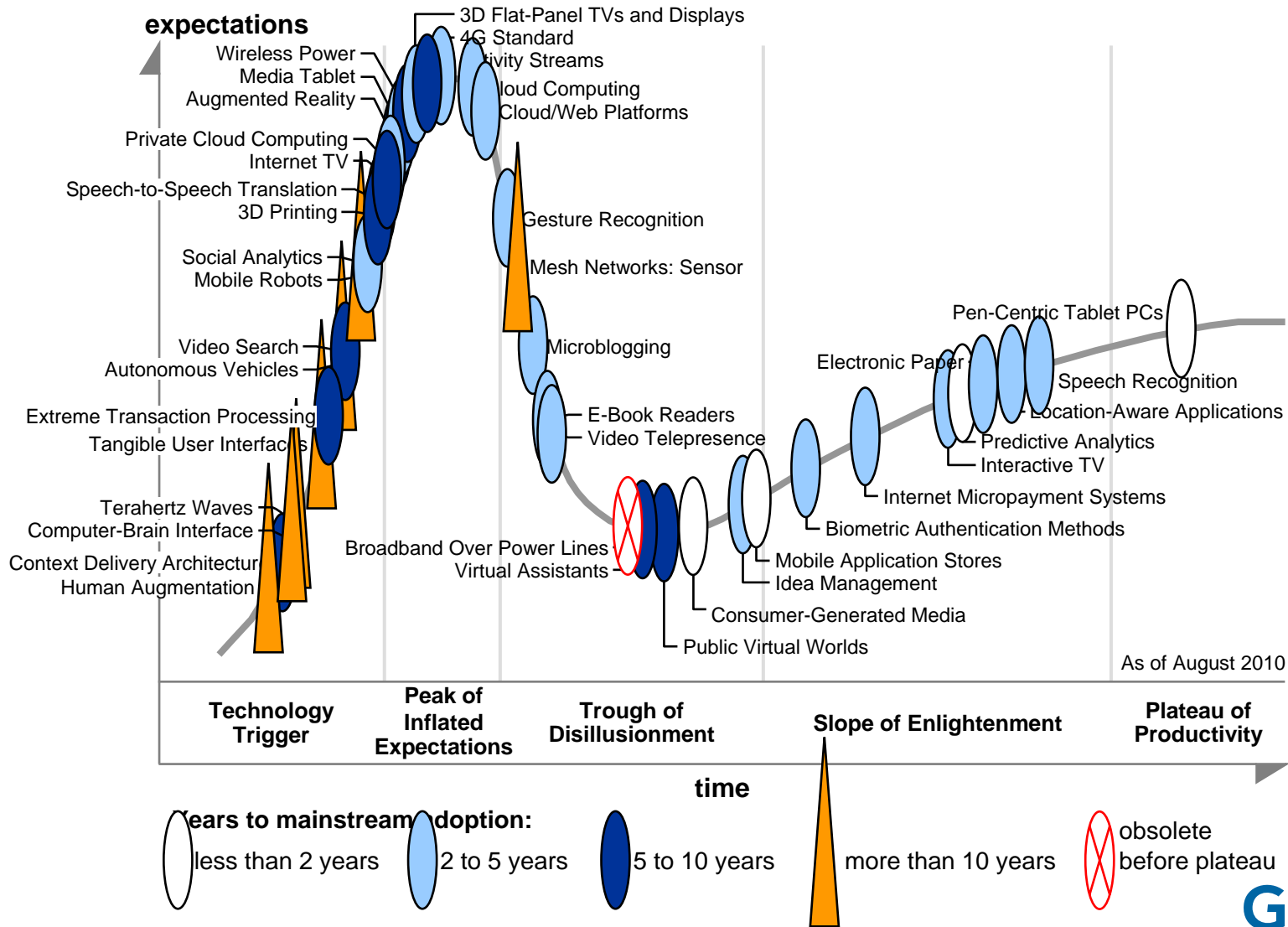
The Hype Cycle of Innovation



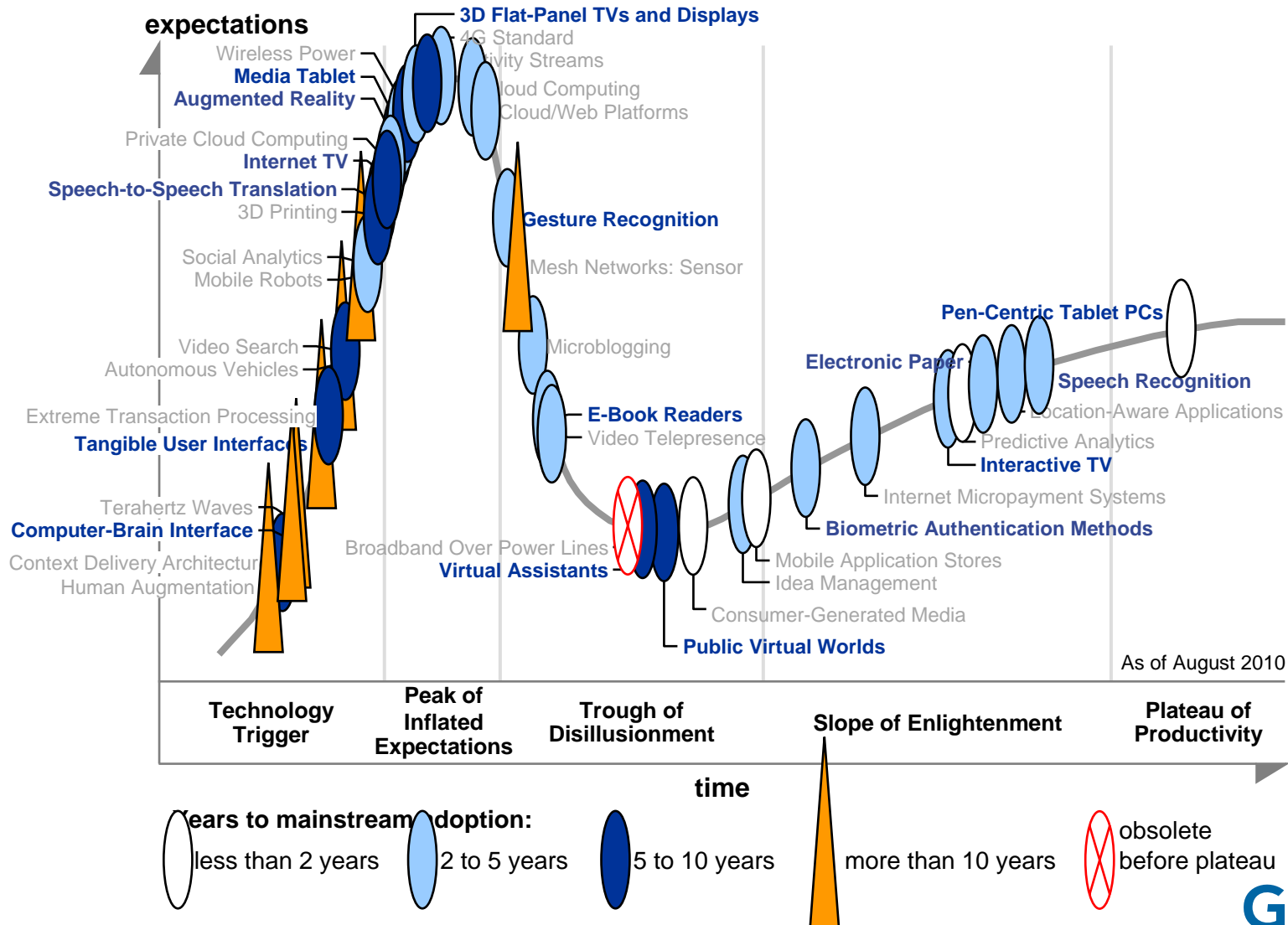
Phases of the Hype Cycle



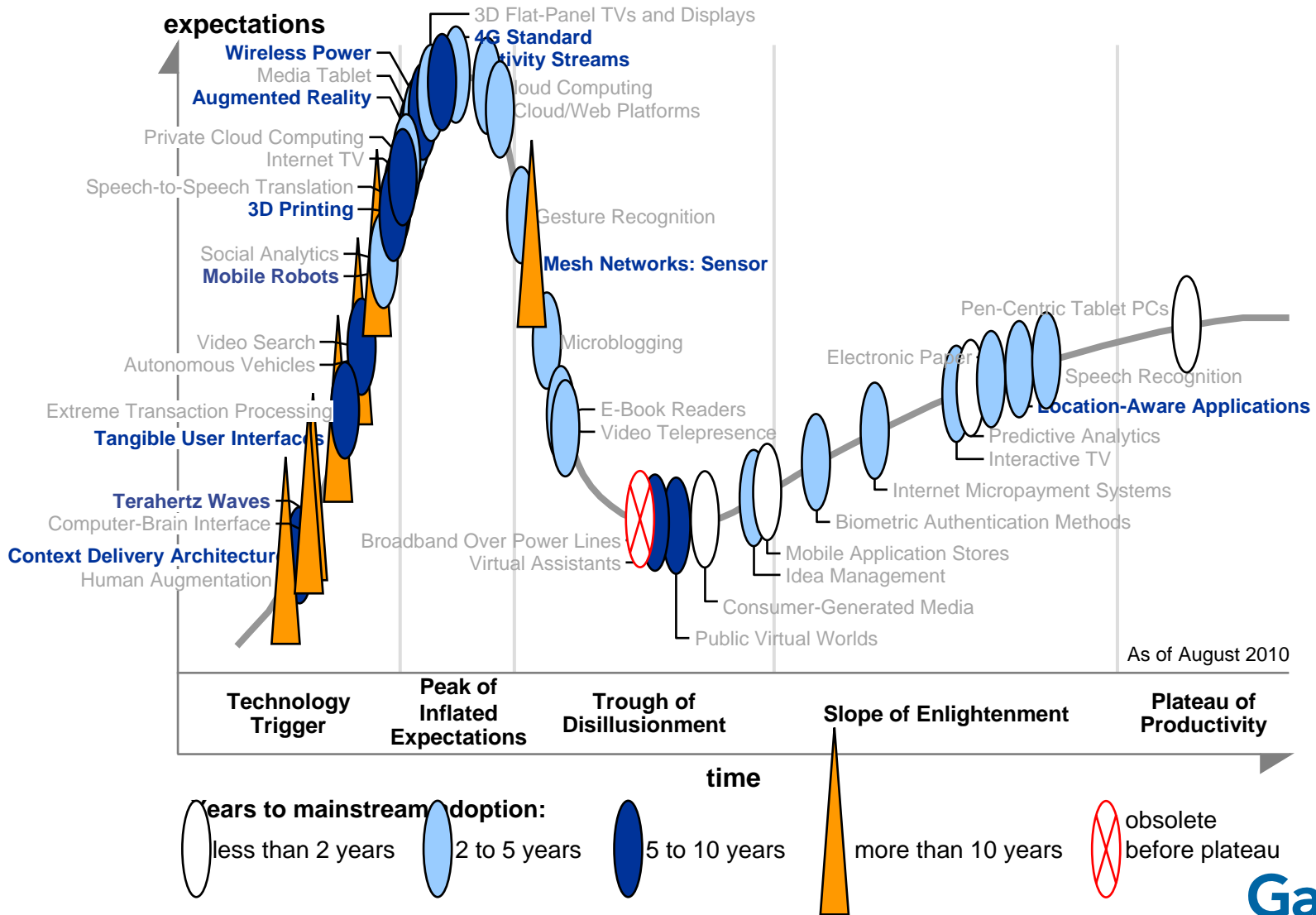
Emerging Technologies Hype Cycle 2010



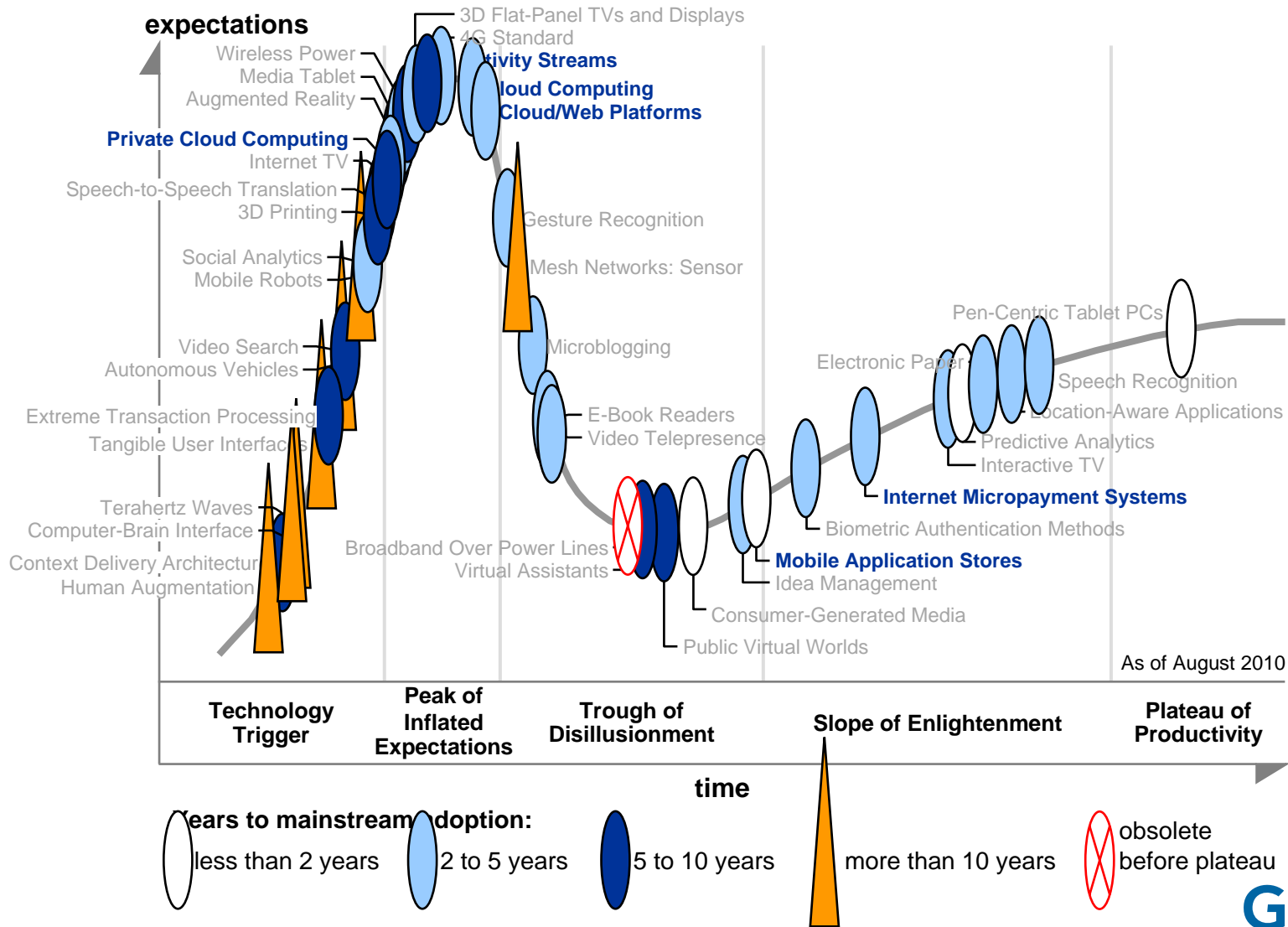
User Interaction and Experience



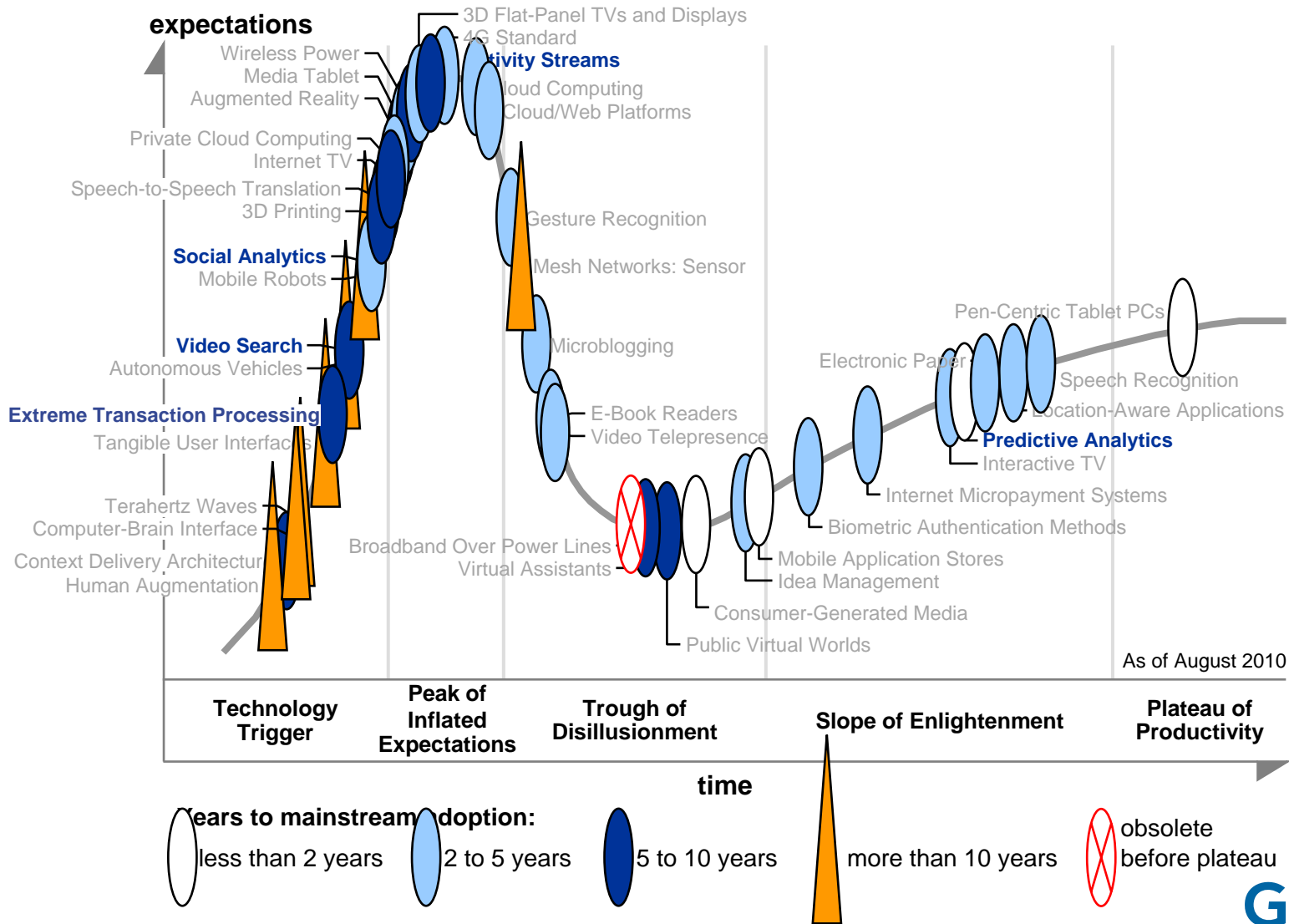
Augmented Reality, Context and the Real World Web



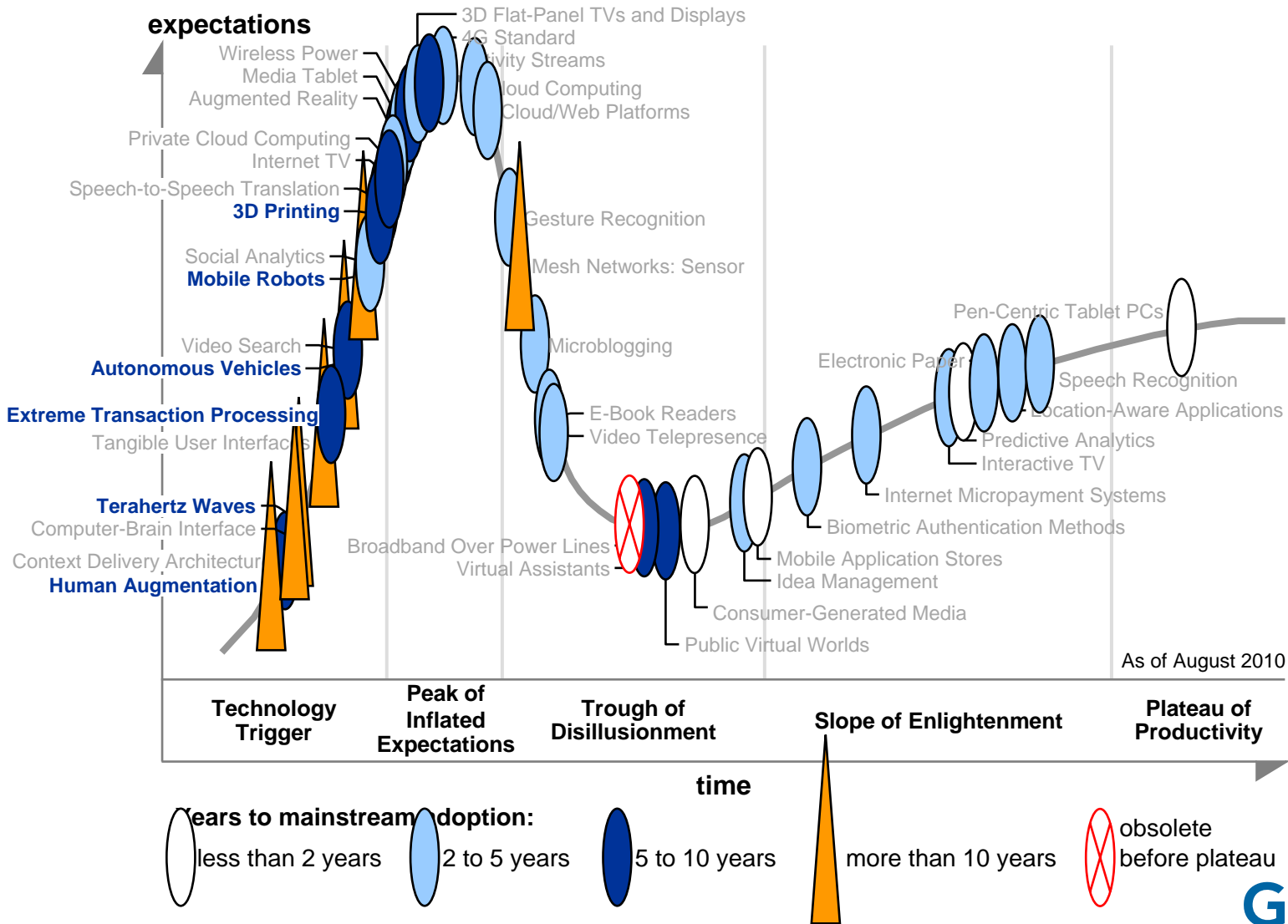
Cloud and Platforms



Data-driven Decisions



Value from the Periphery



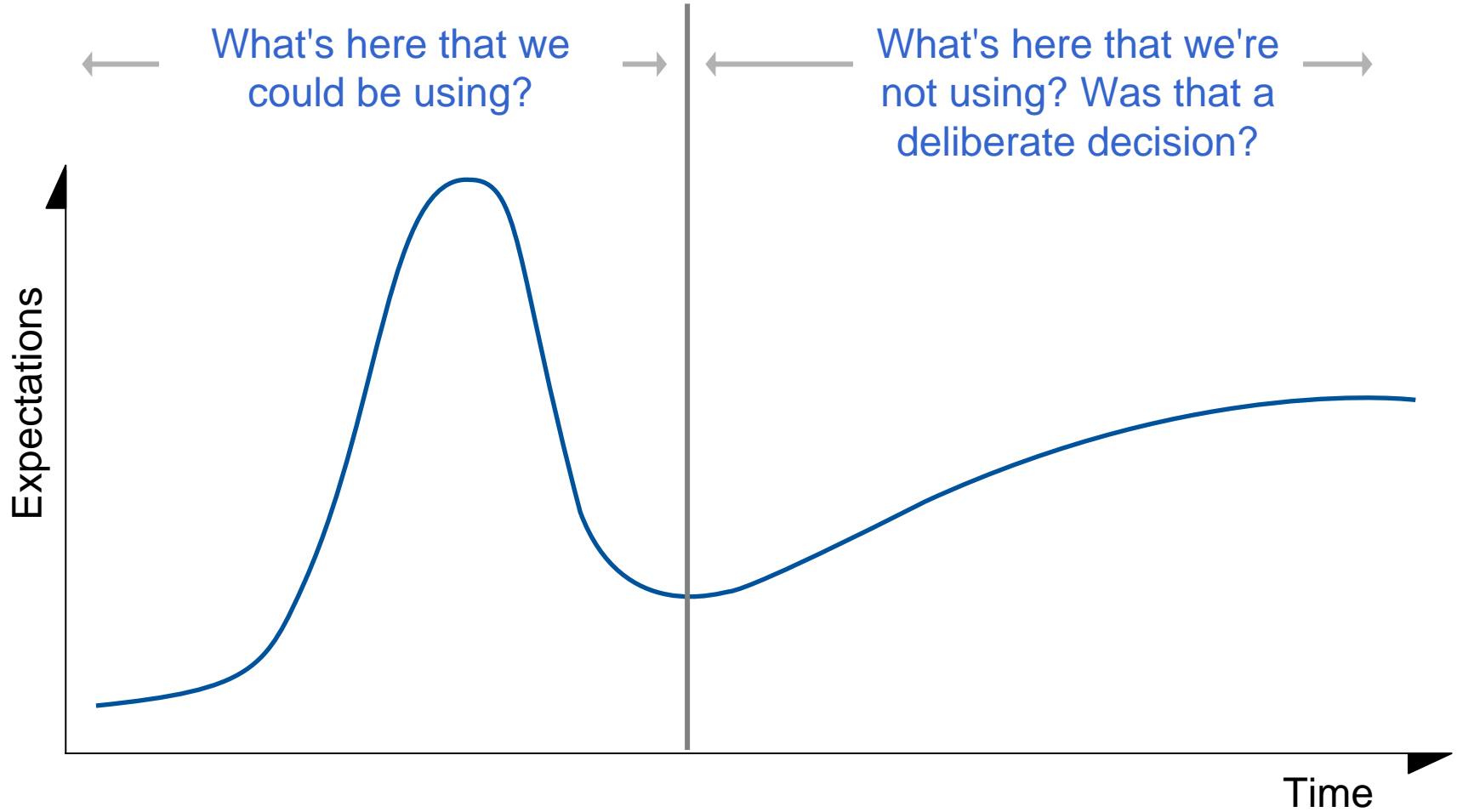
My Hype Cycle Toolkit, 2009

- 1600 technologies from 68 hype cycles
- Search, sort and filter
- Create custom hype cycle

Generate Hype Cycle

Technology Name	Author(s) / Analysis By	Definition	Position	Time to Plateau	Position and Adoption Speed Justification	Business Impact	User Advice	Benefits Rating	Market Penetration	Maturity	Sample Vendors	Appears on These Hype Cycles
100 Gbps Transport	Juan Fernandez; Peter Kjeldsen	Updates to optical transport systems enabling the	1e.post-trigger 25%	3.Five to 10 years	No commercial deployments are available as of mid-2009. CSP trials are advanced and	This technology offers cost-effective addressing	Evaluate the cost-effectiveness and maturity of the technology	3. High	1. Less than 1% of target audience	2. Emerging	Alcatel-Lucent; Ciena; Huawei; Nokia	Communications Service Provider Infrastructure
10G PON	Peter Kjeldsen	10 Gbps passive optical network (10G PON) will be a	2f.pre-peak 20%	2.Two to five years	The fixed-access market is a high-volume market, and the challenge facing current-generation	10G PON could become the mainstream PON	Expect the price premium for 10G PON relative to current-	2. Moderate	1. Less than 1% of target audience	2. Emerging	Alcatel-Lucent; Huawei; Motorola	Communications Service Provider Infrastructure
3-D Flat-Panel Displays	Paul O'Donovan	Four technologies are currently used to display 3-D	1b.post-trigger 10%	3.Five to 10 years	The revival of 3-D movies has stimulated the cinema-going public, so display	The development of 3-D displays for the	3-D displays are likely to be developed for the video game market	2. Moderate	1. Less than 1% of target audience	2. Emerging	Hyundai; JVC; Panasonic; Philips Electronics;	Consumer Technologies; Human-Computer Interaction; Emerging
3-D LCDs	Mikako Kitagawa	The 3-D LCD technology enables users to view 3-D images	2h.pre-peak 10%	2.Two to five years	The 3-D LCD technology has been in the market for some time; however, it is still a niche	Notebook displays, PC monitors, game consoles,	The market remains niche, although technology developments	1. Low	1. Less than 1% of target audience	2. Emerging	Eastman Kodak; Hitachi; Holografika; JVC; LG;	PC Technologies; Human-Computer Interaction
3-D Printing	Pete Basiliere	Unlike the rapid prototyping and rapid manufacturing	2e.pre-peak 25%	3.Five to 10 years	Continued quality improvements and price decreases in both 3-D printers and scanners have	The current range of 3-D printing applications focuses on	Unlike 3-D fabricating technologies, 3-D printing is advancing	4. Transformational	2. 1% to 5% of target audience	3. Adolescent	3D Systems; Desktop Factory; Objet; RenRen;	Printing Markets and Management; Emerging Technologies

The Hype Cycle of Innovation: Key Questions

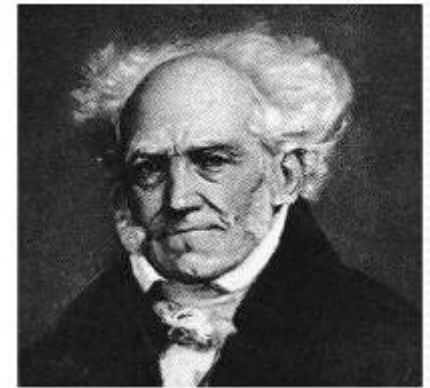


Emerging Technologies Priority Matrix 2010

benefit	years to mainstream adoption			
	less than 2 years	2 to 5 years	5 to 10 years	more than 10 years
transformational		<ul style="list-style-type: none"> Cloud Computing Cloud/Web Platforms Media Tablet 	<ul style="list-style-type: none"> 3D Printing Context Delivery Architecture Extreme Transaction Processing 	<ul style="list-style-type: none"> Autonomous Vehicles Human Augmentation Mobile Robots Terahertz Waves
high	<ul style="list-style-type: none"> Mobile Application Stores Predictive Analytics 	<ul style="list-style-type: none"> Activity Streams E-Book Readers Electronic Paper Interactive TV Internet Micropayment Systems Location-Aware Applications Private Cloud Computing Social Analytics 	<ul style="list-style-type: none"> Augmented Reality Internet TV Virtual Assistants Wireless Power 	<ul style="list-style-type: none"> Mesh Networks: Sensor
moderate	<ul style="list-style-type: none"> Consumer-Generated Media Pen-Centric Tablet PCs 	<ul style="list-style-type: none"> 3D Flat-Panel TVs and Displays Biometric Authentication Methods Gesture Recognition Idea Management Microblogging Speech Recognition Video Telepresence 	<ul style="list-style-type: none"> 4G Standard Public Virtual Worlds Speech-to-Speech Translation Video Search 	<ul style="list-style-type: none"> Computer-Brain Interface
low				<ul style="list-style-type: none"> Tangible User Interfaces

As of August 2010

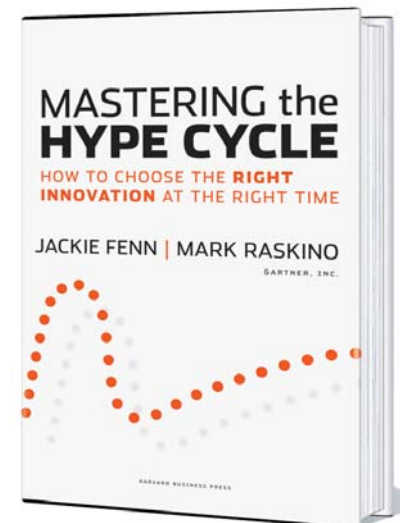
**"The task is not so much
to see what no one yet
has seen, but to think
what nobody yet has
thought about that which
everybody sees."**



Arthur Schopenhauer, 1788-1860

Related Gartner Research

- ***Hype Cycle for Emerging Technologies, 2010 (coming soon)***
Jackie Fenn
- ***Gartner's Hype Cycle Special Report for 2010 (coming soon)***
Jackie Fenn, Mark Raskino and Brian Gammage
- ***Toolkit: My Hype Cycle, 2009***
Jackie Fenn and Mark Raskino (G00170497)
- ***Cool Vendors 2010: Shaping the Human Experience***
Daryl Plummer and Michele Cantara (G00200390)
- ***The STREET Process for Emerging Technology and Innovation Adoption***
Jackie Fenn (G00174060)
- ***Mastering the Hype Cycle: How to Choose the Right Innovation at the Right Time***
Jackie Fenn and Mark Raskino

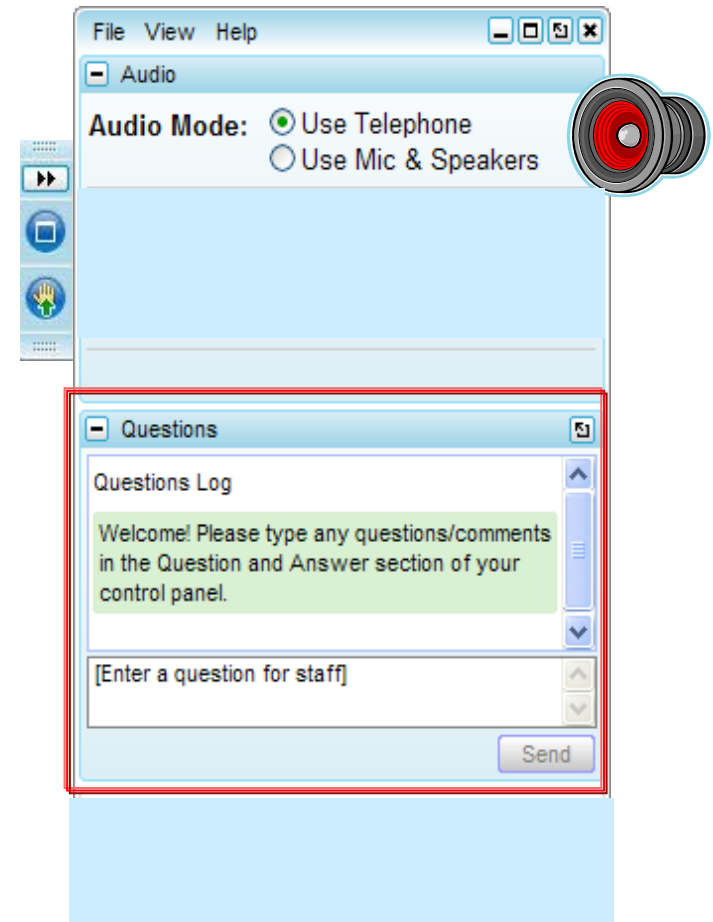


**HARVARD
BUSINESS
Press**

Thank you for participating – Do you have any questions?

Have a question for the presenter(s)?

Type it into the Questions pane—we will answer as many as time permits.



Gartner Symposium/ITxpo: The world's most important gathering of CIOs and senior IT executives

- Hundreds of analyst led sessions, workshops, how-to clinics and more
- Role-based tracks designed to address your key priorities and challenges
- Immediately actionable take-aways—a clear action plan for the next 3, 6 and 12 months
- Mastermind Interview Keynotes with industry leaders
- The ITxpo show floor with hundreds of top solution providers and exciting startups



Celebrating 20 years of Symposium/ITxpo

September 14 – 16	São Paulo, Brazil
October 17 – 21	Orlando, FL
October 25 – 27	Tokyo, Japan
November 8 – 11	Cannes, France
November 16 – 18	Sydney, Australia



Visit gartner.com/symposium to learn more

Two simple steps for increasing the value of today's webinar experience

- **Contact your Gartner account executive (or e-mail GartnerWebinars@gartner.com) with any additional questions, comments or requests—or to order a complimentary copy of today's presentation**
- **Visit gartner.com/webinars for a schedule of upcoming Gartner webinars (plus replays of previous webinars) and share these resources with your colleagues**